Statement of Service Report 6 Month (July-December 2024)

Parks and Reserves

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

Achieved On track to achieve Not on track to achieve Not achieved Not measured					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	DECEMBER 2024 RESULT	2023/24 RESULT	NARRATIVE
Councils intended level of service is to: Compliance with relevant standards					
Playground compliance with NZ Standards	•	Maintain accreditation	50% compliance	95% compliance	Regular monthly inspections conducted by Parks Officer. Maintenance is scheduled appropriately.
Customer ratings of parks and sports fields		90% Happy or Somewhat Happy	100%	Not measured	