



RANGITIKEI
DISTRICT COUNCIL
Making this place home.

ORDER PAPER

FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 31 August 2023

Time: 8.30am

Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Chair: Cr Fi Dalgety

Deputy Chair: Cr Jeff Wong

Membership: Cr Brian Carter
Cr Dave Wilson
Cr Simon Loudon
Cr Greg Maughan
Cr Jarrod Calkin
Ms Leanne Hiroti (TRAK representative)
HWTM Andy Watson

For any enquiries regarding this agenda, please contact:

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Locations:	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <u>Marton</u> Head Office 46 High Street Marton </td> <td style="width: 50%; vertical-align: top;"> <u>Bulls</u> Bulls Information Centre Te Matapihi 4 Criterion Street Bulls </td> </tr> <tr> <td style="vertical-align: top;"> <u>Taihape</u> Taihape Information Centre 102 Hautapu Street (SH1) Taihape </td> <td></td> </tr> </table>	<u>Marton</u> Head Office 46 High Street Marton	<u>Bulls</u> Bulls Information Centre Te Matapihi 4 Criterion Street Bulls	<u>Taihape</u> Taihape Information Centre 102 Hautapu Street (SH1) Taihape	
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Notice is hereby given that a Finance/Performance Committee Meeting of the Rangitīkei District Council will be held in the Council Chamber, Rangitīkei District Council, 46 High Street, Marton on Thursday, 31 August 2023 at 8.30am.

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AGENDA

1 Welcome / Prayer

2 Apologies

3 Public Forum

4 Conflict of Interest Declarations

Members are reminded of their obligation to declare any conflicts of interest they might have in respect of items on this agenda.

5 Confirmation of Order of Business

That, taking into account the explanation provided why the item is not on the meeting agenda and why the discussion of the item cannot be delayed until a subsequent meeting, [enter item number](#) be dealt as a late item at this meeting.

6 Confirmation of Minutes

6.1 Confirmation of Minutes

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 The minutes from Finance/Performance Committee Meeting held on 29 June 2023 are attached.

Attachments

1. Finance/Performance Committee Meeting - 29 June 2023

Recommendation

That the minutes of Finance/Performance Committee Meeting held on 29 June 2023 [**as amended/without amendment**] be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

MINUTES



UNCONFIRMED: FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 29 June 2023
Time: 9.30am
Venue: Council Chamber
 Rangitikei District Council
 46 High Street
 Marton

Present

Cr Brian Carter
 Cr Dave Wilson
 Cr Fi Dalgety
 Cr Greg Maughan
 Cr Jarrod Calkin
 Cr Jeff Wong
 Cr Simon Loudon
 HWTM Andy Watson
 Ms Leanne Hiroti (Ngā Ariki Turakina)

In attendance

Cr Richard Lambert
 Mr Peter Beggs, Chief Executive
 Mr Arno Benadie, Chief Operating Officer
 Mr Dave Tombs, Group Manager- Corporate Services
 Mrs Carol Gordon, Group Manager- Democracy and Planning
 Ms Gaylene Prince, Group Manager- Community
 Ms Adina Foley, Group Manager- Capital Projects
 Ms Sharon Grant, Group Manager-People and Performance
 Ms Katrina Gray, Senior Strategic Planner (Zoom)
 Ms Kezia Spence, Governance Advisor

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**ITEM 6.1
ATTACHMENT 1**

Unconfirmed

1 Welcome / Prayer

Cr Dalgety opened the meeting 9.33am and Cr Loudon read the council prayer.

2 Apologies

No apologies received.

3 Public Forum

4 Conflict of Interest Declarations

5 Confirmation of Order of Business

6 Confirmation of Minutes

Resolved minute number 23/FPE/053

That the minutes of Finance/Performance Committee Meeting held on 24 May 2023 **without amendment** be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

Cr F Dalgety/Cr B Carter. Carried

7.1 Follow-up Action Items from Finance/Performance Meetings

The report was taken as read.

Resolved minute number 23/FPE/054

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Cr F Dalgety/Cr B Carter. Carried

7 Chair's Report

8.1 Chair's Report - June 2023

Councillors discussed the QV valuations that will happen later this year and how this works for our rates income.

Resolved minute number 23/FPE/055

That the Chair's Report – June 2023 be received.

Cr F Dalgety/Cr G Maughan. Carried

9 Reports for Information

9.1 Financial Snapshot - May 2023

Mr Tombs took councillors through the report.

Mr Tombs responded to questions regarding the YTD and full year budget position noting the impact on the \$4 million budget in subsidies and revenue for the Marton Rail Hub which will not be received in 2022/23, the excess depreciation that has previously been noted a high volume of emergency works, and reduced rate remissions.

Mr Tombs clarified that, from an accounting perspective, the writing off of the Bulls Historical Society loan will be 'cost neutral' as it will result in an increase in the value of a council asset.

Mr Benadie responded to questions that staff have engaged a consultant to look at council owned properties for the condition they are in, the risk council is carrying and what upgrades are required.

Councillors discussed the impact of not spending the capital budget and the concerns of inflation on capital projects.

Councillors discussed concerns regarding the PMO reporting and that the balances against those are different than the figures reported to Finance and Performance. Mr Tombs responded that the Finance and Performance Committee receives information relevant to a specific financial year whereas the PMO reporting is relevant to the life of the project.

Resolved minute number 23/FPE/056

That the report 'Financial Snapshot – May 2023' be received.

Cr F Dalgety/Cr J Calkin. Carried

9.2 QV Report

Mr Tombs responded to questions on growth figures which are taken from infometrics.

Resolved minute number 23/FPE/057

That the QV Report be received.

Cr B Carter/Cr J F Wong. Carried

9.3 Treasury and Debt - 2022/23

Mr Tombs responded to questions on repayment strategy for council, noting each Long Term Plan clearly shows Council's plans for debt management. Generally, when a Council undertakes significant 'growth capital development' (as opposed to 'renewals capital works') debt will increase.

Resolved minute number 23/FPE/058

That the report 'Treasury and Debt – 2022/23' be received, noting the justification in S2.2 for Council having a Current Account Bank Balance higher than that recommended in Council's Treasury Management Policy.

Cr F Dalgety/Cr J Calkin. Carried

9.4 Public Feedback / Performance Report - June 2023

Mrs Gordon and Ms Prince took councillors through the report.

Mrs Gordon responded to questions that there is an issue with the King Street waste system. This was actioned at the time by the assets team and staff are looking at getting this permanently fixed. Councillors suggested that the motorhome association be informed.

Resolved minute number 23/FPE/059

That the Public Feedback / Performance Report – June 2023 be received.

Cr G Maughan/Cr S Loudon. Carried

The meeting closed at 10.35am.

The minutes of this meeting were confirmed at the Finance/Performance Committee held on 26 July 2023.

.....

Chairperson

7 Follow-up Action Items from Previous Meetings

7.1 Follow-up Action Items from Finance/Performance Meetings

Author: Kezia Spence, Governance Advisor

1. Reason for Report

1.1 On the list attached are items raised at previous Finance/Performance committee meetings. Items indicate who is responsible for each item, and a brief status comment.

2. Decision Making Process

2.1 Staff have assessed the requirements of the Local Government Act 2002 in relation to this item and have concluded that, as this report is for information only, the decision-making provisions do not apply.

Attachments:

1. **Follow-up Action Items from Finance/Performance Meetings** [↓](#)

Recommendation

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Current Follow-up Actions

Item	From Meeting Date	Details	Person Assigned	Status Comments	Status
1	29-Jun-23	King Street effluent dump site - inform the motorhome association of issues with this site	Raj / Arno	The original blockage has been cleared with the help of reticulation staff. Blockages will continue to occur as the water trap located underneath is not of adequate size. This will require updating and we will be working with the reticulation team for a permanent solution.	Completed

8 Chair's Report

8.1 Chair's Report - August 2023

Author: Fiona (Fi) Dalgety, Councillor

1. Reason for Report

- 1.1 A verbal or tabled report will be provided during the meeting.

Recommendation

That the Chair's Report – August 2023 be received.

9 Reports for Decision

9.1 Events Sponsorship Scheme - Consideration of Applications for Round One of 2023/24

Author: **Kezia Spence, Governance Advisor**

1. Reason for Report

- 1.1 The 2022/23 budget for the Events Sponsorship Scheme (ESS) is **\$25,000**. Round two decisions will be held in March 2024.
- 1.2 A total of **\$49,952.10** has been requested in Round One which exceeds the amount of available funds. The Committee needs to consider this when making their assessments.
- 1.3 The criteria states that the Event Sponsorship Scheme supports up to 50% of the cost of events. It is suggested that the Committee give consideration to a project's likelihood of success if funded for less than the amount requested.

2. Round 1– 2023/24

- 2.1 10 applications have been received for Round One, and have been individually assessed by the Finance/Performance Committee in SmartyGrants:

Applicant	Amount Requested
Huntermville Huntaway Festival	\$10,000
Rangitikei Business Awards	\$2,500
Marlon Country Festival	\$7,000
Turakina Caledonian Society Inc	\$10,000
Bulls & Districts Community Trust	\$2,018
Marlon Arts & Crafts Centre	\$2,110
Doors Open Marlon	\$2,000
Mangaweka Heritage Incorporated	\$5,824.10
All Points Camping Club of NZ	\$3,000
Rangitikei Shearing Sports	\$5,500
	\$49,952.10

- 2.2 It is a condition of the Events Sponsorship Scheme that Project Report Forms (for any previous events that received funding) are returned before further funding can be sought. All of the applicants for Round One, 2023/24 are eligible to receive funding, except for Doors Open Marlon, staff have requested this information and aim to have this received prior to the Finance and Performance committee meeting.

Recommendation 1

That the report 'Events Sponsorship Scheme – Consideration of Applications for Round One of 2023/24' be received.

Recommendation 2

That the Finance/Performance Committee approve the sponsorship of events listed below, and disperse the Events Sponsorship Scheme as outlined to successful applicants:

-
-

9.2 Community Initiatives Fund - Consideration of Applications for Round One of 2023/24**Author: Kezia Spence, Governance Advisor****1. Reason for Report**

- 1.1 The 2023/24 budget for the Community Initiatives Fund (CIF) is **\$30,000**. Round two decisions will be held in March 2024.
- 1.2 Applications made to this round (round one) total **\$30,751** which exceeds the amount of available funds. The Committee needs to consider this when making their assessments.

2. Applications Made for Round 1 – 2023/24

- 2.1 Seven applications have been received for Round One, and have been individually assessed by the Finance/Performance Committee in the SmartyGrants system:

Applicant	Amount Requested
Taihape Neighbourhood Support	\$2,995
Sport Whanganui	\$4,395.55
Rangitikei District Council-Poppy Places Project	\$6,000
Rotary Club of Marton	\$4,000
All Schools Reunion Taihape	\$10,260.75
Epilepsy Association of New Zealand	\$600
Bulls Toy Incorporated	\$2,500
	\$30,751

- 2.2 It is a condition of the Community Initiatives Fund that Project Report Forms (for any previous projects that received funding) are returned before further funding can be sought. All applicants for Round One, 2023/24 are eligible to receive funding as any relevant Project Report Forms have been received.
- 2.3 Staff note that the Rangitikei District Council-Poppy Places Project is completed by staff and that this an ongoing project. This application has come through the Annual Plan 2023/24 submissions.

Recommendation 1

That the report 'Community Initiatives Fund – Consideration of Applications for Round One of 2023/24' be received.

Recommendation 2

That the Finance/Performance Committee approve the sponsorship of projects listed below, and disperse the Community Initiatives Fund as outlined to successful applicants:

-

10 Reports for Information

10.1 Events Sponsorship Scheme - Project Report Form

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 Attached (under separate cover, due to file sizes) are four completed Project Report Forms from previous rounds of funding for the Events Sponsorship Scheme.

Attachments:

1. ESS-Bulls and District Community Trust (under separate cover)
2. ESS- Hunteraway Hunterville Festival (under separate cover)
3. ESS- Rangitikei Shearing Sports Inc (under separate cover)
4. ESS-Taihape Area Dressage Group (under separate cover)
5. ESS-New Zealand Country Music Community Trust (under separate cover)

Recommendation

That the Events Sponsorship Scheme – Project Report Form be received.

10.2 Community Initiatives Fund - Project Report Forms**Author: Kezia Spence, Governance Advisor****ITEM 10.2****1. Reason for Report**

- 1.1 Attached under separate cover (due to attachment sizes) are five completed Project Report Forms from previous rounds of funding for the Community Initiatives Fund.

Attachments:

1. **CIF-Bulls and Community Trust (under separate cover)**
2. **CIF-Parkinson's New Zealand Charitable Trust (under separate cover)**
3. **CIF-Taihape Neighbourhood Support (under separate cover)**
4. **CIF-Taihape Community Development Trust (under separate cover)**
5. **CIF-Bulls Toy Library (under separate cover)**

Recommendation

That the Community Initiatives Fund – Project Report Forms be received.

10.3 Financial Snapshot - June 2023**Author:** Hilary Walker, Management and Systems Accountant**Authoriser:** Dave Tombs, Group Manager - Corporate Services**1. Reason for Report**

- 1.1 To provide Committee Members with Council's latest management accounts and related commentary.

2. Activity Performance Reports

- 2.1 The attached Departmental Activity Performance Reports provide commentary on Departmental operational budget variances in excess of \$100k (excluding Depreciation and Overhead Allocations).
- 2.2 Officers advise that, being June figures, although many year-end adjustments have been made, further changes may occur to these figures as the year end accounts are finalised.

3. Depreciation

- 3.1 As previously advised, Depreciation exceeds budget due to the recent asset revaluations (this has resulted in proposed Depreciation budget increases for 2023/24).

4. Capital Expenditure

- 4.1 Capital Expenditure is \$22.5m compared to a budget of \$33.8m. The attached summary shows the budget variances split by cost centre with the larger budgets (>\$500k) being shown separately.

5. Reminder : Funding of Unbudgeted Expenditure

- 5.1 In November 2022 Council approved unbudgeted Capital Expenditure of around \$5m for work associated with the Taihape Wastewater Pump Station.

Attachments

1. **Finance Reports** [↓](#)

Recommendation

That the report 'Financial Snapshot – June 2023' be received.

**Whole of Council
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(46,006)	(48,416)	(2,410)	-5%	(48,416)
Subsidies and Grants	(14,224)	(17,060)	(2,835)	-17%	(17,060)
Other Revenue	(4,105)	(3,935)	170	4%	(3,935)
Finance Revenue	(401)	(41)	360	887%	(41)
Gains	(498)	(840)	(342)	-41%	(840)
Rates	(26,778)	(26,541)	238	1%	(26,541)
Total Expense	50,660	44,699	(5,961)	-13%	44,699
Other Expenses	26,344	21,895	(4,448)	-20%	21,895
Personnel Costs	7,461	7,218	(243)	-3%	7,218
Finance Costs	813	752	(62)	-8%	752
Depreciation	15,926	14,834	(1,092)	-7%	14,834
Losses	116	0	(116)	-100%	0
Grand Total	4,654	(3,717)	(8,371)		(3,717)

Variations > \$100k: Comment

Please refer to each Group for comments.

Business Units
Activity Performance Report
For the period ending June 2023

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(406)	(790)	(384)	-49%	(790)
Subsidies and Grants	(47)	(47)	(0)	-1%	(47)
Other Revenue	(9)	(23)	(14)	-61%	(23)
Finance Revenue	(390)	(41)	349	860%	(41)
Gains	(64)	(840)	(776)	-92%	(840)
Rates	(8,150)	(8,018)	132	2%	(8,018)
Rate Apportionment	8,253	8,179	(75)	-1%	8,179
Total Expense	(855)	276	1,131	410%	276
Other Expenses	3,518	3,605	86	2%	3,605
Personnel Costs	5,863	5,905	42	1%	5,905
Finance Costs	(1,163)	(140)	1,022	728%	(140)
Depreciation	464	541	78	14%	541
Overhead Allocation	(9,538)	(9,635)	(97)	-1%	(9,635)
Losses	0	0	(0)	-100%	0
Grand Total	(1,261)	(514)	747		(514)

Variances > \$100k: Comments

Finance Revenue	The variance is mainly caused by higher than anticipated interest rates and bank balances.
Gains	Some of the Gains relating to this Budget are recorded in different cost centres (\$411k in Community and \$24k in Roothing). These figures are still being finalised as part of the year-end process. Building Revaluations have reduced the size of these (accounting) Gains.
Rates	Actual rate and penalty remissions are lower than budget: Rate Remissions (non water) \$661k (Budget = \$800k) Rate Remissions (water) \$295k (Budget \$300k) Analysis of these remissions (non water) is provided below <conducted when the YTD Total was \$646k>
Other Expenses	The overall minor variance comprises the following main items: <ul style="list-style-type: none"> ○ The unbudgeted writing off of a Loan to Bulls Historical Society of around \$160k plus GST ○ Unbudgeted fuel costs of \$91k (the 2023/24 budget has been increased to reflect these costs)

- Budget associated with Building Stocktake Fees (\$229k) is unspent as the associated work has not been conducted. This budget will be requested for carry forward.
- MDC related budget surplus of \$70k that is used to help offset an unfavourable MDC-related budget variance in the Three Waters Group

Finance Costs

The variance is mainly caused by internal interest (Budget \$892k; Actual \$1.97m) that has been charged at current market rates, which are much higher than those included in the current LTP (and 22/23 Annual Plan). Being an internal adjustment, this variance is offset by variances in the other Groups.

External finance costs are slightly above Budget (Budget \$752k; Actual \$798k) due to interest rates being higher than those included in the current LTP (and 22/23 Annual Plan). However this variance is more than offset by a much higher favourable budget variance in Finance Revenue

Analysis of Rate & Penalty Remissions (non water) <conducted when the YTD Total was \$646k>

Instalment Penalty Reversals (for ratepayers who are on a payment plan)	\$275k
New Builds/Subdivides (\$5k)	\$153k
Community Groups/Sporting Groups	\$114k
Balance Penalty Reversals (for ratepayers who are on a payment plan)	\$75k
Other/Misc	\$29k
Total	\$646k

For 2021/22 the New Builds/Subdivides Remissions were \$330k.

Instalment penalties are applied where a ratepayer misses a quarterly rate 'due date'.

Balance penalties are applied to outstanding Rates Balances as at 1 July that remain unpaid.

Such penalties are remitted where a ratepayer is on a payment plan.

**Community
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(5,798)	(4,857)	940	19%	(4,857)
Subsidies and Grants	(507)	(57)	450	785%	(57)
Other Revenue	(881)	(857)	24	3%	(857)
Gains	(411)	0	411	100%	0
Rate Apportionment	(3,998)	(3,943)	55	1%	(3,943)
Total Expense	5,603	5,920	317	5%	5,920
Other Expenses	2,628	2,632	5	0%	2,632
Personnel Costs	101	84	(17)	-20%	84
Finance Costs	460	215	(245)	-114%	215
Depreciation	1,146	1,728	582	34%	1,728
Overhead Allocation	1,232	1,261	29	2%	1,261
Losses	37	0	(37)	-100%	0
Grand Total	(194)	1,063	1,257		1,063

Variances > \$100k: Comments

Subsidies & Grants	Receipt of \$414k Lotteries Grant Associated with the Taihape Amenities building, was unbudgeted
Gains	Refer Business Units.
Finance Costs	Refer Business Units.

**Community Leadership
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(1,470)	(1,467)	3	-0%	(1,467)
Other Revenue	(33)	(55)	(22)	-41%	(55)
Rates	(84)	(84)	(0)	-0%	(84)
Rate Apportionment	(1,353)	(1,328)	25	2%	(1,328)
Total Expense	1,488	1,507	19	1%	1,507
Other Expenses	843	853	10	1%	853
Depreciation	0	2	2	100%	2
Overhead Allocation	645	652	7	1%	652
Grand Total	18	40	22		40

Variations > \$100k: Comments

No comments to make.

**Community Wellbeing
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(1,715)	(1,266)	450	36%	(1,266)
Subsidies and Grants	(775)	(395)	380	96%	(395)
Other Revenue	(66)	(13)	53	391%	(13)
Gains	1	0	(1)	-100%	0
Rate Apportionment	(875)	(857)	18	2%	(857)
Total Expense	2,253	1,861	(392)	-21%	1,861
Other Expenses	1,274	1,256	(18)	-1%	1,256
Personnel Costs	381	91	(290)	-319%	91
Depreciation	25	10	(16)	-163%	10
Overhead Allocation	493	505	12	2%	505
Losses	79	0	(79)	-100%	0
Grand Total	537	595	58		595

Variances > \$100k: Comments

Subsidies and Grants	Mayors Task Force for Jobs (MTFJ) Tranches 2 and 3 (\$200k and \$230k) have been received, resulting in unbudgeted revenue and associated unbudgeted expenditure.
Other Expenses/Personnel Costs	These variances should be viewed collectively as Officers offset Budgets between these two categories if necessary (e.g instead of engaging a Contractor, appointing a fixed-term staff member). In total, these budgets are overspent due to the MTFJ as noted above.
Losses	This has since been reversed.

**Environmental and Regulatory
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(3,398)	(3,795)	(397)	-10%	(3,795)
Subsidies and Grants	0	(302)	(302)	-100%	(302)
Other Revenue	(1,670)	(1,738)	(68)	-4%	(1,738)
Rate Apportionment	(1,728)	(1,754)	(27)	-2%	(1,754)
Total Expense	3,330	3,616	287	8%	3,616
Other Expenses	532	873	341	39%	873
Personnel Costs	1,116	1,138	21	2%	1,138
Overhead Allocation	1,681	1,606	(75)	-5%	1,606
Grand Total	(68)	(178)	(110)		(178)

Variances > \$100k: Comments

Subsidies and Grants The Budget is for a Better off Funding Grant : this has been deferred into the 23/24 financial year.

Other Expenses The overall variance mainly relates to the Better Off Funding related activity: this has been deferred into the 23/24 financial year.

**Roading and Footpaths
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(20,642)	(24,182)	(3,540)	-15%	(24,182)
Subsidies and Grants	(12,387)	(16,018)	(3,631)	-23%	(16,018)
Other Revenue	(146)	(152)	(5)	-3%	(152)
Gains	(24)	0	24	100%	0
Rates	(7,941)	(7,869)	71	1%	(7,869)
Rate Apportionment	(144)	(143)	1	1%	(143)
Total Expense	25,051	18,909	(6,142)	-32%	18,909
Other Expenses	11,132	6,680	(4,452)	-67%	6,680
Finance Costs	445	104	(340)	-326%	104
Depreciation	10,242	8,806	(1,436)	-16%	8,806
Overhead Allocation	3,233	3,318	85	3%	3,318
Grand Total	4,409	(5,273)	(9,682)		(5,273)

Variance > \$100k: Comments

Subsidies and Grants	This variance mainly relates to the delay (compared to Budget) of the Marton Rail Hub Project (\$4m of Grant Revenue was budgeted: nil received).
Other Expenses	This variance mainly relates to the expenditure associated with the unbudgeted Emergency Works. The majority of this work will be funded. However this work has resulted in an underspend in parts of the Roding Capital Program (which results in a reduction of the grant income associated with this programmed work).
Finance Costs	Refer Business Units.

**Rubbish and Recycling
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(2,035)	(2,075)	(40)	-2%	(2,075)
Other Revenue	(867)	(919)	(52)	-6%	(919)
Rates	(1,013)	(1,003)	10	1%	(1,003)
Rate Apportionment	(155)	(154)	1	1%	(154)
Total Expense	2,729	2,620	(109)	-4%	2,620
Other Expenses	2,262	2,157	(104)	-5%	2,157
Finance Costs	2	2	(1)	-56%	2
Depreciation	75	66	(9)	-13%	66
Overhead Allocation	389	394	5	1%	394
Grand Total	693	544	(149)		544

Variances > \$100k: Comments

Other Expenses

The variance mainly relates to the expenses associated with Smart Environment Contract, as highlighted to Council in the Chief Executive's Report to the June Council meeting.

**Water, Sewerage & Stormwater
Activity Performance Report
For the period ending June 2023**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(10,542)	(9,984)	558	6%	(9,984)
Subsidies and Grants	(508)	(240)	268	112%	(240)
Other Revenue	(433)	(178)	255	143%	(178)
Finance Revenue	(11)	0	11	100%	0
Rates	(9,590)	(9,566)	24	0%	(9,566)
Total Expense	11,062	9,990	(1,072)	-11%	9,990
Other Expenses	4,155	3,839	(316)	-8%	3,839
Finance Costs	1,069	572	(497)	-87%	572
Depreciation	3,974	3,681	(293)	-8%	3,681
Overhead Allocation	1,864	1,899	35	2%	1,899
Grand Total	520	6	(514)		6

Variances > \$100k: Comments

Subsidies and Grants	Three tranches of the Governments Three Waters Transition Funding of \$88k have been received.
Other Revenue	As previously reported, \$345k has been received being milestone payments from the Ministry for the Environments in relation to the Ratana Wastewater Treatment Plant Upgrade.
Other Expenses	The variance mainly relates to unbudgeted costs caused by the prolonged period of severe wet weather we have experienced. Such expenditure is reactive and necessary should water testing results show that additional work is required and/or water trucks being needed. As noted in the Business Unit commentary, other budgets can be used to reduce this variance. Alternative Source Investigation Budget of around \$184k is unspent and will be requested for carry forward.

**Capital Expenditure +\$500k projects
For the period ending June 2023**

Whole of Council	YTD Actuals	YTD Budgets	Full Year Budget	Comments
	22,552,004	33,780,128	33,780,128	

Business Units	YTD Actuals	YTD Budgets	Full Year Budget	Comments
95500701. Motor Vehicle Purchases	593,216	500,000	500,000	All vehicles, as part of the 22/23 order, have been delivered and we were able to bring forward some of the 23/24 programme (and 2 new trailers were acquired).

Community	YTD Actuals	YTD Budgets	Full Year Budget	Comments
4090174505. Marton Building Design & Construction	186,617	403,152	403,152	
4410170611. Taihape Amenities Detailed Design Construction bf from 20/21	2,974,083	535,995	535,995	Detailed report provided separately to Council as part of PMO Reporting
4410174501. Taihape Amenities Detailed Design & Construction	0	2,900,000	2,900,000	Detailed report provided separately to Council as part of PMO Reporting

Roading and Footpaths	YTD Actuals	YTD Budgets	Full Year Budget	Comments
70100745. Marton Rail Hub	885,139	2,795,000	2,795,000	Detailed report provided separately to Council as part of PMO Reporting
70100781. Sealed Road Pavement Rehabilitation (214)	1,639,829	1,484,105	1,484,105	The nature of these work programmes often result in these budgets having minor offsetting variances.
70100782. Drainage Renewals (213)	810,893	749,700	749,700	
70100783. Structures Components Replacements (215)	434,269	597,813	597,813	
7010078421. Road to Zero (341)	451,041	603,345	603,345	
70100787. Sealed Road Surfacing (212)	1,761,461	1,512,824	1,512,824	
70100795. Improvements- Low Cost Low Risk (341)	1,767,155	3,449,092	3,449,092	Progress slow due weather conditions. Budget and programmed reviewed with MDC for Waka Kotahi budget purpose

Water, Sewerage & Stormwater	YTD Actuals	YTD Budgets	Full Year Budget	Comments
	6,990,711	11,158,449	11,158,449	
6060174501. 117.1: New Plant	2,835	500,004	500,004	Detailed report provided separately to Council as part of PMO Reporting
6060174503. Marton Water Strategy	1,058,386	2,000,000	2,000,000	Detailed report provided separately to Council as part of PMO Reporting
6070176204. Wastewater Reticulation	121,776	698,172	698,172	Detailed report provided separately to Council as part of PMO Reporting
6070176206. Marton to Bulls Centralisation Project	1,063,314	1,000,000	1,000,000	Detailed report provided separately to Council as part of PMO Reporting
6070176207. Land Purchase - Marton to Bulls Centralisation Project	0	1,200,000	1,200,000	Part of the Marton to Bulls Centralisation Project
6070177109. Taihape / Papakai Wastewater Pump Station	2,086,904	1,068,740	1,068,740	Detailed report provided separately to Council as part of PMO Reporting
6070177111. Ratana Complete Upgrade	190,562	1,750,692	1,750,692	Detailed report provided separately to Council as part of PMO Reporting

10.4 Treasury and Debt - 2023/24**Author:** Dave Tombs, Group Manager - Corporate Services**Authoriser:** Dave Tombs, Group Manager - Corporate Services**1. Reason for Report**

- 1.1 To provide the Finance and Performance Committee with an overview of Council's 2023/24 Treasury and Debt position, noting that a more detailed Treasury/Debt report is provided to Risk/Assurance Committee.

2. Discussion

- 2.1 Council's predicted June 2024 Treasury/Debt position in this Report is based heavily on Council's 2023/24 Annual Plan. As can be seen from this Report, Council is budgeted to remain (comfortably) within its key Liquidity ratios and LTP-stated debt levels during this financial year.
- 2.2 Note: the balances included in this report are only those that are relevant when considering Council's current treasury and debt position: other (non-financial) assets and liabilities also exist.

3. Investments

- 3.1 As stated in previous months' reports, Council currently earns a higher interest rate on its Current Account than it would earn on term deposits (up to 180 days). Accordingly, Council's Current Account Balance exceeded the limit suggested in our Treasury Management Policy (\$3m).
- 3.2 Council's Treasury Management Policy is currently under review – the review will include the removal of above current account balance suggested limit.
- 3.3 Council has no other significant financial investments.

4. Liquidity

- 4.1 Council's predicted year end liquidity position:

4.1.1 Treasury Assets

• Bank/Deposits	(July balance \$11m)	\$10.8 million
• Receivables	(July balance \$7m)	\$2.4 million
• Prepayments	(July balance \$0m)	\$0.8 million
• Total	(July total \$18m)	\$14.0 million

4.1.2 Treasury Current Liabilities

- Payables (July balance \$1m) \$2.9 million

Net Current Treasury Position (July: \$17m) **\$11.1 million**

5. Debt

5.1 Council currently has \$31m of long-term debt, as summarised below:

Amount Borrowed	Settled Date	Maturity Date	Fixed Rate of Interest
\$3m	10/05/19	15/4/2029	3.12%
\$5m	08/02/22	14/4/2033	3.68%
\$11m	14/04/22	15/4/2027	4.17%
\$5m	27/04/23	15/5/2028	5.10%
\$7m	12/06/23	15/5/2028	5.30%

5.2 Council's LTP includes a budgeted debt level at 30 June 2023 of \$47m (30 June 2024: \$62m)

5.3 Council's 2023/24 Annual Plan has a budgeted debt level at 30 June 2024 of \$53m.

6. Liquidity Ratios

6.1 At the April 2022 Finance/Performance Committee Meeting, Officers were asked to include Liquidity Ratios in future Treasury and Debt reports.

6.2 Council's Long Term Plan (pages 142 and 143) includes two Liquidity Ratio Benchmarks set by the Local Government Funding Agency. Based on figures above, Council's predicted 2023/24 performance in relation to these benchmarks is as follows (note these ratios are currently included in a more detailed report that is provided to each Risk and Assurance Committee).

6.3 Due to the cyclical nature of Council's revenue being received (eg rates every 3 months), Officers consider it more useful to base this analysis on full year forecast figures/estimates.

6.4 Net Debt/Total Revenue must not exceed **175%**:

- YE Budget Debt \$53m
- YE Budget Bank/Deposits \$11m
- YE Budget Net Debt \$42m
- Budgeted Full Year Revenue \$47m

2023/24 Full Year Budget: Net Debt/Total Revenue 89%

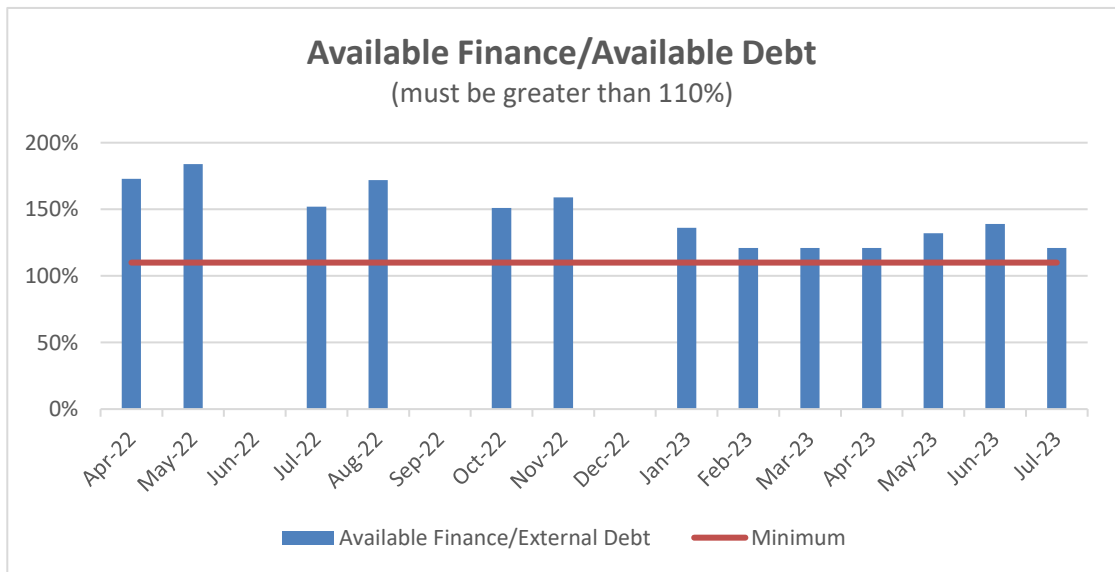
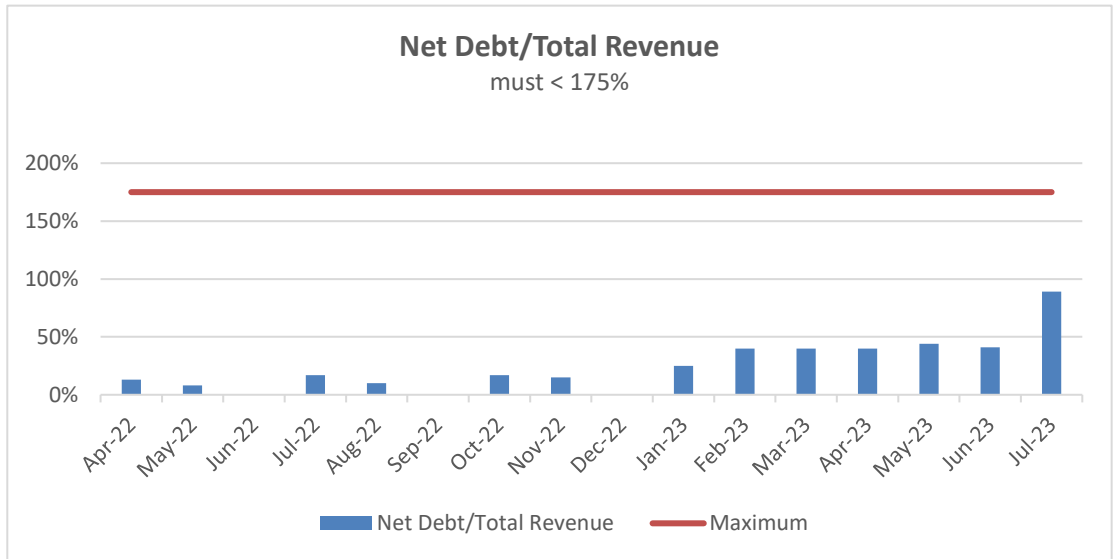
ITEM 10.4

6.5 External Debt plus Committed Facilities plus Liquid Assets (Available Finance) divided by External Debt must be greater than **110%**:

• YE Budget External Debt	\$53m
• YE Budget Bank/Deposits	\$11m
• Available Finance	\$64m
Available Finance divided by External Debt	121%

7. Trends

7.1 At the March 2023 Finance/Performance Committee Meeting, Officers were asked to include historic trends with respect to these two Liquidity Ratios:



Note: from February 2023 Officers have used a Full Year estimate for Total Revenue, Debt and Bank (previously was YTD)

- 7.2 Note: Council's 2021/22 Annual Report includes similar trend analyses for the past 5 year-ends (Page 104).

Recommendation

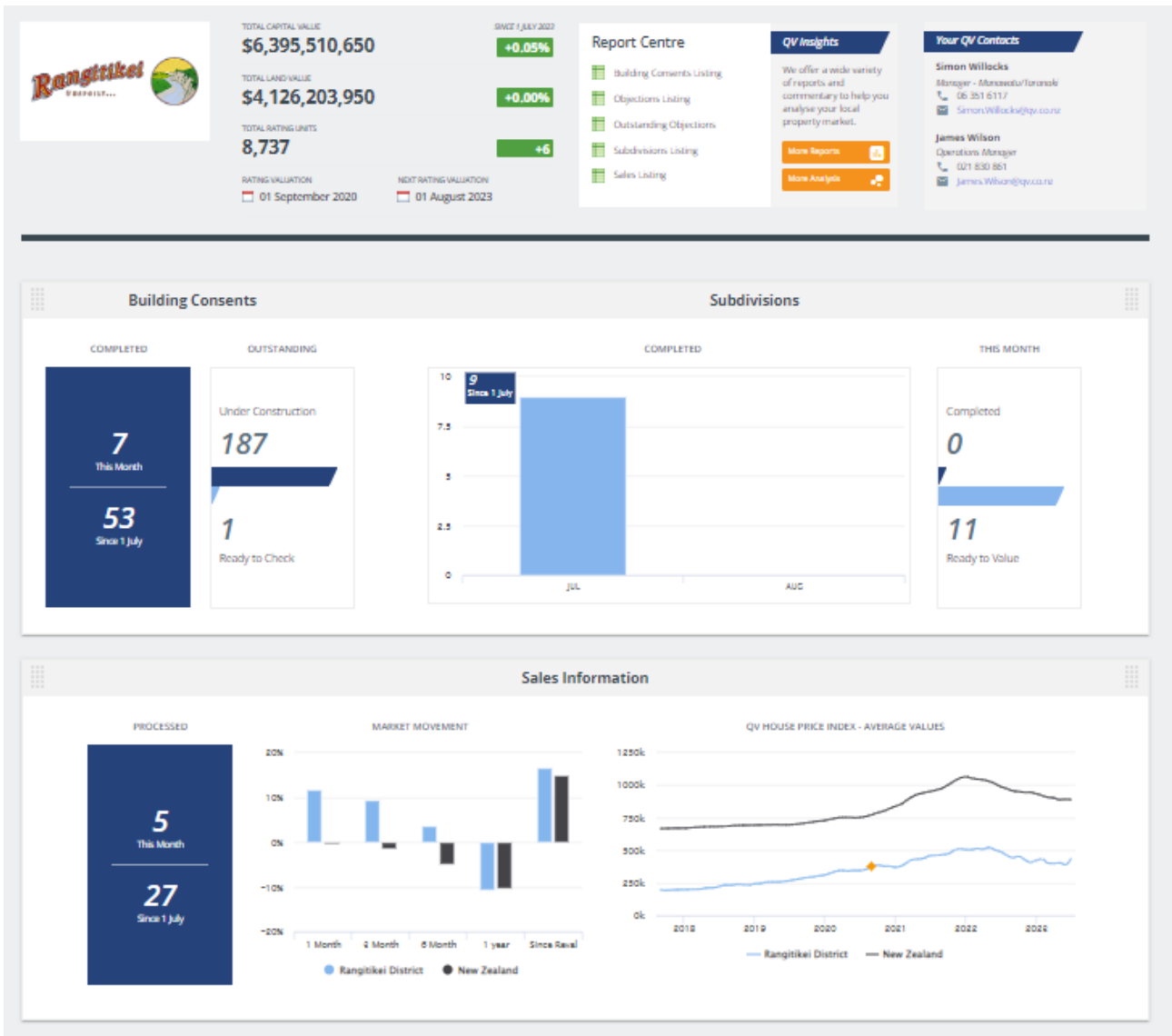
That the report 'Treasury and Debt – 2023/24' be received, noting the justification in S2.2 for Council having a Current Account Bank Balance higher than that recommended in Council's Treasury Management Policy.

10.5 QV Report**Author:** Dave Tombs, Group Manager - Corporate Services**Authoriser:** Dave Tombs, Group Manager - Corporate Services**1. Reason for Report**

- 1.1 To provide the Finance and Performance Committee with data provided by QV.
- 1.2 Officers provide this data in response to a prior request from members of the Committee. Officers have previously noted that certain market transactions cause apparent anomalies in some of the data included in the attached and emphasise that this raw information is not used for any decision making.
- 1.3 Note that the data included in the following mini-report is 'live' data so is current as at mid/early August 2023.

2. Explanations

- 2.1 QV have provided the following explanations for some terminology used in the Building Consents 'Outstanding' section of the attached report. These figures arise from the 'general practice' of QV visiting a property six months after the Building Consent application has been approved (actual timing of the visit is also based on logistical considerations):
 - 2.1.1 Under Construction: the visit reveals that construction has not been completed (QV will schedule a follow up visit); and
 - 2.1.2 Ready to Check: the 'six month waiting period' has lapsed and QV are in the process of scheduling/conducting the inspection visit. On inspection if the property is found to be not ready to value, QV would extend the date for re-inspection and the property will revert to "Under Construction" until the date is met and ready to value again.



Recommendation

That the QV Report be received.

10.6 LGFA - General Information**Author: Dave Tombs, Group Manager - Corporate Services****Authoriser: Dave Tombs, Group Manager - Corporate Services****1. Reason for Report**

1.1 To provide the Finance and Performance Committee with LGFA's quarterly report to shareholders.

2. Context

2.1 LGFA sends these reports to their members every three months. The Finance and Performance Committee has previously asked to receive these reports on a six-monthly basis.

2.2 This report is for general information purposes.

Attachments

1. **LGFA June 2023 Shareholders Report** [↓](#)

Recommendation

That the report 'LGFA - General Information' be received.



LGFA Quarterly Report to Shareholders



June Quarter 2023

Contents

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A. June Quarter highlights

Quarter	Total	Bespoke Maturity	April 2024	April 2025	April 2026	April 2027	May 2028	April 2029	May 2030	May 2031	April 2033	May 2035	April 2037
Bonds issued \$m	1380	n/a	50		50	60	50	110	1000	60		50	
Term Loans to councils \$m	1472.8	566.7		75.1	86.3	160.6	183.6	140.5	235.0	25.0			
Term Loans to councils #	149	49		12	14	24	25	14	10	1			

2022-23 Year	Total	Bespoke Maturity	April 2024	April 2025	April 2026	April 2027	May 2028	April 2029	May 2030	May 2031	April 2033	May 2035	April 2037
Bonds issued \$m	3553	n/a	220	730	340	260	153	360	1000	270	60	50	90
Term Loans to councils \$m	3986.1	1852.6	68.0	189.7	239.3	369.2	441.6	264.7	235.0	276.0	50.0		
Term Loans to councils #	385	156	8	30	33	55	51	36	10	5	1		

Key points and highlights for the June quarter:

- The LGFA bond yield curve rose and steepened over the June quarter as the RBNZ tightened monetary policy with a 50-bps hike in the OCR to 5.25% in early April and a further 25 bps in May. LGFA bond yields rose following offshore bond yields higher as Central Banks continued to maintain a staunch defence against inflationary pressures. 2025 LGFA bond yields rose 43 bps to 5.60% while the 2037 LGFA bond yield rose by 21 bps to 5.41%.
- LGFA issued \$1.38 billion of bonds during the quarter through one syndication of our debut Sustainable Financing Bond and two bond tenders in what was a more positive market environment. We issued \$3.553 billion of LGFA bonds over the twelve-month period to 30 June 2023. The average term of issuance during the quarter was 6.85 years and 5.50 years for the twelve-month period to 30 June 2023.
- LGFA borrowing margins to swap were mixed over the quarter with a narrowing in spreads out to the 2026 maturities (by up to 12 bps) but longer dated borrowing spreads widening by up to 3 bps (2035s). LGFA spreads to NZGB continued to tighten between 6 bps (2027s) and 26 bps (2037s).
- Long dated lending to councils during the quarter of \$1.473 billion to 58 councils was a record amount. We lent \$3.99 billion for the twelve-month period to 30 June 2023 compared to a full year SOI forecast of \$2.95 billion. The average term of lending during the quarter was 4.80 years and 5.21 years for the twelve-month period to 30 June 2023.
- LGFA has an estimated market share of 93% of total council borrowing for the rolling twelve-month period to June 2023 compared to a historical average of 76% since 2012.
- Short-term lending increased over the quarter by \$22 million to total \$555 million of short-term loans outstanding on 30 June 2023 to a record thirty-seven councils and CCOs.
- LGFA Net Operating Gain (unaudited management estimate) for the twelve-month period to 30 June 2023 of \$2.505 million was \$272k below budget, comprising total operating income at \$515k below budget and expenses at \$243k below budget.
- We achieved sixteen out of our seventeen performance objectives with the only objective missed being the Net Interest Income target.
- There were no new council or CCO members during the quarter with membership remaining at seventy-seven and three. There were no changes to the guarantor group of seventy-one councils.
- We lent a further \$99 million of Green Social and Sustainability (GSS) Loans and \$190 million of Climate Action Loans (CALs) to councils and CCOs during the quarter. Total GSS loans outstanding as at 30 June 2023 was \$294.5 million and total CALs outstanding of \$520.7 million.

B. LGFA bond issuance over quarter

We issued \$1.38 billion of bonds via two bond tenders (May and June) and one syndication in April. Issuance conditions were more positive compared to previous quarters, but we still issued short to mid curve bonds rather than long dated maturities.

The April syndication result was a great outcome with the debut issuance of our first Sustainable Finance bond that coincided with maturity of the April 2023 bond. We issued \$1.1 billion (including \$100 million of Treasury Stock) which was our equal largest single issue of bonds in the Domestic Capital Markets (alongside the 2026 bond in March 2020).

The margin was at the tight end of the initial +61 bps to +65 bps range with thirty-four investors participating with a mix of offshore and domestic investors.

We also had a record number of councils borrowing (forty councils with 90 loans) who borrowed \$686 million with an average term of 62 month (5 years). We undertook a \$20 million GSS loan to Whangarei District Council, a \$50 million GSS loan to Wellington City Council and \$25 million of CALs to Dunedin City Treasury Limited.

Syndication – 12 April 2023	15 May 2030
Total Amount Offered (\$million)	1000
Total Amount Allocated (\$million)	1000
Total Number of Bids Received	1500
Weighted Average Accepted Yield (%)	4.760
NZGB Spread at Issue (bps)	71.50
Swap Spread at Issue (bps)	61.00
Swap Spread: AA council (bps)	61
Swap Spread: AA- council (bps)	66
Swap Spread: A+ council (bps)	71
Swap Spread: Unrated council (bps)	81

The May bond tender was a solid outcome with a positive market backdrop of continued offshore investor buying of LGFA bonds, an absence of other high grade NZD issuance and a successful April LGFA bond syndication. Sentiment had also turned in the bond markets with most investors expecting the end of the Central Bank tightening cycle in the coming month.

We offered \$180 million of bonds across three bond maturities with each tranche achieving a successful outcome with good demand and pricing achieved.

Price support was very strong for the 2027s and 2029 bond maturities with weighted average yields 2 bps under prevailing mid-market while the 2031s were issued 1.5 bps above mid-rate. This was a similar outcome to the strong March bond tender result.

Bidding volume was good with a respectable overall bid coverage ratio of 2.9x with the strongest support for the 2027s and 2029s. Successful bid ranges varied between 1 bps (2027s and 2029s) and 7 bps (2031s) although the lowest bid on the 2031s was more of an outlier. The number of successful bids were four for both the 2027s and 2029s and twelve for the 2031s.

The average maturity of the LGFA bonds issued was longer than recent tenders at 5.97 years (compared to the 2022-23 financial year to date average of 5.44 years).

We issued \$180 million of LGFA bonds and on-lent \$200 million to fourteen councils with an average term of lending at 6.6 years (79 months) which was longer than normal and longer than our weighted average term of issuance. A highlight was the Climate Action Loans to Dunedin City Treasury Limited and Hutt City Council.

Tender 98 – 10 May 2023	15 Apr 2027	20 Apr 2029	15 May 2031
Total Amount Offered (\$million)	60	60	60
Total Amount Allocated (\$million)	60	60	60
Total Number of Bids Received	14	13	20
Total Amount of Bids Received (\$million)	200	195	130
Total Number of Successful Bids	4	4	12
Highest Yield Accepted (%)	4.695	4.715	4.890
Lowest Yield Accepted (%)	4.685	4.705	4.820
Highest Yield Rejected (%)	4.770	4.810	4.940
Lowest Yield Rejected (%)	4.695	4.715	4.890
Weighted Average Accepted Yield (%)	4.693	4.712	4.862
Weighted Average Rejected Yield (%)	4.727	4.747	4.911
Amount Allotted at Highest Accepted Yield as Percentage of Amount Bid at that Yield*	57.1	57.1	40
Coverage Ratio	3.33	3.25	2.17
NZGB Spread at Issue (bps)	54.00	59.00	73.00
Swap Spread at Issue (bps)	25.00	47.00	61.00
Swap Spread: AA council (bps)	46	66	77.75
Swap Spread: AA- council (bps)	51	71	82.75
Swap Spread: A+ council (bps)	56	76	87.75
Swap Spread: Unrated council (bps)	66	86	97.75

The June bond tender was another good outcome with each of the four tranches of bonds totalling \$200 million achieving good demand and pricing.

Price support was very strong for the 2026, 2028s and 2029 bond maturities with weighted average yields at or just below prevailing mid-market while the 2035s were issued 2.5 bps above mid-rate. This was a similar outcome to the strong March and May bond tender results, and we were pleased with the 2035 outcome given they are long dated.

Bidding volume was good with a respectable overall bid coverage ratio of 3.0 x with the strongest support for the 2029s (4.0x) and the 2026s (3.25x). Successful bid ranges varied between 1 bps (2026s) and 6 bps (2035s). The number of successful bids were between four (2026s) and eleven (2035s).

The average maturity of the LGFA bonds issued was longer than recent tenders at 6.4 years (compared to the 2022-23 financial year average of 5.58 years).

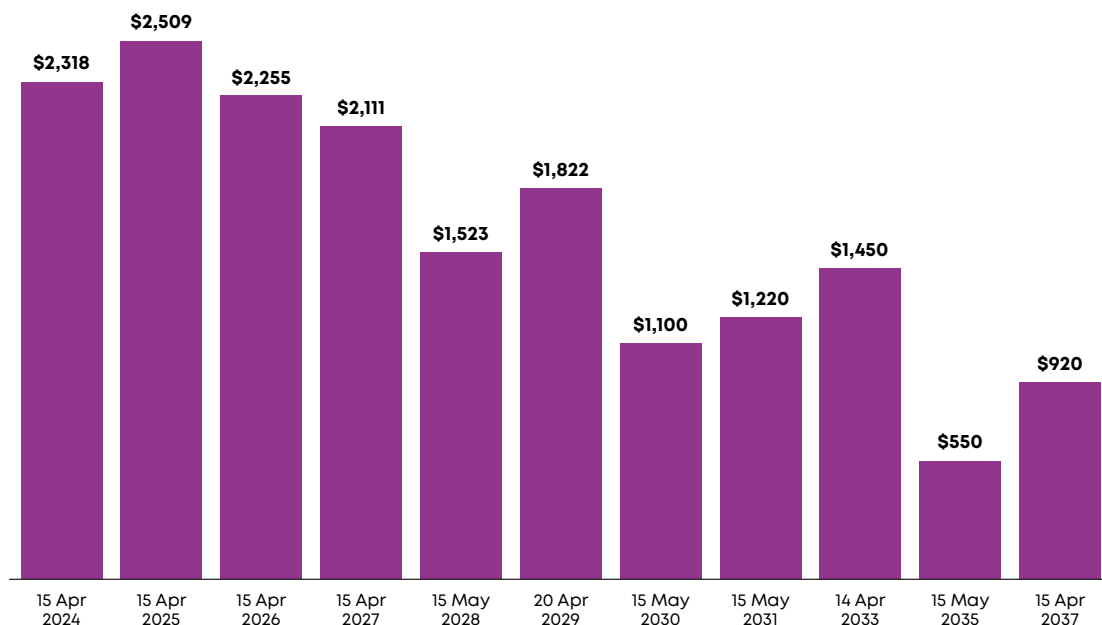
While we issued \$200 million of LGFA bonds, we on-lent \$282 million to fifteen councils with an average term of lending at 5.6 years (67 months) in line with recent averages.

Tender 99 – 07 June 2023	15 Apr 2026	15 May 2028	20 Apr 2029	15 May 2035
Total Amount Offered (\$million)	50	50	50	50
Total Amount Allocated (\$million)	50	50	50	50
Total Number of Bids Received	11	15	17	17
Total Amount of Bids Received (\$million)	162.5	145	200	94.05
Total Number of Successful Bids	4	7	6	11
Highest Yield Accepted (%)	5.020	4.910	4.920	5.265
Lowest Yield Accepted (%)	5.010	4.880	4.910	5.205
Highest Yield Rejected (%)	5.560	4.985	5.035	5.355
Lowest Yield Rejected (%)	5.020	4.910	4.920	5.265
Weighted Average Accepted Yield (%)	5.018	4.897	4.917	5.225
Weighted Average Rejected Yield (%)	5.038	4.936	4.945	5.304
Amount Allotted at Highest Accepted Yield as Percentage of Amount Bid at that Yield*	43.8	50	53.8	19
Coverage Ratio	3.25	2.90	4.00	1.88
NZGB Spread at Issue (bps)	51.00	55.00	57.00	71.00
Swap Spread at Issue (bps)	8.00	39.50	48.50	83.50
Swap Spread: AA council (bps)	29.5	59.5	68.5	103.5
Swap Spread: AA- council (bps)	34.5	64.5	73.5	108.5
Swap Spread: A+ council (bps)	39.5	69.5	78.5	113.5
Swap Spread: Unrated council (bps)	49.5	79.5	88.5	123.5

LGFA NZX-listed bonds on issue (NZ\$ million, face value)

As at 30 June 2023 NZ\$ 17,778 million

Includes NZ\$1,100 million treasury stock



We have eleven LGFA bond maturities listed on the NZX Debt market that finance our long-term lending to councils. We had \$17.778 billion of bonds on issue (including treasury stock) on issue as at 30 June 2023.

Our issuance volume on a rolling 12-month basis to June 2023 was a larger than normal \$3.5 billion but below the record \$3.9 billion in the year to June 2022.

Rolling 12 month Issuance (\$ millions)



C. Summary financial information (provisional and unaudited)

The following results are management estimates only and are unaudited.

Financial Year (\$m) – cumulative	YTD as at Q4
Comprehensive income	30 June 2023
Interest income	763.600
Interest expense	753.308
Net interest revenue	10.293
Other operating Income	1.349
Total operating income	11.642
Issuance and On-lending costs	3.593
Approved issuer levy	0.561
Operating expenses	4.984
Issuance and operating expenses	9.138
Net Profit	2.505
Financial position (\$m) – as at	30 June 2023
Retained earnings + comprehensive income	80.847
Total assets	18,174
Total LG loans	16,313
Total LGFA bills (nominal)	792
Total LGFA bonds (nominal)	16,678
Total borrower notes	360.348
Total equity	105.496

D. Strategic priorities. Performance against objectives and performance targets

D1. Governance, capability and business practice

Performance target	2022-23 Target	Performance against target
Comply with the Shareholder Foundation Polices and the Board-approved Treasury Policy at all times.	No breaches	Met – No breaches
Maintain LGFA's credit rating equal to the New Zealand Government's sovereign rating where both entities are rated by the same Rating Agency.	LGFA credit ratings equivalent to NZ Sovereign.	Met – Fitch Ratings upgraded LGFA Foreign Currency Rating to AA+ on 16 Sept 2022
LGFA's total operating income for the period to 30 June 2023.	> \$12.2 million	Not Met – \$11.6 million as at 30 June 2023
LGFA's total operating expenses for the period to 30 June 2023.	< \$9.4 million	Met – \$9.1 million as at 30 June 2023

There have been no policy breaches during the year, the credit rating was maintained in line with the New Zealand Government, and operating expenses were below budget. Total operating income was less than budget due to the rise in yields necessitating larger holdings of LAP and collateral payments.

Fitch Ratings upgraded our long-term foreign currency credit rating to AA+ on 16 September 2022. S&P Global Ratings affirmed our domestic currency credit rating at AAA in March 2023. Our ratings remain equivalent to the New Zealand Government for both S&P Global Ratings and Fitch Ratings.

D2. Optimising financing services for local government

Performance target	2022-23 Target	Performance against target
Share of aggregate long-term debt funding to the Local Government sector.	> 80%	Met – 93.3% as at 30 June 2023
Total lending to Participating Borrowers.	> \$15,004 million	Met – \$16,206 million as at 30 June 2023
Conduct an annual survey of Participating Borrowers who borrow from LGFA as to the value added by LGFA to the borrowing activities.	> 85% satisfaction score	Met – 100% satisfaction score in Aug 2022 Stakeholder Survey
Successfully refinance existing loans to councils and LGFA bond maturities as they fall due.	100%	Met
Meet all lending requests from Participating Borrowers, where those requests meet LGFA operational and covenant requirements.	100%	Met

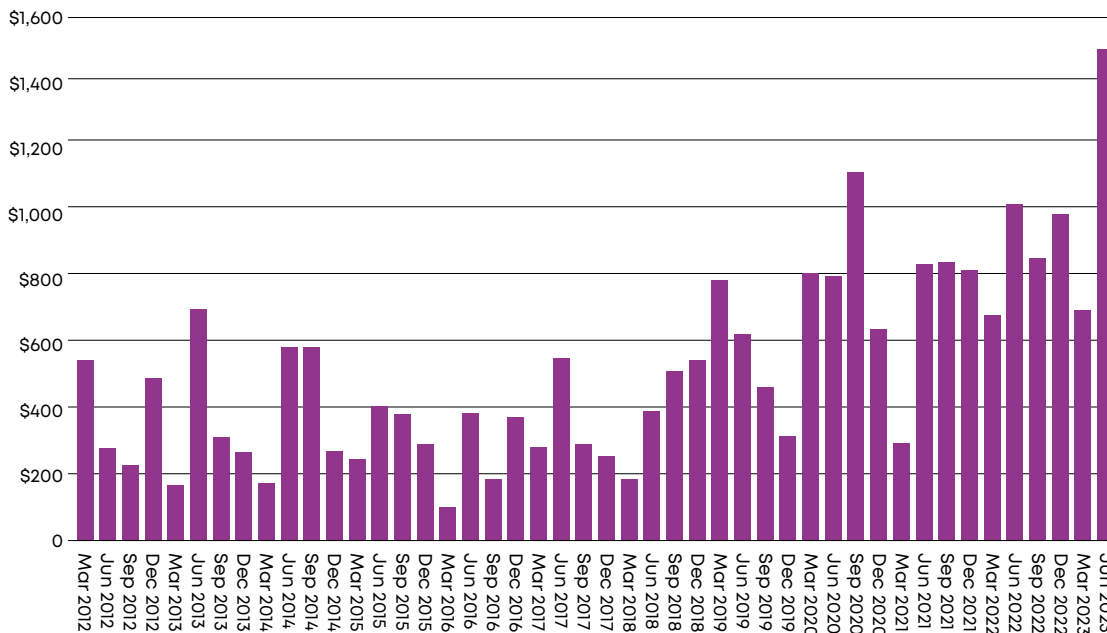
Objectives:

- Provide interest cost savings relative to alternative sources of financing.
- Offer flexible short and long-term lending products that meet the borrowing requirements for borrowers.
- Deliver operational best practice and efficiency for lending services.
- Ensure certainty of access to debt markets, subject always to operating in accordance with sound business practice.

LGFA provides short term loans (less than one year maturity), long term loans (between one year and April 2037), Green Social and Sustainable (GSS) Loans, Climate Action Loans (CALs) and standby facilities to councils and CCOs. Long term loans, GSS loans and CALs can be on a floating or fixed rate basis.

We have lent \$1.473 billion to fifty-eight councils during the June quarter with Tauranga City and Auckland Council being the largest borrowers. Long term lending to councils for the twelve-month period to 30 June 2023 of \$3.986 billion was a \$1 billion above the SOI forecast of \$2.95 billion of council borrowing for the 2022-23 financial year.

Council Borrowing from LGFA – quarterly (NZ\$ million)



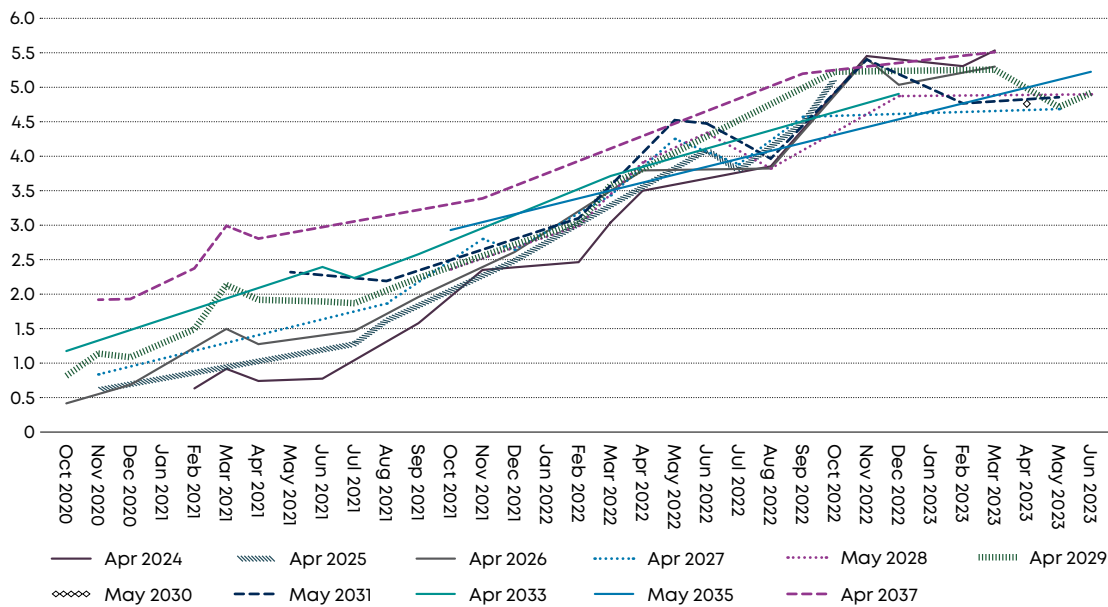
Our borrowing margins are similar to other high-grade issuers in the New Zealand capital markets despite our larger issuance programme. Our borrowing spreads are higher than Kainga Ora as they are no longer borrowing in their own name but funding through the NZ Treasury. This reduction in supply has been beneficial to their borrowing spread.

Comparison to other high-grade issuers – secondary market spread to swap (bps)

30 Jun 2023	Comparison to other high-grade issuers – secondary market spread to swap (bps)											
	2024	2025	2026	2027	2028	2029	2030	2031	2033	2035	2037	
LGFA (AAA)	2	5	11	29	43	53	58	65	72	84	88	
Kainga Ora (AAA)		3	9	21	32		48			66		
Asian Development Bank (AAA)	5	8	10	27	31			49				
IADB (AAA)	9	10	20	27	38		46					
International Finance Corp (AAA)	9	10	18	29		42						
KBN (AAA)	11	15		30			48					
Rentenbank (AAA)	8	11		27		40						
World Bank (AAA)	6	7	14	28	31		44					
Nordic Investment Bank (AAA)		11					43					
ANZ (AA-)	17				70							
ASB (AA-)	25		45	65								
BNZ (AA-)	25	30	46	63	76							
Westpac Bank (AA-)	24	32	43	60								
SSA Average	8	10	16	28	33	41	45	49				
Bank Average	23	31	45	63	73							

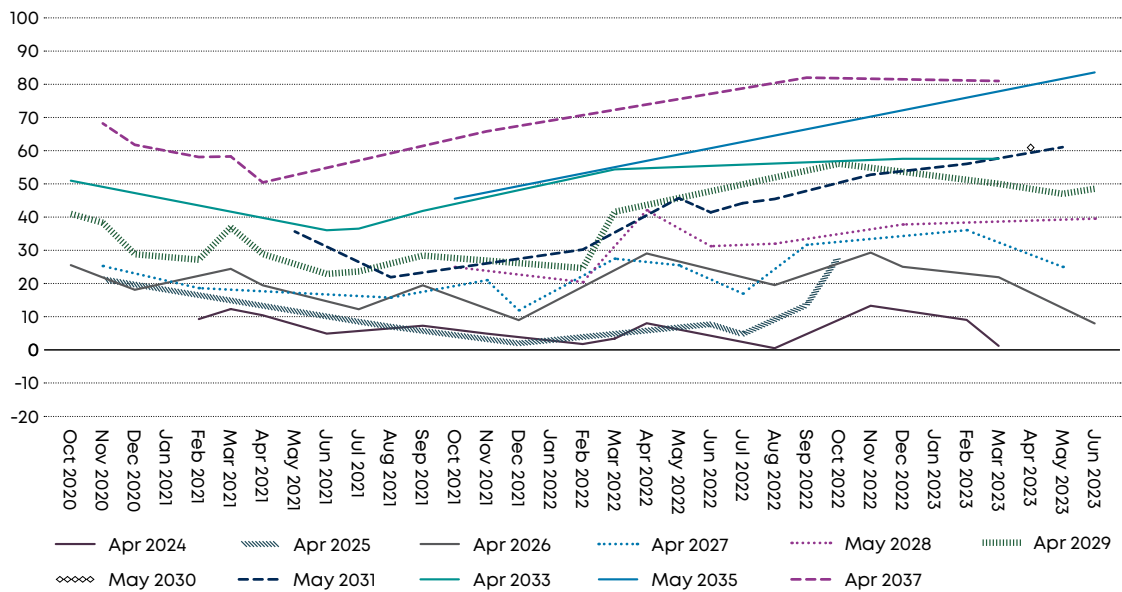
LGFA Bond Issuance Yields (%)

Last 30 tenders



Spread to swap

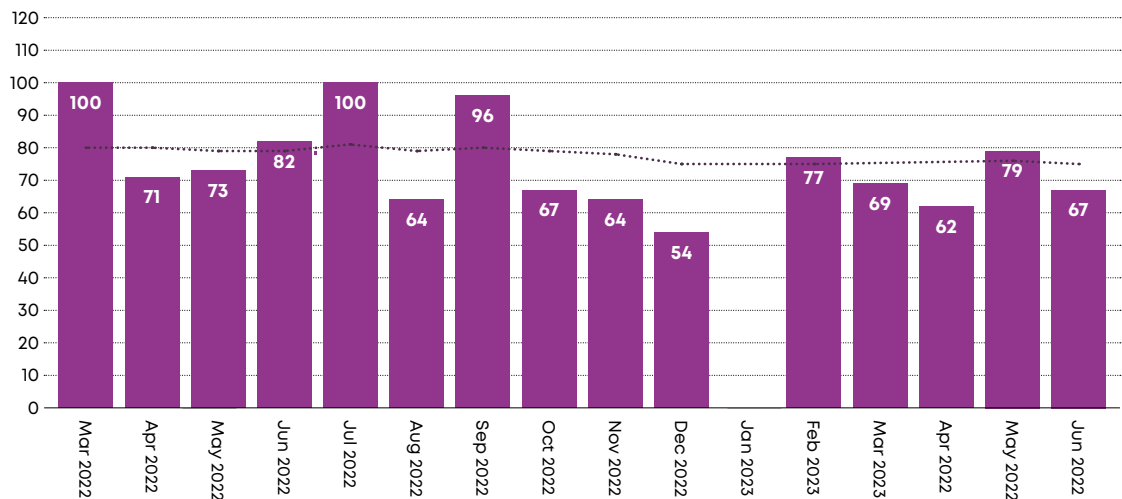
Last 30 tenders



The average borrowing term (excluding short-dated borrowing) for the June quarter by council members was 4.8 years and 5.21 years for the twelve-months to 30 June 2023. This is shorter than the 6.22 years for the year to June 2022.

Average total months to maturity – on lending to councils

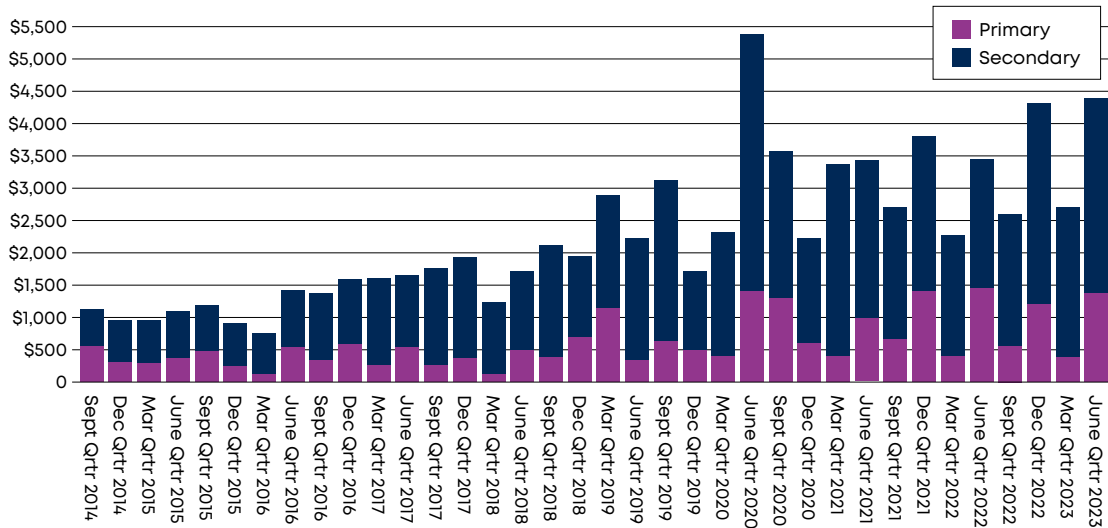
Last 15 tenders



Short-term borrowing by councils and CCOs with loan terms of between one month and 12 months remains well supported with \$555 million outstanding as of 30 June 2023 to thirty-seven councils and CCOs. The number of councils and CCOs using this product increased by seven over the quarter while the total amount outstanding increased by \$22 million. For LGFA to provide certainty of access to markets for our council borrowers we need to have a vibrant primary and secondary market in LGFA bonds. The primary market is the new issuance market, and we measure strength through participation by investors at our tenders through bid-coverage ratios and successful issuance yield ranges. The secondary market is the trading of LGFA bonds following issuance and a high turnover implies a healthy market.

Activity in LGFA bonds in both the primary market (tender or syndicated issuance) and secondary market (between banks and investors) was strong during the June quarter on a seasonal basis with combined activity of \$4.39 billion. This was the second highest on record after the June 2020 quarter. Primary issuance (bond tenders and syndication) was \$1.38 billion and there was secondary market turnover of \$3.01 billion during the quarter.

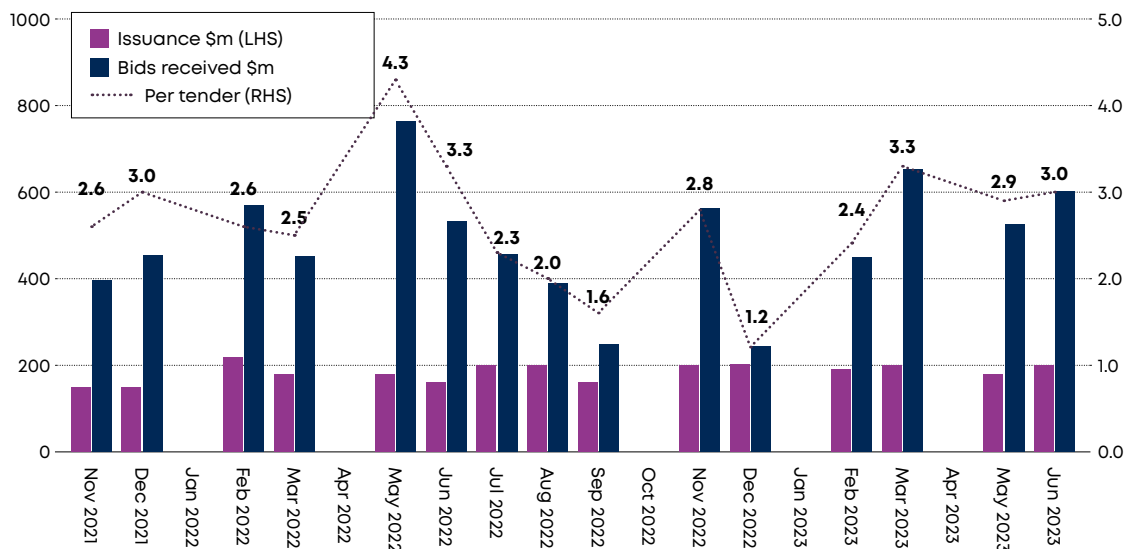
LGFA Primary and Secondary Market Activity – Quarterly (NZ\$ million)



LGFA commenced issuing LGFA Bills and short dated (less than 1 year) lending to councils in late 2015. As at 30 June 2023 there were \$792 million of LGFA Bills on issue which is a record high. We use proceeds from LGFA bills to fund short term lending to councils and hold the balance for liquidity purposes in our liquid asset portfolio.

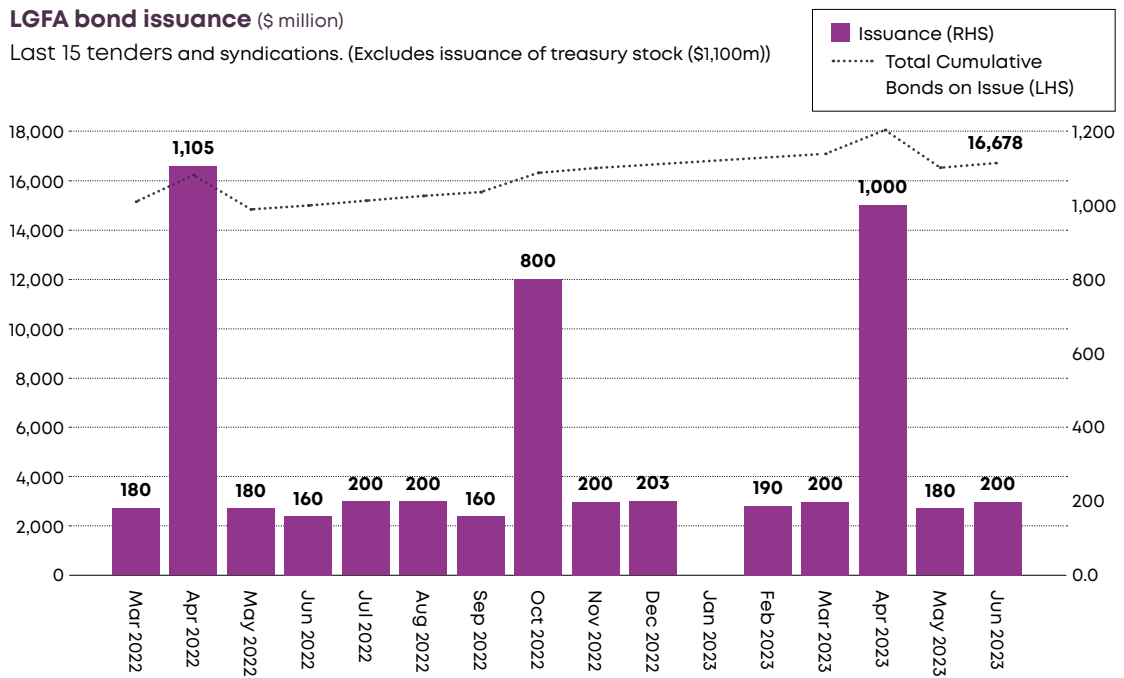
Tender bid coverage ratio

Last 15 tenders



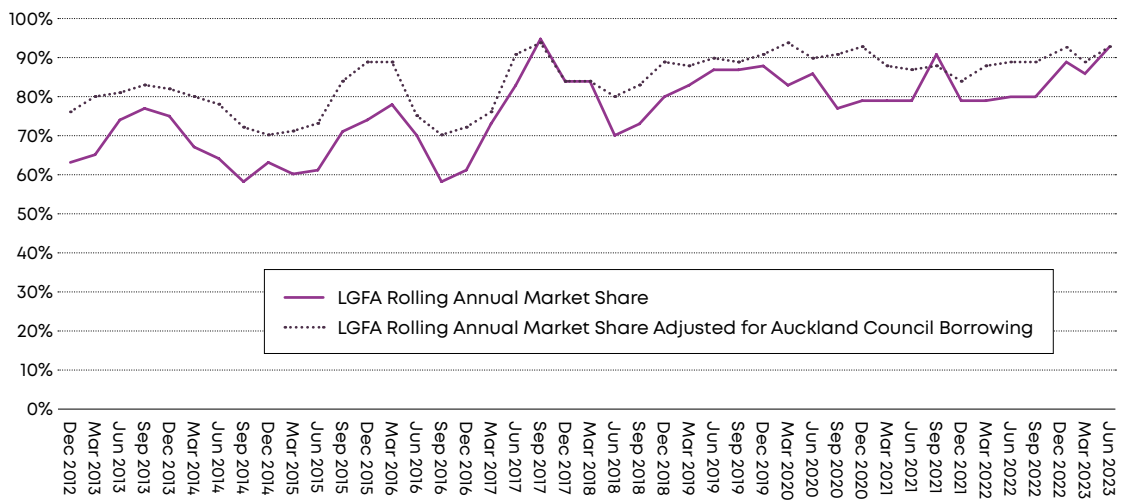
LGFA bond issuance (\$ million)

Last 15 tenders and syndications. (Excludes issuance of treasury stock (\$1,100m))



LGFA documented an Australian Medium-Term Notes Programme in November 2017 and updated the Programme in March 2020 and July 2023. We have been engaging with banks and investors in June-July 2023 as to whether we would issue AUD bonds.

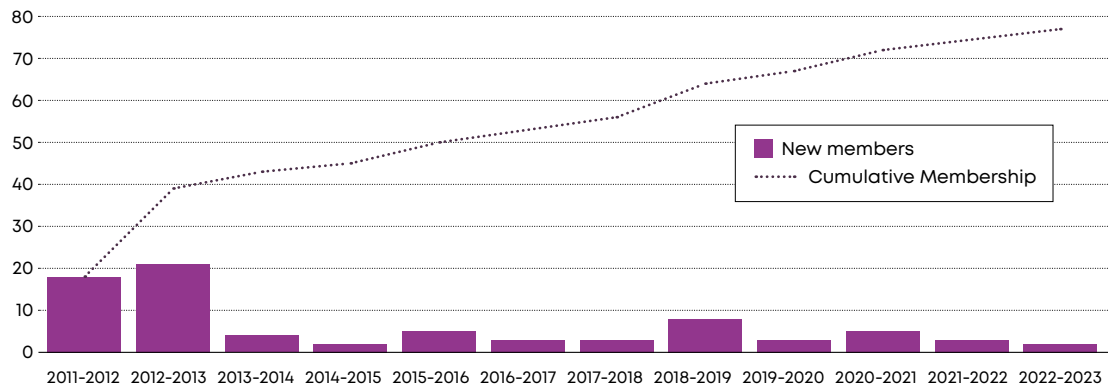
LGFA Market Share – rolling one year average



Council membership and market share

We use our own data and the PwC Local Government Debt Report to estimate our market share. Our estimated market share for the rolling twelve-month period to 30 June 2023 was 93%. Our market share compares favourably to our historical average of 76.5% and our market share remains high compared to our global peers.

Council Membership (as at 30 June 2023)



As at 30 June 2023, there are seventy-seven councils and three CCO as members of LGFA. We are unlikely to add the last remaining council Chatham Islands District Council but expect a further three CCOs to join in the coming year. The number of guarantors is also unchanged at seventy-one.

Our CCO lending as at 30 June 2023 comprises \$222.7 million of loans to three CCOs.

- Invercargill City Holdings Limited joined as a member in July 2021 and has borrowings outstanding of \$90.7 million as at 30 June 2023 (a decrease of \$0.8 million over the quarter).
- Westland Holdings Limited joined as a member in November 2022 and has borrowings outstanding of \$7.1 million as at 30 June 2023 (an increase of \$1.7 million over the quarter).
- Dunedin City Treasury Limited joined as a member in November 2022 and has borrowings outstanding of \$125 million as at 30 June 2023 (an increase of \$50 million over the quarter).

D3. Environmental and social responsibility

Performance target	2022-23 Target	Performance against target
Comply with the Health and Safety at Work Act 2015	No breaches	Met
Maintain Toitū Carbon Zero certification	Carbon-zero certification maintained.	Met
Meet reduction targets outlined in our carbon reduction management plan.	Reduction targets met.	Met Carbon Reduction Plan established
Increase our GSS Lending Book	Two new participating borrowers enter GSS loans	Met Whangarei District Council and Christchurch City Council.
Ensure Annual Report is prepared in compliance with applicable GRI Standards	100%	Met
Meet all mandatory climate reporting standards	100%	Met

Objectives:

- Assist the local government sector in achieving their sustainability and climate change objectives.
- Improve sustainability outcomes within LGFA.

During the quarter, we lent \$99 million to finance pre-approved projects to Christchurch City, Whangarei District, Wellington City and Hutt City Councils under our Green, Social and Sustainability Lending Programme. This takes the total number of GSS loans approved to five with a combined value of \$562 million and there has been \$294.5 million in loans undertaken as at 30 June 2023. For further information on GSS loans see our website [Green, Social & Sustainability Loans | New Zealand Local Government Funding Agency \(lgfa.co.nz\)](https://www.lgfa.co.nz)

We approved Auckland Council, Dunedin City Treasury and Hutt City Council as our first group of borrowers under the Climate Action Loans (CALs) Programme during the March quarter and had \$520.7 million of CALs to the three councils as at 30 June 2023. Eligible councils will receive a discounted loan margin if they have in place a GHG Emission Reduction Plan and are meeting their emission reduction targets. The advantage of CALs is that unlike GSS loans, they do not have to be project specific. For further information on CALs see our website [Climate Action Loans | New Zealand Local Government Funding Agency \(lgfa.co.nz\)](https://www.lgfa.co.nz)

D4. Effective management of loans

Performance target	2022-23 Target	Performance against target
Review each participating borrower’s financial position under LGFA policies.	100%	Met
Arrange to meet each Participating Borrower at least annually, including meeting with elected officials as required, or if requested.	100%	Met

Objectives:

- Proactively monitor and review each Participating Borrower’s financial position, including its financial headroom under LGFA policies.
- Analyse finances at the Council group level where appropriate and report to shareholders.
- Endeavour to meet each participating borrower annually, including meeting with elected officials as required, or if requested.

We undertook meetings with thirty-five councils and CCOs during the June quarter. LGFA continues to review council agendas and management reports on an ongoing basis for those councils on the LGFA borrower watch-list.

We have received compliance certificates for LGFA covenants from all our council and CCO members who had debt outstanding as at June 2022 and no council has requested that they be measured on a group basis.

D5. Industry leadership and engagement

Objectives

- Take a proactive role to enhance the financial strength and depth of the local government debt market and work with key central government and local government stakeholders on sector and individual council issues.
- Assist the local government sector with significant matters such as COVID -19 response and the proposed Three Waters Reform Programme.
- Support councils and CCOs in the development of reporting disclosures of the impacts of sector activity on climate change.

We held an LGFA Update webinar during the quarter for our council and CCO stakeholders and a economic and market update. We will continue to do this on a quarterly basis.

Throughout the quarter we have had meetings with Treasury, the National Transition Unit at DIA and their advisers regarding Three Waters Reform. We are actively working with them on issues relating how to debt being transitioned from 1 July 2024 and how the WSEs access borrowing through a variety of sources following transition. Central Government in April 2023 announced a delay to the start of the renamed Affordable Waters Programme with the transition period occurring between 1 July 2024 and 1 July 2026.

LGFA has provided input into the Ratepayer Financing Scheme (RFS) project managed by a group of councils with advice from Cameron Partners. If successful, the RFS could offer temporary financial relief to ratepayers via rates postponement. LGFA is not contributing financially to this project but providing intellectual capital and assistance.

We continue to try to progress two initiatives to reduce compliance and documentation requirements for councils when they borrow from LGFA. These relate to a universal stock security certificate and for councils to allow delegation of a CEO certificate for borrowing. We are however reliant upon other organisations to work through these changes for us and do not have much control over timelines.

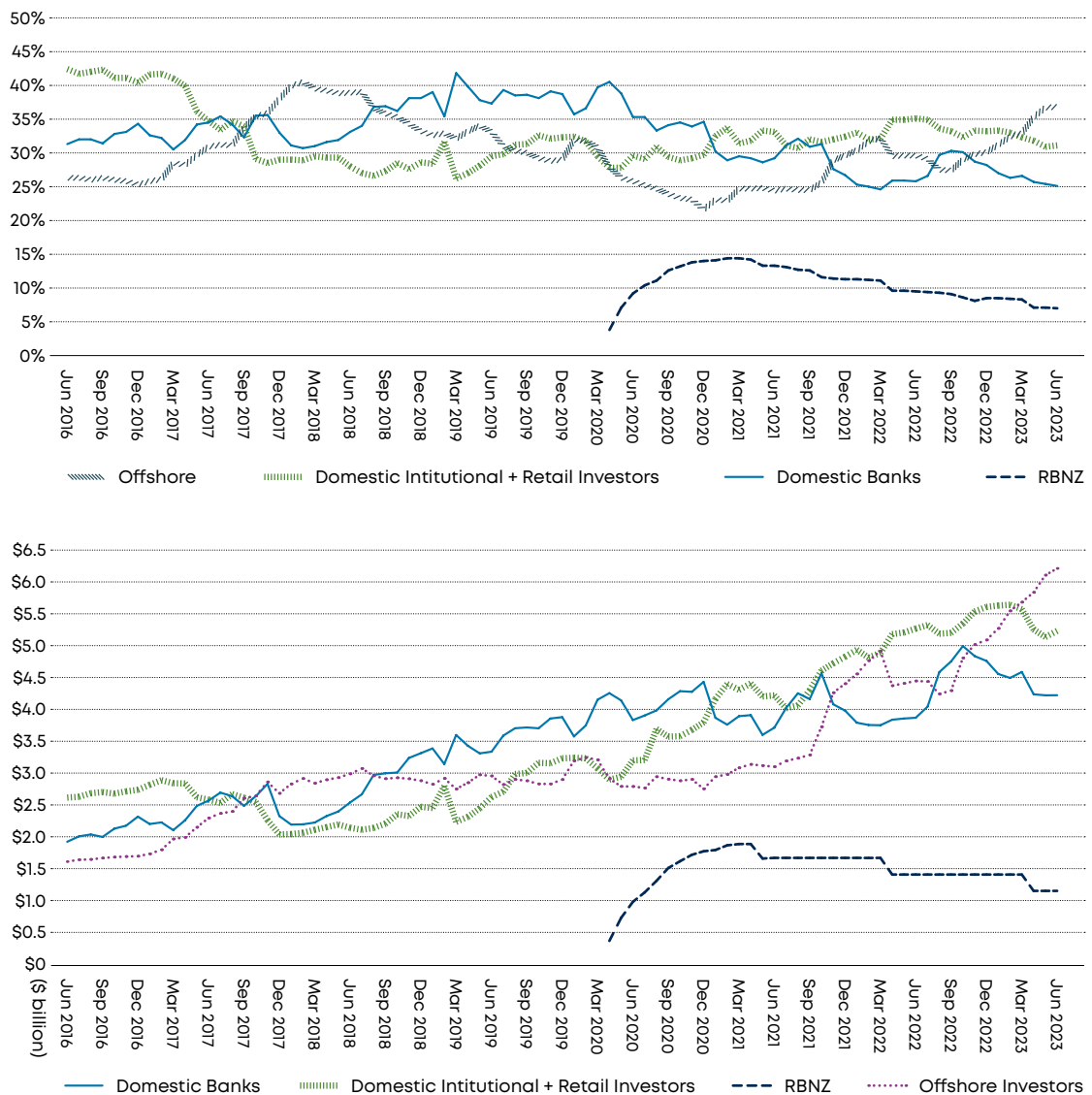
E. Investor relations

Managing relations with our investor base is especially important as the amount of LGFA bonds on issue has yet to peak and we require investors and banks to support our ongoing tender issuance. Offshore investor holdings are now at a record high.

Over the three-month period to 30 June 2023, we issued \$1.38 billion of LGFA bonds and \$1.83 billion of April 2023 LGFA bonds matured. The change in holdings amongst our investor groups during the quarter was:

- Offshore investor holdings increased by \$524 million to be \$6.2 billion on 30 June 2023 (36.8% of bonds on issue).
- Domestic bank holdings decreased by \$360 million to be \$4.2 billion on 30 June 2023 (25.1%).
- Domestic investor (retail and institutional) holdings decreased by \$337 million to be \$5.2 billion on 30 June 2023 (31.0%).
- The Reserve Bank of New Zealand (RBNZ) holdings decreased by \$255 million to be \$1.2 billion as of 30 June 2023 (7.0%).

LGFA Bond Holdings by Investor Group (% and \$ billions)



10.7 Statement of Service Performance 2022/2023**Author:** Katrina Gray, Senior Strategic Planner**Authoriser:** Carol Gordon, Group Manager - Democracy & Planning**1. Reason for Report**

- 1.1 The purpose of this report is to present the Statement of Service Performance for the 2022/23 financial year, covering 1 July 2022 to 31 June 2023.

2. Context

- 2.1 The Statement of Service Performance (SSP) tracks progress against the levels of service targets and actions planned for each group of activities identified in the Long-Term Plan 2021-31. The SSP document showing all results is attached (Attachment 1).
- 2.2 Performance measures are indicated as achieved, not achieved, or not measured.
- Achieved: 36
 - Not achieved: 26
 - Not measured: 6
- 2.3 The levels of services listed as not measured are those which are compulsory but are not applicable to the Rangitikei District (i.e. compliance with stormwater consents), or those that relate to a response to an event that did not occur (such as those relating to flooding events, where the mandatory measures describe a flooding event as occurring when water encroaches on a habitable floor).

3. Highlights

- 3.1 While the amount of solid waste disposed of in the district remains above the target, the amount disposed of has reduced from the previous year. This is significant because previous results were showing a year-on-year increase in waste disposal. This change has been facilitated through the creation of an in-house role focussed on solid waste, including the investigation and promotion of alternatives to disposal to landfill, and encouraging behaviour change.
- 3.2 The number of requests relating to the stormwater system continues to exceed the target of 5 requests per 1000 properties but is showing a decrease of 2 requests per 1000 properties. This result comes despite the high rainfall throughout the year including national weather events that caused extraordinary rainfall within the district.
- 3.3 Libraries have exceeded the target for events and activities delivered by a significant margin. Recurring and one-off activities cover a variety of topics to appeal to a range of demographics. The reporting year, 2022/23, was the first year since the COVID-19 outbreak where the COVID alert system was not in place, and vaccine mandates and the traffic light system ceased. The removal of restrictions has been reflected in increased enthusiasm for community activities. Council continues to provide online services and events in addition to on-site activities.

4. Areas for Improvement

- 4.1 Happy or Not results are showing a decrease in satisfaction compared to the 2021/22 financial year. Staff review the results and report to the Finance/Performance Committee monthly. The Library and Customer Experience teams also seek to provide great service and consider improvements, including anything suggested through the Happy or Not system.
- 4.2 Council received an infringement notice in December 2022 referring to non-compliance of the Taihape Wastewater Treatment Plant in October 2022, causing the not-achieved result for this mandatory measure. Council has capital works planned for the 2023/24 that will improve the performance and compliance of this plant.

5. Financial Implications

- 5.1 This report does not have any financial implications.

6. Impact on Strategic Risks

- 6.1 There are no relevant strategic risks associated with this report.

7. Mana Whenua Implications

- 7.1 There are no significant mana whenua implications identified for this report.

8. Statutory Implications

- 8.1 There is no direct statutory implication for this report. The results form part of the 2022/24 Annual Report required under the Local Government Act 2002, Schedule 10, Part 3, Section 25.

9. Decision Making Process

- 9.1 This item is not considered to be a significant decision according to the Council's Policy on Significance and Engagement.

Attachments:

1. **Statement of Service Provision Report** [↓](#)

Recommendation

That the report "Statement of Service Performance 2022/23" be received.

Statement of Service Report for 2022/23

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a sustainable roading network that is maintained in accordance with each road's significance for local communications and the local economy, taking into account the One Roding Network Classification and funding subsidies</i>					
*Road condition		90% or more	96%	95%	Smooth Travel Exposure was completed by WDM in May 2023.
The average quality of ride on a sealed local road network measured by smooth travel exposure	●				
*Road maintenance		6% or more	4.9%	5.6%	This year the programme for structural asphalt repairs has increased in the urban areas due to the deterioration of the sites. These sites have a wide carriageway but are short in length. This is an expensive option that comes with a longer life. Chip seal achieved = 39.27km. Asphalt achieved = 0.318km The budget was over-spent but under achieved. Cost Adjustment Factors have had an impact on the achievement length.
The percentage of the sealed road network that is resurfaced	●				
		12,000m ³ or more	11,933m ³ 99%	9186m ³ 76%	11,933m ³ was placed on the unsealed network, against the annual target of 12,000 m3 The amount of metal required depends on factors including weather conditions. The normal application of gravel also is undertaken in different weather to sealed roads – as it is best applied in moderately wet conditions.
The percentage of the unsealed road network which is re-metalled during the year	●				
*Footpaths		90% of footpaths make up category 1 or 2 ¹	94% Grade 1 and 2 condition rating.	CBD 95.3% 93% non-CBD (measurement was for grade 1, 2 and 3)	The footpath survey was carried out in March 2023.
The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document e.g. Annual Plan, Asset Management Plan.	●				

*Mandatory

¹ 1. Excellent, 2. Good, 3. Fair, 4. Poor, 5. Very Poor

Statement of Service Report for 2022/23

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved
 ● Not achieved
 ● Not measured

PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
*Road safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number	●	No fatal crashes on the Council roading network	2	0	Council accesses crash reporting that includes police notes on the accident and possible contributing factors. No crash records indicated poor road condition as a contributing factor. Officers monitor crash information for any trends in crashes to identify locations where work could be undertaken to improve safety and ease of navigating roads.
	●	10 or less serious injury crashes on the Council roading network	6	6	

Councils intended level of service is to: Be responsive to community expectations over the roading network and requests for service

The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the Long Term Plan. Results will be presented as the median.	After hours callouts	●	95% responded to in 12 hours	100%	98%	
	Working hours callouts	●	95% responded to in 6 hours	100%	97%	
	Resolution	●	85% of callouts resolved within one month	83%	97%	Due to the weather conditions during this financial year, the resolution of some Request for Service had to be delayed to accommodate more urgent works.
	Requests concerning potholes (Target: 95% responded to in 6 hours)	●	Specified reference to callouts relating to potholes	95%	92%	

*Mandatory

Statement of Service Report for 2022/23

Community Leadership

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Make decisions that are robust, fair, timely, legally compliant and address critical issues, and that are communicated to the community</i>					
On-time completion of, or substantially undertaken annual plan actions		90% or more Annual Plan Actions completed	75%	67.9%	The achievement of Annual Plan Actions has improved from the 2021/22 result. Activities with lower completion of actions included roading actions that were affected by Waka Kotahi funding and contractor availability and three waters actions that are ongoing due to the need for further investigation, third party input, or resource consenting.
Completion of capital programme		85% or more of the planned capital programme	67%	49.08%	Council's achievement of the capital program has improved from 2021/22. Delays in capital programmes include: * Roothing: Weather events and contractor availability have required prioritisation of maintenance/repairs. * Three waters: Projects have been delayed for reasons outlined above including ongoing investigation, stakeholder input, and consenting.
Māori responsiveness framework: Satisfaction ratings from each member of Te Roopuu Ahi Kaa about the effectiveness of each framework outcome area.	Governance and relationships	80% or more overall satisfaction	80%	100%	Five responses from TRAK members were received. Three members expressed satisfaction across all areas. One member stated they do not know to all questions as they have not been to enough meetings. One member stated satisfaction on governance and relationships, with the remaining neutral.
	Culture and identity		60%	92%	
	Prosperity and well-being		60%	67%	
	Resources and infrastructure		60%	75%	
<i>Councils intended level of service is to: Provide a high customer experience that satisfies the needs of the community</i>					
Customer views of their experience (both the customer service and service provided) with Council. HappyOrNot system		500 Responses Customer Satisfaction Index: Improvement on previous year	4,459 responses 85% Very Happy across all results on all units.	2,265 responses 83% very happy across all results on all units.	Happy Or Not units are available for customers to give feedback at the High Street office in Marton as well as the libraries in Marton and Taihape and Te Matapihi in Bulls.

Statement of Service Report for 2022/23

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved
 ● Not achieved
 ● Not measured

PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a safe and compliant supply of drinking water</i>					
*Safety of drinking water	• part 4 of the drinking water standards (bacteria compliance criteria)	No Incidents of non-compliance with bacteria compliance criteria (6/6)	Compliant (6/6)	Compliant (6/6)	All plants and supply networks compliant.
The extent to which the Council's drinking water supply complies with:	• part 5 of the drinking water standards (protozoa compliance criteria)	No Incidents of non-compliance with protozoa compliance criteria (6/6)	Non-compliant (2/6)	Non-compliant (2/6)	Non-compliance is often caused by data collection issues such as spikes in electricity, and does not indicate that public health was ever at risk. Hunterville Urban WTP was non-compliant due to cartridge filter differential pressure.
Council is required to report against the Drinking Water Standards for New Zealand (2018). From January 2023 Council is required to comply with the DWQAR (2022) Drinking Water Quality Assurance Rules, but the reporting requirement remains.					
<i>Councils intended level of service is to: Provide reliable and efficient urban water supplies</i>					
*Maintenance of the reticulation network		Less than 40%	42%	37%	There is scope for this to appear elevated if industry is operating at night by increasing night flows.
The percentage of real water loss from Council's networked urban reticulation system					
*Demand Management		600 litres per resident per day	448	559 litres per resident per day	
The average consumption of drinking water per day per resident within the District					

*Mandatory

Statement of Service Report for 2022/23

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Be responsive to reported faults and complaints*</i>					
*Where the Council attends a call out in response to a fault or unplanned interruption to its networked reticulation system, the following median times are measured.	Attendance for urgent call outs	0.5 hours	0.1 hours	0.1 hours	
	Resolution of urgent call outs	24 hours	1.6 hours	1.4 hours	
	Attendance for non-urgent call outs	24 hours	0.1 hours	0.2 hours	
	Resolution of non-urgent call outs	96 hours	4.2 hours	3.4 hours	
*Customer satisfaction The total number of complaints (expressed per 1000 connections to the reticulated networks) received by the Council ¹		≤20 complaints per 1000 connections	71.75/1000	67.6/1000	Council is aware of ongoing concerns about the water supply, particularly in Marton. Work has commenced on the Marton Water Strategy to improve the odour and taste of the Marton water supply by the end of 2024.
<i>Councils intended level of service is to: Maintain compliant, reliable and efficient rural water supplies</i>					
Where the Council attends a call out in response to a fault or unplanned interruption to its water supply for rural water schemes, the following median times are measured:	Attendance time: from the time that the Council receives notification to the time that service personnel reach the site	48 hours	0.1 hours (normal)	0.2 hours (urgent) 0.1 hours (normal)	15 requests were received for rural water supplies, all which were non-urgent.
	Resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	96 hours	6.4 hours (non-urgent)	21.6 hours (urgent) 1.9 hours (normal)	15 requests were received for rural water supplies, all which were non-urgent.

*Mandatory

¹ a. drinking water clarity, b. drinking water taste, c. drinking water odour, d. drinking water pressure or flow, e. continuity of supply, and f. The Council's response to any of these issues

Statement of Service Report for 2022/23

Wastewater and sewerage

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a reliable, reticulated disposal system that does not cause harm or create pollution within existing urban areas</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its sewerage system measured by the number of a) abatement notices b) infringement notices c) enforcement orders, and d) convictions	●	No abatement notices	0	Achieved	No abatement notices received during the reporting year.
	●	No infringement notices	1	Achieved	An infringement notice was received on 8 December 2022, referring to non-compliance for the Taihape Wastewater Treatment Plant in October of that year. Council approved additional capital works in the 23/24 financial year to improve the performance of the plant.
	●	No enforcement orders	0	Achieved	No enforcement orders received during the reporting year.
	●	No convictions	0	Achieved	No convictions during the reporting year.
*System and adequacy The number of dry weather sewerage overflows from the Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system	●	Fewer overflows than 3 per 1000 connections	0.22	1.41	
<i>Councils intended level of service is to: Be responsive to reported faults and complaints</i>					
* Fault response time Where the Council attends to sewage overflows resulting from a blockage or other fault in the Council's sewerage system, the following median times are measured: a. attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and b. resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault or interruption	●	Attendance urgent 0.5 hours	0.1 hours	0.1 hours	
	●	Attendance non-urgent 24 hours	0.1 hours	0.2 hours	
	●	Resolution urgent 24 hours	1.4 hours	1.9 hours	
	●	Resolution non-urgent 96 hours	1.9 hours	1.3 hours	

* Mandatory

Statement of Service Report for 2022/23

Wastewater and sewerage

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
*Customer satisfaction					
The total number of complaints received by the Council about any of the following:		Fewer requests than 6 per 1000 connections	12.92	10.2	Under this mandatory DIA measure, all requests for service for wastewater are counted as complaints, including multiple requests for service alerting Council to the same issue.
a. sewage odour					
b. sewerage system faults					
c. sewerage system blockages, and	●				
d. the Council's response to issues with its sewerage system					
Expressed per 1000 connections to the Councils sewerage system.					

*Mandatory

Statement of Service Report for 2022/23

Stormwater drainage

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved
 ● Not achieved
 ● Not measured

PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a reliable collection and disposal system to each property during normal rainfall</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its stormwater system measured by the number of: a. abatement notices b. infringement notices c. enforcement orders, and d. convictions Received by the Council in relation to those resource consents.	●	No abatement notices	Not measured	Not measured	Discharge compliance is a mandatory measure set by the Department of Internal Affairs therefore must be reported on. However, as Council has no stormwater consents the measurement in essence cannot be measured.
	●	No infringement notices	Not measured	Not measured	
	●	No enforcement orders	Not measured	Not measured	
	●	No convictions	Not measured	Not measured	
*System adequacy The number of flooding events ¹ that occurred in the District. For each flooding event, the number of habitable floors affected (expressed per 1000 properties connected to the Council's stormwater system). Note: This is a District-wide assessment	●	Fewer requests than 5 per 1000 connected properties	0	0	There were no flooding events. The district experience one rain event that caused widespread surface flooding. Fortunately, no habitable floors got inundated in the district.
<i>Councils intended level of service is to: Be responsive to reported faults and complaints</i>					
*Customer satisfaction The number of complaints received by the Council about the performance of its stormwater system, expressed per 1000 properties connected to the Council's stormwater system.	●	Fewer requests than 5 per 1000 connected properties	8.01/1000	10.4/1000	The high number of complaints reflects the extraordinary rain event that occurred across the district. The Rangitikei District experienced a particularly wet summer and winter during this financial year.
*Response time The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	●	Two hours or less	Not measured	Not measured	No flooding events occurred in the reporting period.

*Mandatory

¹ The rules for the mandatory measures define a 'flooding event' as an overflow from a territorial authority's stormwater system that enters a habitable floor

Statement of Service Report for 2022/23

Community and Leisure Assets

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Compliance with relevant standards</i>					
All swimming pools have poolsafe accreditation	●	Maintain accreditation	100%	Poolsafe accreditation received May 2022.	Poolsafe accreditation received May 2023 -valid to May 2024.
Council complies with criteria in rental warrant of fitness programme for community housing	●	All units (100%) achieve at least 95% compliance	92%	Of the 63 units inspected, 3 units did not meet compliance due to hot water temperatures exceeding 60 degrees.	Of the 71 housing units inspected during April/May, 4 units did not meet compliance due to hot water temperatures exceeding 60 degrees while 1 unit did not meet compliance due to the tenant turning off their hot water. One unit was not inspected due to the tenant being away for an extended period.
New public toilet buildings are well designed, safe and visible and Compliance with SNZ4241:1999 and CPTED (safer design guidelines) for new or refurbished toilets	●	100% compliance	100% compliance	100% compliance	New dry vault toilets were installed at the Tutaenui Reservoir Reserve and the Springvale Suspension Bridge. Both facilities comply with SNZ 4241:1999 and CPTED principles.
Playground compliance with NZ Standards	●	80% compliance	100% compliance	Council undertake safety audits every 2 months and inspections twice a week. Urgent issues are resolved immediately, while non-urgent needs are scheduled for maintenance.	An independent audit was undertaken during the 22/23 financial year of all playground sites throughout the district. This will enable us to make informed replacement and funding decisions. Any issues are rectified when identified, as well as any additional requests for maintenance.

Statement of Service Report for 2022/23

Community and Leisure Assets

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Library services are welcoming and provide a space for social interaction and learning</i>					
Customer rating of library facilities	Customer Satisfaction Index (provided via the HappyOrNot system):	• 90%	82% overall. This consists of: 86% of 616 responses at Te Matapihi 81% of 783 responses at Taihape 82% of 2845 responses at Marton Library.	91% overall. This consists of: 87 % of 313 responses at Te Matapihi 90% of 446 responses at Taihape 94% of 1,294 responses at Marton Library	At Te Matapihi we continue to get negative feedback from a member of the public who has been trespassed from the facility for anti-social behaviour in 2022 and continues to access that site. We have noticed that during the school holidays there is a definite increase in negative feedback. An example from Marton library in April shows that during the school holiday period is the only time any negative feedback was received. This may indicate that it is children scoring their unhappiness if they have been asked to reconsider their behaviour.
The number of library outreach activities and events delivered	5 per year for each library		Marton Library 10+ per month Bulls Library 10+ per month Taihape Library 5+ per month	Marton Library: 10+ Bulls Library: 10+ Taihape Library: 5+ Plus online story-times	Each month we are holding regular book, lego, colouring, knitting groups. Other events include movies, author visits, and staff making school visits. Staff seek feedback and tailor programmes to suit local communities. During school holidays our regular programmes change to activities for younger/school age customers which are very popular.
<i>Councils intended level of service is to: Provide parks and sports fields that are fit for purpose</i>					
Number of complaints about Council owned parks and sports fields	10 or less per year		1	3	It is to be expected that the community will contact Council with queries or concerns about parks and sports fields. While a number of calls were received about parks and sports fields, only one complaint was referred to the Resolution Co-ordinator.

Statement of Service Report for 2022/23

Rubbish and recycling

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Make recycling facilities available at waste transfer stations for glass, paper, metal, plastics, textiles and green waste. special occasions for electronics (e-waste). Council intends to continue the operation (under contract) of existing urban waste transfer stations – Rātana, Bulls, Marton, Hunterville, Mangaweka, and Taihape.</i>					
Waste to landfill (tonnage)	●	Less than 5,500 tonnes to landfill	5,649 tonnes	5,898 tonnes	More tyres and green waste were recycled than previous years, resulting in a decrease in waste to landfill.
Recycling available at Waste Transfer Stations throughout the District.	●	Bulls, Marton, Taihape, Hunterville, Rātana provide for recycling of; glass, metal, paper, plastics (1-5), cans/ tins.	Outcome met	Outcome met	Solid Waste has been brought back in-house and this has resulted in an increase and efficiency in recycling.

Statement of Service Report for 2022/23

Environmental and Regulatory

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
92% COMPLETED ON TIME	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a legally compliant service</i>					
Timeliness of processing building consents and resource consents	Building consents	100% processed within statutory timeframes	96.52% 305 out of 316 building consents were processed within timeframes	91.52%	305 out of 316 building consents were processed within timeframes. The 11 consents went overtime due to workload, staff absentees, leave sick leave etc.
	Resource consents	100% processed within statutory timeframes	Land use consents: 100% Subdivision consent: 98%	Land use consents: 100% Subdivision consents: 95.4%	Only one resource consent was overdue, out of 62 resource consents issued. This consent was signed within timeframes but due to an administrative error was issued one day late.
<i>Council's intended level of service is to: Provide regulatory compliance officers to address enforcement call outs</i>					
Animal Control - Timeliness of response (i.e the Request for Service has been acknowledged) and completion (i.e the Request for Service has been signed off by officers). Results will be presented as the median • Priority 1s = Any Dog Attack / Found Dog / Rushing Dog / Wandering Stock • Priority 2s = Animal Welfare Concern / Barking Dog / Property Inspection / General Enquiry / Lost Animal / Microchip Dog / Multi-dog Inspection / Roaming Dog / Animal Control Bylaw Matter	Response to Priority 1 call outs	90% responded within 0.5 hours	97% responded to in time	98% responded to in time	
	Completion of Priority 1 call outs	90% completed within 20 working days	92% completed on time	90% completed on time	
	Response to Priority 2 call outs	90% responded within 24 hours	93% responded to in time	87% responded to in time	Rostering changes have improved staff availability during office hours, but with only 1 officer on call between two districts, it is not always possible to respond to callouts within the timeframe specified.
	Completion of Priority 2 call outs	90% completed within 20 working days	74% completed on time	72% completed on time	The time taken to resolve an issue is not always within Council's control, with reliance on factors such as the owner's situation or witness availability. Council seeks to meet the expected resolution times wherever possible. Staff shortages has affected these outcomes

Statement of Service Report for 2022/23

Environmental and Regulatory

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured						
92% COMPLETED ON TIME	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE	
Environmental health Timeliness of response (i.e the site has been attended) and completion (i.e the Request for Service has been signed off by officers). Results will be presented as the median.	Response to Noise Control call outs	●	90% responded to in 1.5 hours	96%	98%	
	Completion of Noise Control call outs	●	90% completed in 2 hours	97%	98%	
	Response to Food Premises call outs	●	90% responded to in 24 hours	83%	100%	Service was disrupted twice during the year due to contractor resigning and the duration needed to reappoint a contractor.
	Completion of Food Premises call outs	●	90% completed in 72 hours	75%	100%	Service was disrupted twice during the year due to contractor resigning and the duration needed to reappoint a contractor.

Statement of Service Report for 2022/23

Community wellbeing

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2022/23 TARGET	2022/23 RESULT	2021/22 RESULT	NARRATIVE
<i>Councils intended level of service is to: Ensure competency in discharging Civil Defence responsibilities</i>					
Timing of self-assessment when the Emergency Operations Centre is activated and of continued civil defence training exercises	●	Self-assessment undertaken and responded to within four months of Emergency Operations Centre activation	Achieved	Achieved	Internal debrief held as a result of Surface flooding at Koitiata and Scotts Ferry. Flood pump purchased for future Scotts Ferry response.
	●	At least one exercise undertaken each year	Achieved	Achieved	Small scale 'exercise' held Jan 23, testing Councils Internet Business Continuity Plan utilising the Woi Satellite trailer for 7 days unsupported. Trailer performed very well.
<i>Councils intended level of service is to: Identify and promote opportunities for economic development in the District.</i>					
Implementing actions each year from the Economic Development Strategy and Housing Strategy Action Plans (Annual Work Plans).	●	Greater than 80% of the actions completed for each relevant year.	80% Housing Strategy Actions 50% Economic Development Strategy Actions	75% Housing Strategy actions 40% Economic Development Strategy actions	At the 23 November 2022 Council meeting, it was resolved that staff were to progress the business case for Tui Street properties only, halting other actions on the strategy pending a review by Council. 50% of economic development actions with KPIs established through the end of July 2023 were achieved
	●	GDP growth for the Rangitikei District is within +/-1% of national GDP growth, or better.	Not achieved	Achieved	Results are based on economic information provided for 2022. Rangitikei District GDP showed growth of 2.3%, lower than the national GDP growth of 5.3% by two percentage points.

10.8 Public Feedback / Performance Report - July 2023**Author:** Gaylene Prince, Group Manager - Community Services**Authoriser:** Carol Gordon, Group Manager - Democracy & Planning**1. Reason for Report**

- 1.1 This report provides the Finance/Performance Committee with a regular monthly report from Council's Happy Or Not system and feedback from Korero Mai – Have Your Say.

2. Explanation

- 2.1 The Happy or Not report for the month of July 2023, showing results from over the four locations, is attached (Attachment 1).
- 2.2 A total of 514 responses were received during the month from the Marton main office, Te Matapihi, Marton Library and Taihape Library / Information Centre. 80% of the feedback was very positive.
- 2.3 The unit that was previously in the High Street main office area was moved to the Marton Library, so open feedback from the Marton Library is now included in this report. The unit at High Street now only gives users the opportunity to select the four buttons (not provide extra open feedback).
- 2.4 Also attached (Attachment 2) is feedback from the Korero Mai – Have Your Say feedback system, via QR codes and the Council website for the period 21 June – 23 August 2023. Staff get sent a copy of any suggestion / issue that can be acted on or implemented.
- 2.5 The complaints dashboard is not included this month as all complaints to 30 June were closed and none were received in July.
- 2.6 End of year summary report on work provided by Council's MoU Partners, Bulls & District Community Trust, and Taihape Community Development Trust to 30 June 2023, is attached (Attachment 3).

3. Decision Making Process

- 3.1 This item is not considered to be a significant decision according to the Council's Policy on Significance and Engagement.

Attachments:

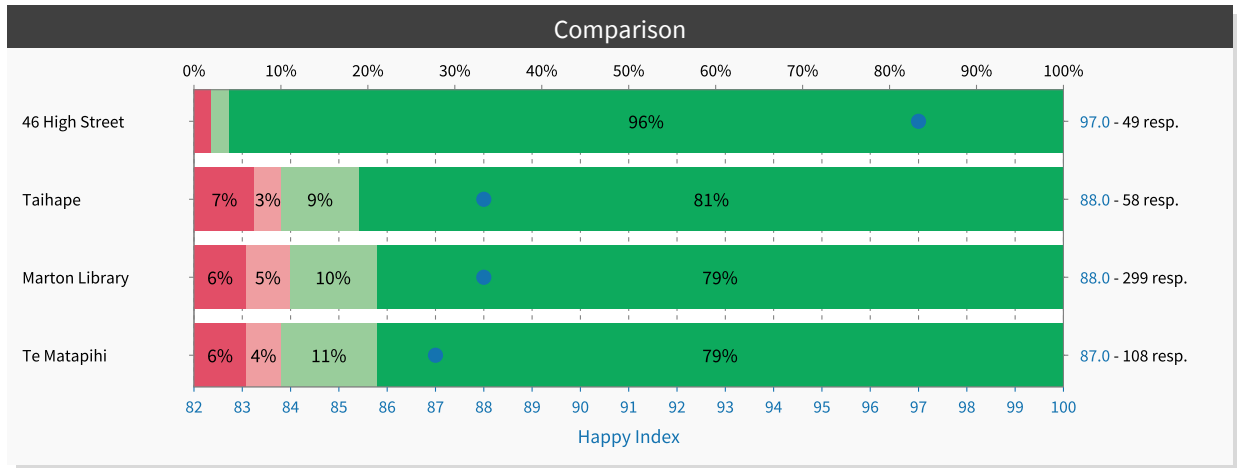
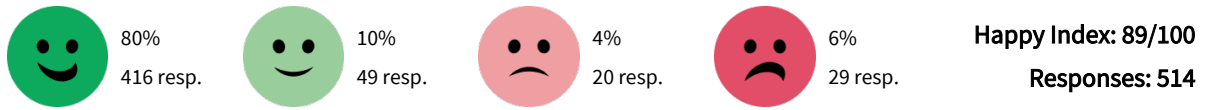
1. **HappyorNot Report - July 2023** [↓](#)
2. **Korero Mai Feedback Form Report - August 2023** [↓](#)
3. **MoU Report Bulls and Taihape to 30 June 2023** [↓](#)

Recommendation

That the Public Feedback / Performance Report – July 2023 be received.

Monthly report July 2023	Management report RDC Offices (4 units)
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Please rate our service today



Risers		
Survey	Index	Change
46 High Street	97	2% ↑
Taihape	88	0% ↑

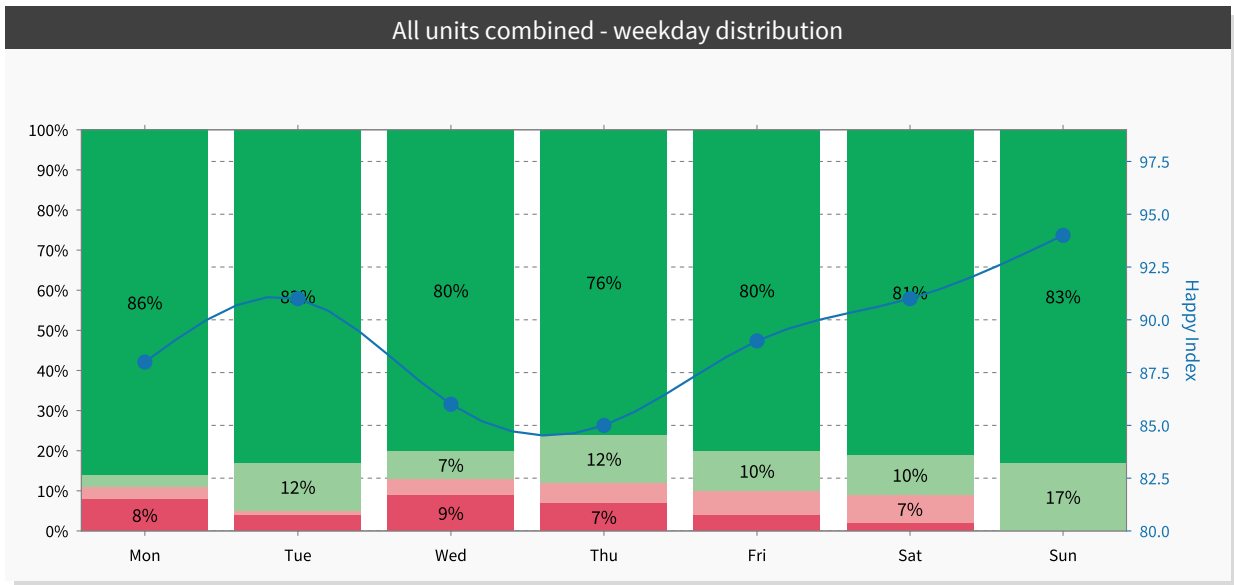
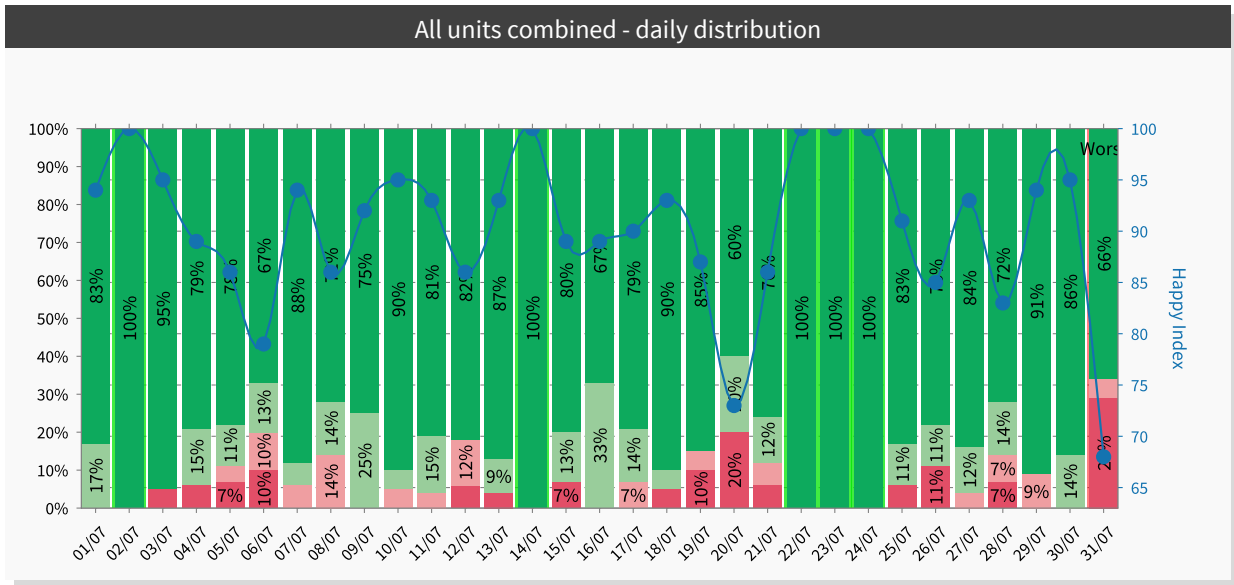
Fallers		
Survey	Index	Change
Te Matapihi	87	-3% ↓
Marton Library	88	-4% ↓

HappyOrNot®

ITEM 10.8 ATTACHMENT 1

Monthly report
July 2023

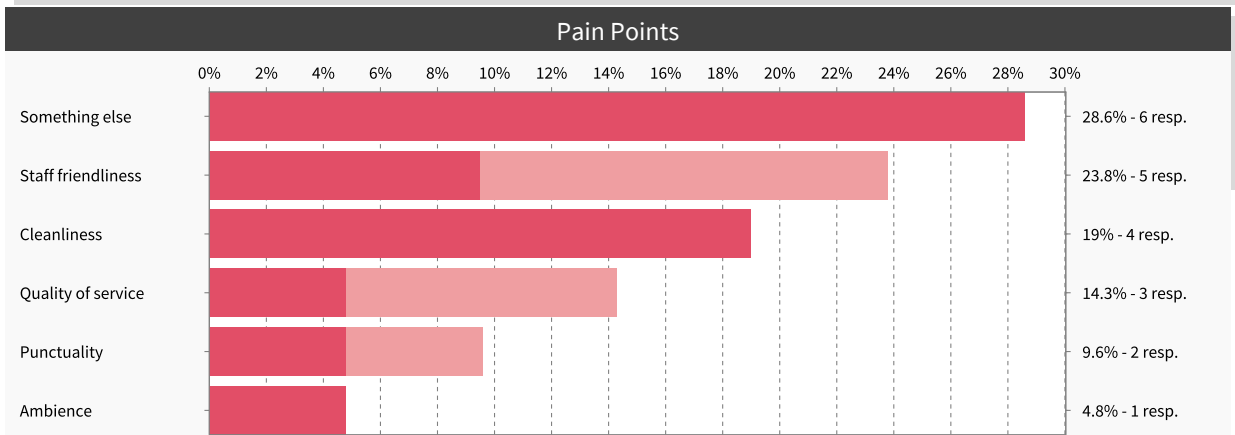
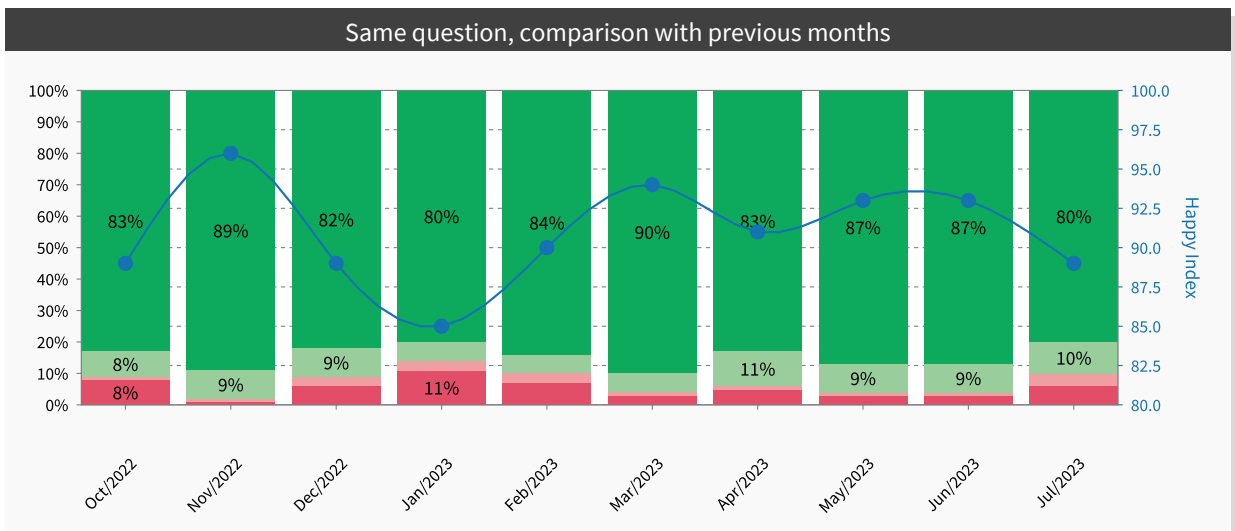
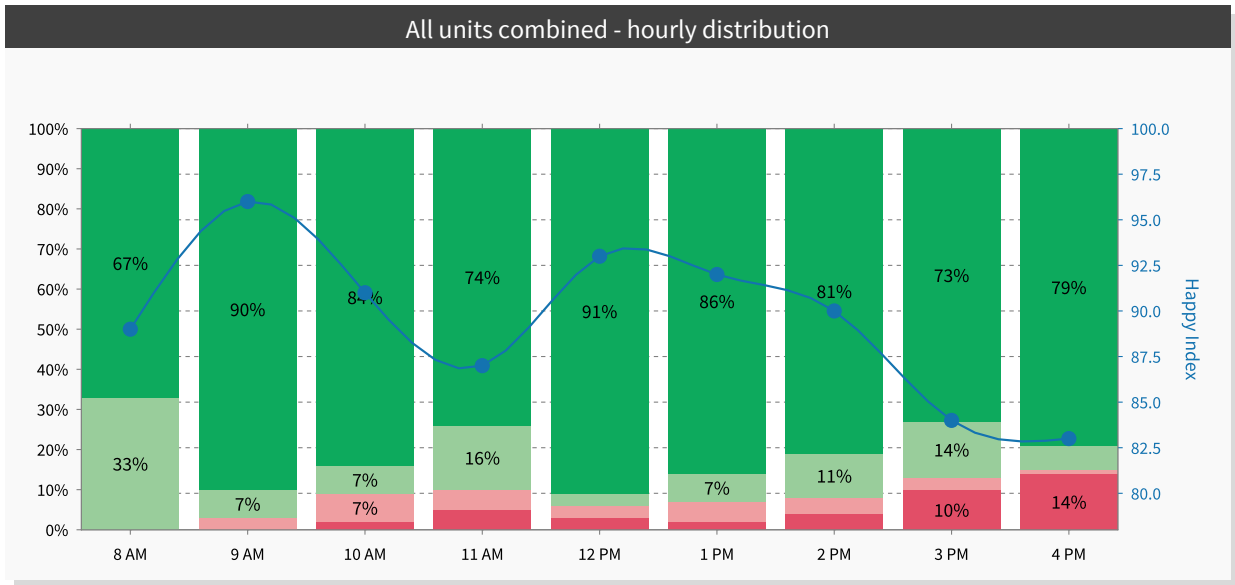
Management report
RDC Offices (4 units)



HappyOrNot®

Monthly report
July 2023

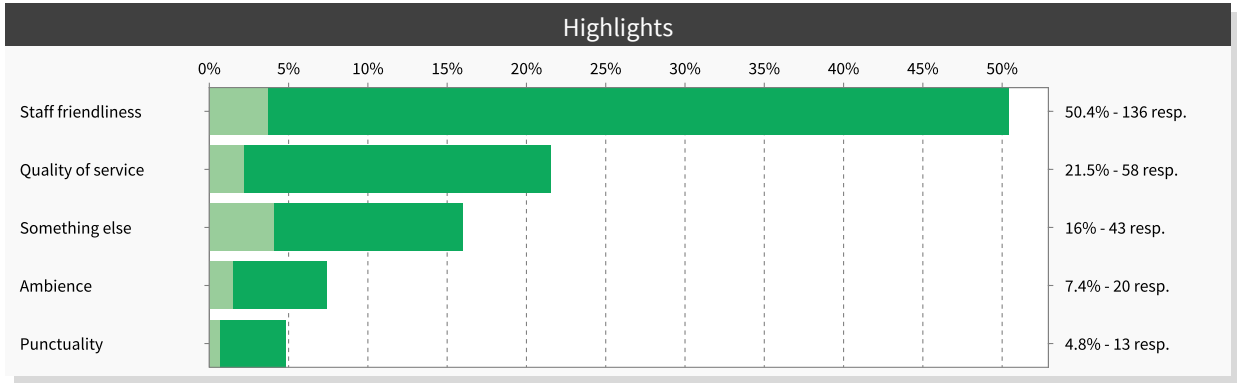
Management report
RDC Offices (4 units)



HappyOrNot®

ITEM 10.8 ATTACHMENT 1

Monthly report July 2023	Management report RDC Offices (4 units)
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HappyOrNot®

<p>Monthly report July 2023</p>	<p>Management report RDC Offices (4 units)</p>
--	---





Please rate our service today

Te Matapihi








-  2023-07-30 1:47 PM **Staff friendliness**
you gus are really nice people so im so happy
-  2023-07-26 11:27 AM **Staff friendliness**
great and friendly
-  2023-07-17 4:41 PM **Quality of service**
The staff gave us help when we needed it
-  2023-07-17 4:38 PM **Something else**
you have done well:)
-  2023-07-13 1:20 PM **Staff friendliness**
matthew is nice
-  2023-07-12 2:26 PM **Quality of service**
thanks so mich for excellent ev charging and bathrooms!!! excellent job
-  2023-07-12 2:07 PM **Something else**
you guys are doing awesome:)
-  2023-07-09 11:47 AM **Staff friendliness**
nice people
-  2023-07-09 11:47 AM **Staff friendliness**
nice
-  2023-07-08 4:34 PM **Quality of service**
good
-  2023-07-06 11:38 AM **Quality of service**
thank you
-  2023-07-06 11:36 AM **Something else**
good
-  2023-07-04 12:39 PM **Something else**
fun and great
-  2023-07-04 12:36 PM **Something else**

HappyOrNot®



Monthly report July 2023	Management report RDC Offices (4 units)
------------------------------------	---

- 
 2023-07-03 4:58 PM **Something else**
 it was great
 fun
- 
 2023-07-03 3:28 PM **Quality of service**
 lovely
- 
 2023-07-03 2:16 PM **Something else**
 rlyyyyy fun
- 
 2023-07-03 2:16 PM **Something else**
 it was gun

Taihape













- 
 2023-07-30 12:53 PM **Quality of service**
 good wifi
- 
 2023-07-28 9:46 AM **Staff friendliness**
 always fun coming here
- 
 2023-07-24 3:47 PM **Quality of service**
 had a great time.
- 
 2023-07-20 4:53 PM **Quality of service**
 it was nice and warm
- 
 2023-07-20 3:09 PM **Something else**
 your help with or needs
- 
 2023-07-17 3:03 PM **Something else**
 they were nice
- 
 2023-07-03 3:42 PM **Quality of service**
 good libry

Marton Library

- 
 2023-07-27 4:34 PM **Staff friendliness**
 good
- 
Something else

HappyOrNot®

<p>Monthly report July 2023</p>	<p>Management report RDC Offices (4 units)</p>
--	---

- 2023-07-27 2:38 PM bunter
-  2023-07-26 4:55 PM **Something else**
you need more baby sitters clude books that are novel pls pls pls
-  2023-07-25 3:35 PM **Something else**
cool
-  2023-07-22 9:05 AM **Staff friendliness**
very friendly staff
-  2023-07-20 11:26 AM **Ambience**
love it
-  2023-07-13 1:43 PM **Something else**
everybody takes care of me
-  2023-07-13 11:50 AM **Staff friendliness**
Very good and nice
-  2023-07-11 1:21 PM **Quality of service**
loved the lego!
-  2023-07-10 12:46 PM **Something else**
your big selection of info and story books
-  2023-07-07 2:00 PM **Staff friendliness**
they need more atives
-  2023-07-06 4:35 PM **Staff friendliness**
awesome and polite
-  2023-07-06 1:03 PM **Something else**
one of the lady were being mean to my brother
-  2023-07-03 3:17 PM **Staff friendliness**
we loved it

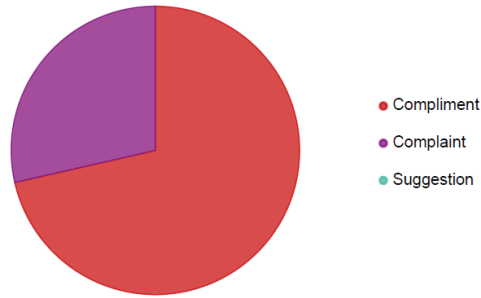
HappyOrNot®

KŌRERO MAI - HAVE YOUR SAY

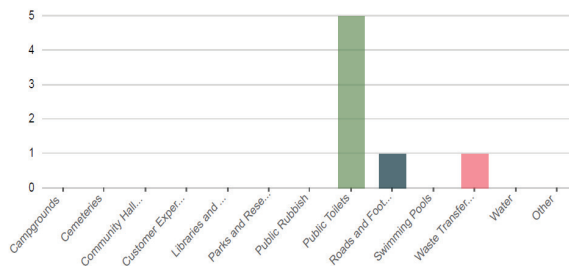
COUNCIL FEEDBACK FORM REPORT

21 JUNE - 23 AUGUST 2023

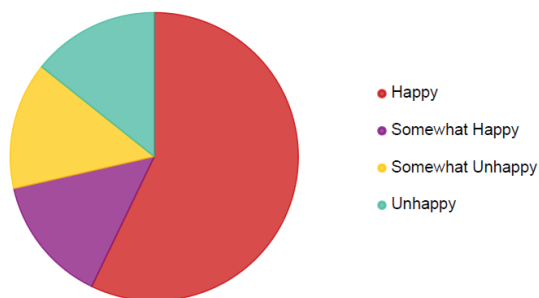
What type of feedback do you have?



Which area does your feedback relate to?



How happy are you with your experience?



KŌRERO MAI - HAVE YOUR SAY

COUNCIL FEEDBACK FORM REPORT

21 JUNE - 23 AUGUST 2023

Comments

- 29 JUNE - PUBLIC TOILETS**
FEEDBACK TYPE - Compliment
 [REDACTED] Thanks
EXPERIENCE - Happy



- 6 JULY - ROADS AND FOOTPATHS - CORNER STATE HIGHWAY 1 AND GORTON ST, BULLS**
FEEDBACK TYPE - Complaint
 Street Pole on corner of SH1 and Gorton St has broken off and now laying on Grass Berm, Looks like new pole required for Gorton St sign.
EXPERIENCE - Somewhat Happy
 ***Submission was logged as LGOIMA and actioned by staff.
- 9 JULY - WASTE TRANSFER STATIONS - TAIHAPE TRANSFER STATION**
FEEDBACK TYPE - Compliment
 I have indicated may as last recycle run, not sure of date, but it was on a weekend. The previous separate sections for different categories of teclables had gone, and there was just one just large container for all unsorted recyclables. Did this collection go direct to landfill, or was it subsequently sorted elsewhere and then recycled? I seek this information under the local government freedom of information provisions. Is a copy of RDC' recycling policy available?
EXPERIENCE - Somewhat Unhappy
 ***Submission was logged as a RFS to Higgins to action.

KŌRERO MAI - HAVE YOUR SAY

COUNCIL FEEDBACK FORM REPORT

21 JUNE - 23 AUGUST 2023

- **21 JULY - PUBLIC TOILETS - TAIHAPE TUI STREET**

FEEDBACK TYPE - Complaint

The toilets are in desperate need of an actual proper clean. Every single woman's toilet was filthy and unhygienic to say the least, my partner also said the men's was disgusting and had poo on a couple of the seats. Not to mention all the rubbish that's littered out in front of the toilet block. This isn't a good look for Taihape (I used to live here) and it was once a beautiful wee township.

EXPERIENCE - Unhappy



- **16 AUGUST - PUBLIC TOILETS - MANGAWEKA**

FEEDBACK TYPE - Compliment

Literally the best public Council toilet in the whole country. Always clean, smells good and a real pleasure. Whoever takes care of this facility needs a high-five!

EXPERIENCE - Happy

- **17 AUGUST - PUBLIC TOILETS - MANGAWEKA**

FEEDBACK TYPE - Compliment

Nice

EXPERIENCE - Happy

- **19 AUGUST - PUBLIC TOILETS - BULLS BY BP**

FEEDBACK TYPE - Compliment

These loos were spotlessly clean and the lady there so lovely in her communication

EXPERIENCE - Happy



Community Services (MOU) Partnership Dashboard

End Of Year Report 2022 - 2023

Bulls and District Community Trust

Social Wellbeing		
RHYTHM IN BULLS	COMMUNITY NEWSLETTERS	ASSIST COUNCIL WITH COMMUNITY ENGAGEMENT
432 Attendees	1400 Printed monthly 170 Email distribution list	48 Engagements
Comments		
<ul style="list-style-type: none"> Rhythm in Bulls event over three acts with nine performers. There were food vendors and we had positive feedback from the public and community stating the entertainment was well received. Supporting community groups for the event from: <ul style="list-style-type: none"> - Aotea Māori Wardens - Ohakea Airforce - Bulls Ruby Club - Parewahawaha Marae Community newsletters continue to reach Bulls and District with continued support to local business with #shoplocal and reintroducing local community products. Assisting Council with community engagement with utilising our social media platforms and support with: <ul style="list-style-type: none"> - 4 BAS - 8 Holiday programs - 6 Bulls community Committee - Advertising Council Vacancies - Elections/meet candidates. - Earthquake strengthening - A taste of Home "newcomers" - Schedule Powerco outage We continue to support and provide communications on behalf of Council (also refer to Cultural Wellbeing) Redistributed food to 1170 Bulls Food Pantry Customers and Families. 		

Environment Wellbeing		
COLLABORATIVE	DEVELOPMENT OF THE BULLS RIVER GROUP	CLEAN UP DAYS
Ohakea Staff Community Volunteers	October 2022 Operation Clean up	4
Comments		
<ul style="list-style-type: none"> Corrections continue regular maintenance of the Picnic Area. A successful working bee was undertaken in October 2022 to clean up and remove rubbish and green waste at the Picnic Site at the Bridge end of the river. The group is reforming with a new committee of dedicated volunteers, with plans to expand and upgrade the whole river walk area, which will link into the Bulls Domain Upgrade This work has been delayed as part of the submissions for Annual planning and long-term goal for providing information to the spatial planning 		

Looking ahead for 2023/2024	
JUNE 2023	<ul style="list-style-type: none"> Bonnie Clayton has resigned from BDCT, and Heidi Macaulay is now the new Community Development Coordinator
JULY 2023	<ul style="list-style-type: none"> Te Puanga Matariki Concert – Community Collaboration
What's Coming up	
	<ul style="list-style-type: none"> Operation Bulls River group looking towards further development in collaboration with Ohakea Staff and whanau.
	<ul style="list-style-type: none"> Community Van
	<ul style="list-style-type: none"> Bulls NZ Website
	<ul style="list-style-type: none"> Youth Development
	<ul style="list-style-type: none"> Shop Local – working Closer with local Businesses

Cultural Wellbeing		
EVENTS	A TASTE OF HARMONY	CULTURAL ART UNVEILING
3 Held	3 Attended	80 Attended
Comments		
<ul style="list-style-type: none"> The unveiling of the Te Matapihi artwork delivered by two local whanau artist and creating cultural history korero points to the building and its whenua. Welcoming Communities providing a "taste of Harmony" in collaboration with Multi-cultural Council. 41 Welcome Packs have been distributed to local clubs, real estate agents and staff to distribute to newcomers to Bulls by December 2022. However, by the end of June there has been no request for new stock for our community to date. Matariki Concert - Collaboration with Bulls and Clifton Schools and Parewahawaha Marae. This is currently on schedule for July 2023 with an estimated three hundred in attendance, both primary schools in performance with approximately 50 performers. 		

Economic Wellbeing	
#SHOPLOCAL	BUSINESS AFTER FIVE
Working closer with Local Business	4 BA5's Evenings
Comments	
<ul style="list-style-type: none"> Local Business have teamed up to hold the night shopping events to promote #shoplocal. MDCT have supported the business of advertising on social media platforms, in the bull-it-inn and providing printing where required. Assisting in promoting the BA5 events Supporting the implementation of the Bulls Map in collaboration with the Bulls Community Committee. 	

Community Services (MOU) Partnership Dashboard

End Of Year Report 2022 - 2023



Taihape Community Development Trust

Social Wellbeing		
Event	COMMUNITY NEWSLETTERS	ASSIST COUNCIL WITH COMMUNITY ENGAGEMENT
<i>Gumboot Day unfortunately did not go ahead due to weather cancellation</i>	1235 Printed monthly	Assisted in 27 Community Engagement Activities
Comments		
<ul style="list-style-type: none"> We provided 300 Talk it up Taihape via email through online Mailchimp as well as an additional to 30 personal emails Talk it up Taihape rural send of: <ul style="list-style-type: none"> 200 RD2 & 3 180 RD1, 6&7 150 RD4 & 5 We assisted in the advertising and collaboration of resources for over 27 community engagement activities from various groups: <ul style="list-style-type: none"> Manu Bomb event RDC Youth delivered activities The Koha Shed advertising RDC Building & Strengthening workshops Taihape Community Market is thriving, and we continue to support with advertising and resources to our Market. 		

Environment Wellbeing		
COLLABORATIVE	COMMUNITY EVENT	
Taihape Community Hautapu Pines	Hautapu River Planting	
Comments		
<ul style="list-style-type: none"> Providing resources (Gazebo) and advertising for Hautapu River parks Planting Day Proactive in Taihape Garden Club with advertising and providing seasonal support of seedlings and plants from wider community. Civil Defence advertising for their volunteer's network and training resources Taihape Heritage Grandstand Sub-committee assisting with advertising and funding support 		

Looking ahead for 2023/2024	
JUNE 2023	End of Year reports and financials
JULY 2023	Matariki Wananga – Mokai Patea Service lead
What's coming Up	
	A Taste of Harmony – Welcoming Communities Event
	Launch of the RDC Play Trailer to Taihape Community and to wider District
	Supporting local driven programs to support community needs: <ul style="list-style-type: none"> Archery Program (Youth Initiative) Taekwondo (Funding)

Cultural Wellbeing		
EVENTS	A TASTE OF HARMONY	WELCOMING COMMUNITIES' PACKS
NZBTA – Mini Gumboot Day	To be Confirmed for August	96
Comments		
<ul style="list-style-type: none"> Distributed Welcoming Communities packs to – Taihape Health Limited, Harcourts, PGG Wrightson, Taihape Police, TAS, St Joseph's School, Arizto, Property Brokers, Harcourts, Bayley's, Inspire Property Advertising and providing resources to host meetings for Mokai Patea Services and ongoing for Matariki Te Roopu Oranga assistance in Advertising Advertising and connections made with Whanganui/Rangitikei Multi-Cultural counsel to support in welcoming community's network. Working in collaboration with many of our health services to provide support and add value to their services: <ul style="list-style-type: none"> Taihape Health Ltd Dementia - Whanganui 		

Economic Wellbeing	
FUNDING	BUSINESS AFTER FIVE
7 Successful Applications	x2
Comments	
<ul style="list-style-type: none"> Tu Manawa Fund x2: <ul style="list-style-type: none"> Play Trailer Equipment Junior Tennis Coach RDC Community Initiatives Fund (CIF) x3 <ul style="list-style-type: none"> Community Pataka – Dukes Roadhouse Mangaweka Whanau Hobby Hut Taihape Housing Steering group RDC Creative Communities Scheme (CCS) <ul style="list-style-type: none"> Taihape people Heritage Plaque Funding Four Regions – CCTV Cameras for Taihape, Hunterville, Bulls Late night shopping for Business – Advertising & \$1000 donation for first prize Business after five evenings held in Taihape Assisting in advertising 27 initiatives for local businesses, organisations, local providers, and community agencies RDC Earthquake Strengthening Community Workshops 	

11 Meeting Closed