

ORDER PAPER

POLICY/PLANNING COMMITTEE MEETING

Date: Thursday, 11 August 2022

Time: 1.00 pm

Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Chair: Cr Angus Gordon

Deputy Chair: Cr Tracey Hiroa

Membership: Cr Cath Ash
Cr Nigel Belsham
Cr Fi Dalgety
Cr Gill Duncan
Cr Richard Lambert
Cr Dave Wilson
Mr Chris Shenton (TRAK representative)
HWTM Andy Watson

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Notice is hereby given that a Policy/Planning Committee Meeting of the Rangitīkei District Council will be held in the Council Chamber, Rangitīkei District Council, 46 High Street, Marton on Thursday, 11 August 2022 at 1.00 pm.

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AGENDA

1 Welcome

2 Apologies

3 Public Forum

No public forum.

4 Conflict of Interest Declarations

Members are reminded of their obligation to declare any conflicts of interest they might have in respect of items on this agenda.

5 Confirmation of Order of Business

Ms Pania Winiata (Taihape Community Development Trust) and Ms Bonnie Ellery (Bulls and District Community Trust) will be speaking to item 9.3 (MoU Partner Organisations Update – August 2022).

Mr Brad Cassidy (Sport Manawatu) and Mr Aiden O'Connor (Sport Whanganui) will be speaking to item 9.4 (Regional Sport Facility Plan – 2021/22).

6 Confirmation of Minutes

6.1 Confirmation of Minutes

Author: Ash Garstang, Governance Advisor

1. Reason for Report

- 1.1 The minutes from the Policy/Planning Committee Meeting held on 9 June 2022 are attached.

Attachments

1. **Policy/Planning Committee Meeting - 9 June 2022**

Recommendation

That the minutes of Policy/Planning Committee Meeting held on 9 June 2022 [**as amended/without amendment**] be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

MINUTES



UNCONFIRMED: POLICY/PLANNING COMMITTEE MEETING

Date: Thursday, 9 June 2022
Time: 11.00 am
Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Present

Cr Angus Gordon
Cr Tracey Hiroa
Cr Cath Ash [*via Zoom*]
Cr Nigel Belsham
Cr Fi Dalgety
Cr Gill Duncan
Cr Richard Lambert
Cr Dave Wilson
Cr Brian Carter
HWTM Andy Watson

In attendance

Mr Peter Beggs, Chief Executive
Mr Arno Benadie, Chief Operating Officer
Mrs Carol Gordon, Group Manager – Democracy and Planning
Mr Dave Tombs, Group Manager – Corporate Services [*via Zoom*]
Ms Gaylene Prince, Group Manager – Community Services
Mrs Sharon Grant, Group Manager – People and Culture [*via Zoom*]
Mr Jaime Reibel, Strategic Advisor – Economic Development
Ms Jen Britton, Strategic Advisor – District Promotions
Mr Ash Garstang, Governance Advisor

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9.2 Democracy & Planning Group - Operational Update..... 6

ITEM 6.1 ATTACHMENT 1

UNCONFIRMED

1 Welcome

The meeting opened at 11.05 am.

2 Apologies

No apologies.

3 Public Forum

No public forum.

4 Conflict of Interest Declarations

No conflicts of interest were declared.

5 Confirmation of Order of Business

There were no changes to the order of business.

6 Confirmation of Minutes

Resolved minute number 22/PPL/024

That the minutes of the Policy/Planning Committee meeting held on 14 April 2022, without amendment, be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this committee be added to the official minutes document as a formal record.

Cr N Belsham/Cr G Duncan. Carried

7 Follow-up Action Items from Previous Meetings

7.1 Follow-up Action Items from Policy/Planning Meetings

The Committee noted that AGM reports and financials are required from MOU partners with Council, but that these were now unattainable from Project Marton with the organisation being defunct.

In response to a query, Ms Prince advised that Council does not contribute to Sport Whanganui, but did contribute approximately \$3,000 to Sport Manawatu for the Regional Sports Facilities Memorandum, as part of the 2021-2031 Long Term Plan.

Resolved minute number 22/PPL/025

That the report 'Follow-up Action Items from Policy/Planning Meetings' be received.

Cr R Lambert/Cr D Wilson. Carried

8 Chair's Report

8.1 Chair's Report - June 2022

Cr Gordon tabled his report.

Cr Carter joined the meeting at 11.15 am.

Cr Gordon asked if staff are able to complete a cursory overview of relevant policies that Council may have, with regards to soil stabilisation and erosion, prior to the next Committee meeting. Mr Beggs advised that he has not had a chance to read the tabled report and cannot commit to this at this stage. The Mayor advised that this would better be dealt with as a suggestion to the new Council (2022-25) for their consideration, as it is a 'big picture' question about where Council devotes their energy. There is also some central government policy that is taking place in this space.

Resolved minute number 22/PPL/026

That the tabled Chair's Report – June 2022 be received.

Cr A Gordon/Cr G Duncan. Carried

9 Reports for Information

9.1 Community Development Update - April and May 2022

Sport Manawatu and Whanganui

Ms Prince advised that Council has committed \$3,399 to Sport Manawatu per annum, for years 1 – 3 of the 2021-31 Long Term Plan. In response to a query, Ms Prince advised that the money is contributing towards a new full time equivalent (FTE) role at Sport Manawatu in order for them to enact a regional sports facilities plan. Elected members requested an update from staff on what has been implemented within our district from this plan.

The Mayor noted that he believed Sport Whanganui were receiving funds from central government to provide facilities in our district. Staff will clarify if the funding to Sport Whanganui for this purpose is ongoing or has been removed.

Taihape Group Home Survey

There were a series of questions around the Taihape group home survey. In response to these, Mr Reibel advised that:

- The survey was conducted by the Taihape Community Development Trust.
- It did not commit to any housing facilities being developed.
- It was administered through secretaries of local groups and via a volunteer at the local New World.
- It is being extended as the results received so far are inconclusive.
- The contact information of respondents is being treated confidentially.

Kainga Ora

Mr Reibel advised that Kainga Ora received their mandate from the Annual Housing Plan, and until staff are able to get input into that plan, it is unlikely that Kainga Ora will allocate any extra funding to the district. The Mayor agreed, noting that when he has approached the Ministry of Social Development in the past about increasing housing, they have stated that the districts numbers do not justify it.

In response to a query, Mr Reibel advised that he is unsure how many Kainga Ora houses are in the district and that he has so far been unable to attain this information. Kainga Ora have indicated to Mr Reibel previously that they will look into it and advise.

Mahi Tahi Programme

Ms Britton advised that previous years have seen funding of \$500k per annum, but this has now been reduced to \$250k. The Mayor advised that this reduction in funding is concerning and something that he is currently lobbying central government on.

In response to a query, Ms Britton advised that the funding received via this programme is based on the district's population (not unemployment). The Mayor advised that the district's unemployment figure was around 3% the last time he looked.

Cr Wilson advised that he employs several people under this programme and that there strict reporting requirements around it.

The Mayor noted that this Council has been one of the most successful ones under this programme and that it was concerning that funding was being reduced, especially in light of the 'Future for Local Government Review' that indicates that territorial authorities will likely become more involved in social/community welfare in the future.

Resolved minute number 22/PPL/027

That the report 'Community Development Update – April and May 2022' be received.

Cr G Duncan/Cr T Hiroa. Carried

9.2 Democracy & Planning Group - Operational Update

Mrs Gordon advised that staff’s Policy and Bylaw Programme will be received with Council in a workshop in July 2022. She will read the Chair’s tabled report and see if there is any crossover between the policies he has mentioned and the Policy and Bylaw Programme.

Resolved minute number 22/PPL/028

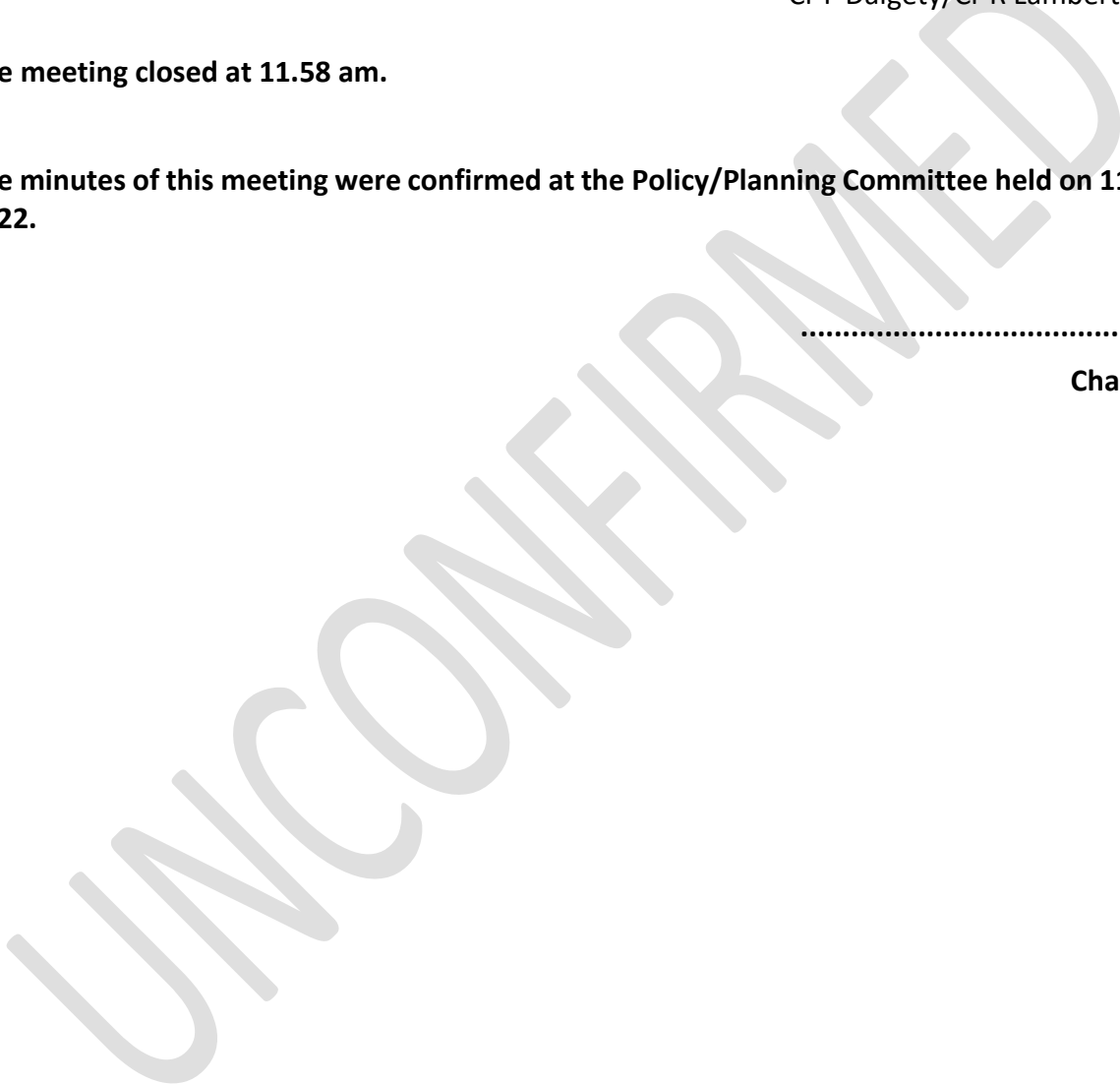
That the report ‘Democracy & Planning Group – Operational Update’ be received.

Cr F Dalgety/Cr R Lambert. Carried

The meeting closed at 11.58 am.

The minutes of this meeting were confirmed at the Policy/Planning Committee held on 11 August 2022.

.....
Chairperson



7 Follow-up Action Items from Previous Meetings

7.1 Follow-up Action Items from Policy/Planning Committee Meetings

Author: Ash Garstang, Governance Advisor

1. Reason for Report

1.1 On the list attached are items raised at previous Policy/Planning Committee meetings. Items indicate who is responsible for follow up, and a brief status comment.

2. Decision Making Process

2.1 Staff have assessed the requirements of the Local Government Act 2002 in relation to this item and have concluded that, as this report is for information only, the decision-making provisions do not apply.

Attachments:

1. **Follow-up Actions Register** [↓](#)

Recommendation

That the report 'Follow-up Action Items from Policy/Planning Committee Meetings' be received.

Current Follow-up Actions

Item	From Meeting Date	Details	Person Assigned	Status Comments	Status
1	9-Jun-22	As per Cr Gordon's request in his tabled Chair's report; staff advised that they will review his report and see if there is any crossover between the policy issues he has highlighted and the upcoming review of the Policy and Bylaw Programme (which will go to a future Council workshop). If so, staff can address these as part of the future workshop.	Carol Gordon	Council's bylaw work is one of the topics for the July Council workshop, so this will be discussed there.	Closed
2	9-Jun-22	Regarding Sport Manawatu and their regional sports facility plan; elected members requested an update from staff on the content of the plan (relevant to our district) and what has been enacted within from it.	Gaylene Prince / Jo Manuel	Brad Cassidy, Sport Manawatu, will provide a 2021/22 Annual Report and will be present to present to the August Committee Meeting.	In progress
3	14-Apr-22	Staff to update the Committee on the relationship with Sport Whanganui. Update 09 Jun 22: Staff to clarify if Sport Whanganui are receiving funds from central government for the purpose of providing facilities in our district.	Jo Manuel	An update is included in the Community Development report presented to the June Policy/Planning meeting. Update: Aiden O'Connor, Sport Whanganui, will be present at the August Committee meeting to jointly present and answer questions with Brad Cassidy, Sport Whanganui as per above action.	In progress
4	2020	Regarding the sale of Bulls properties (under the Policy on Disposal of Surplus Land and Buildings). The old information centre and the old town hall.	Arno Benadie	The 6 separated parcels have been listed with land agents for sale by tender. A report and recommendation was presented to Council Meeting on 30 June 2022 and 28 July 2022. Work on the sale of the properties continues.	In progress
5	2020	Traffic and Parking Bylaw	Georgia Etheridge	This Bylaw will be reviewed in 2022. It is noted that Cr Belsham and the CE, Peter Beggs will be included to take part in the review. Update May 2022 - A review of the policy/bylaw work programme is being undertaken with input from all elected members in July 2022. An update will be provided during the meeting.	In progress

ITEM 8.1

8 Chair's Report

8.1 Chair's Report - August 2022

Author: Angus Gordon, Councillor

1. Reason for Report

- 1.1 The Chair will provide a verbal or tabled report at the meeting.

Recommendation

That the Chair's Report – August 2022 be received.

9 Reports for Information

9.1 Democracy & Planning Group - Operational Update

Author: Katrina Gray, Senior Strategic Planner

Authoriser: Katrina Gray, Senior Strategic Planner

1. Reason for Report

- 1.1 This report provides the Committee with an update on key operational activities across the Democracy and Planning Group of the organisation. This covers Iwi/Hapu Engagement and Development, Policy and Bylaw Programme and Communications.

2. Operational Updates

2.1 Iwi/Hapū Engagement and Development

All marae water assessments have been successfully completed and Council staff are now engaging directly with local plumbers on behalf of each marae. This project continues to be led by the Project Management Office with assistance and advice of Councils Strategic Advisor for Mana Whenua.

Council staff continue to work and engage with iwi authorities on current projects and workloads. Some engagement is more frequent than others.

2.2 Policy and Bylaw Programme

An update will be provided at the meeting.

2.3 Communications Update – June and July 2022

An update on Communications activity for the months of June and July are attached (Attachments 1 and 2).

3. Significance

- 3.1 This item is not considered to be a significant decision according to the Council's Policy on Significance and Engagement.

Attachments:

1. **Comms Update - June 2022** [↓](#)
2. **Comms Update - July 2022** [↓](#)











Recommendation

That the report 'Democracy & Planning Group – Operational Update' be received.

Te Whakawhitiwhiti / Communications

June 2022 Update

This report provides the Committee with an update on communications and media activity.

News Media	Council Website	Social Media
NEWSPAPER ARTICLES	TOTAL NEWS ITEMS	NEW FACEBOOK FOLLOWERS
		
9	20	76
PUBLIC NOTICES	NEW USERS	FACEBOOK FOLLOWERS
		
6	7,948	4,837
EDM (BULK EMAILS)	TOTAL (SESSION) VISITS	FACEBOOK REACH
		
3	13,657	20,030
LGOIMA		
REQUESTS TO DATE (2022)		
		
48		

News Media Activity

Newspapers

The table below outlines the media activity during June:

- Rangitikei Connect was published twice in the District Monitor and once in the Feilding-Rangitikei Herald in June.
- Council News published once each in community newsletters - Talk Up Taihape and Bulls Bull-it-inn.

Date	Newspaper	Heading and Topic
02/06/2022	Rangitikei District Monitor	Flowers in Broadway – with a little help Funding from Rangitikei District Council and Lions now helps maintain them regularly and keeps the watering system going.
06/06/2022	Manawatu Standard	Safety fears over bus lane shortcut Security guards will hand out warning notices to motorists and truckers who cut through the bus lane.
13/06/2022	Whanganui Chronicle	Taihape residents urged to restrict water usage Taihape residents are urged to conserve water with the town's water treatment plant currently not producing the maximum daily volumes of treated water needed.
16/06/2022	Rangitikei District Monitor	Progress at Tutaenui Reserve It's been 18 months since the official opening of the Tutaenui Stream Restoration Society (TSRS) says about 350 visitors a week are enjoying the area.
16/06/2022	Rangitikei District Monitor	Mayor to give it another go Rangitikei Mayor Andy Watson has announced he will be standing for the mayoralty again at this year's local body elections. Thinking about standing? Rangitikei District Council's constituency will elect a mayor and 11 councillors for five wards (two councillors for the Northern general ward, five for the Central general ward and two for the Southern general, plus one councillor for each of the newly established Māori wards – Tiikeitia ki Uta (inland) ward and Tiikeitia ki Tai (Coastal).
18/06/2022	Whanganui Chronicle	Marton reserve project finalist for NZ award The restoration of Marton's Tutaenui Reserve has earned Rangitikei District Council a place in the 2022 LGNZ Excellence Awards finals.
20/06/2022	Manawatu Standard	Marton's restoration project national finalist Rangitikei's Tutaenui Reserve restoration project has made it to the finals of the Local Government New Zealand (LGNZ) Excellence Awards 2022.
23/06/2022	Rangitikei District Monitor	Taihape water woes The recent run of heavy rain has caused headaches for water treatment in Taihape. The town's water is drawn from the Hautapu River, before being treated and stored in a reservoir.
30/06/2022	Whanganui Chronicle	BB rating disappointing, says CEO Rangitikei District Council's chief executive is disappointed with the organisation's static performance rating in a local government assessment programme.

Public Notices

The list below outlines the public notices placed in the District Monitor:

Council also advertises in the Whanganui Chronicle and Feilding-Rangitikei Herald when required.

Date	Subject
2 June	Notice of Meeting - Hearings Committee
16 June	Temporary Closure of Taraketi Road, Hunterville
16 June	Dog Control Fees 2022/2023
18 June	Temporary Closure Hereford Street and Wellington Road, Marton
23 June	Notice of Meetings - July
30 June	Intention to close Road to Vehicular Traffic - The Hunterville Hunterway Festival

Electronic Direct Mail (EDM) Activity

The table below outlines the Council bulk email activity sent in during June;

- Community Database - **602 people**
- Te Hononga Database - **122 people**
- Staff Database - **188 people**.

Date	Article Heading	Opens
7 June	Rangitikei Connect_ Issue 46	265
17 June	Rangitikei Connect_ Issue 47	252
22 June	Rangitikei Te Hononga_Issue June 2022	43

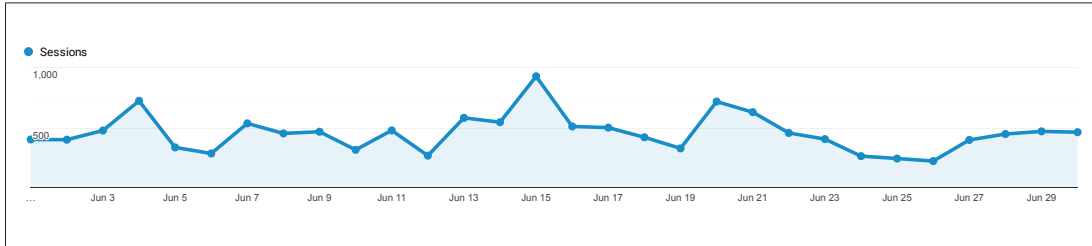
LGOIMA Requests

Requests under Local Government Official Information and Meetings Act (LGOIMA)

At the end of June, **48 requests** for official information have been received so far this year.

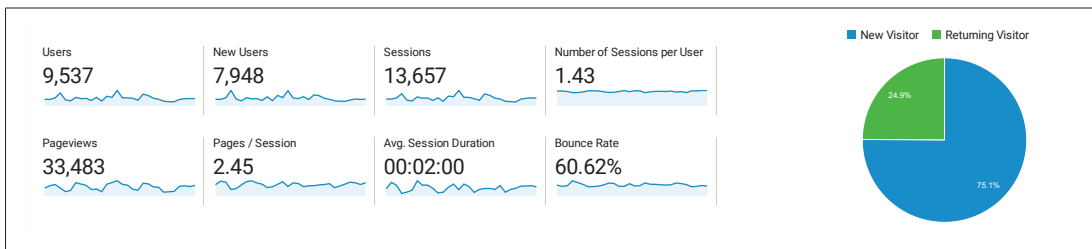
Website Statistics

The graph below outlines the website activity during June:



Activity on Council’s website for 1 - 30 June 2022:

In June **75.8%** of those who visited Council’s website were new visitors to the site.



Top 10 Council pages visited (June)

1. /home
2. /services/rates/search
3. /library
4. /services/cemeteries/database
5. /council/about/contact-us
6. /services/rubbish-recycling/transfer-stations/marton-transfer-station
7. /council/meetings
8. /council/publications/district-plan
9. /council/meetings/council/council-meetings
10. /council/careers/current-vacancies

News items

There were **20 News Items** posted to our home page.

Top 5 news items

Article Heading	Page views
Road Closure Turakina Valley Road	381
Rangitikei's best spots to catch Matariki	267
Vacancies - Assets and Infrastructure Team	173
Tutaenui Reservoir Reserve – (2020 news item)	107
Dog Registrations Expiring Soon - New Registration Due 1 July	102

Social Media Activity

The table below outlines Facebook activity during June:

Top 5 High Performing Posts

Date	Content	Reach	Likes
16 June	Rangitikei is growing fast and there's never been a more exciting time to join the team.	5977	5
11 June	BULLS: Notice of planned water shutdown.	5809	23
14 June	Various roads across the district are closed due to recent weather events.	5003	22
12 June	Update: Road now open	4991	42
23 June	Keep the tamariki busy these school holidays with the Rangitikei Holiday Programme.	4025	53

Rationale: The community engages with our Facebook page as if it is a noticeboard. This is reflected in the information they engage with the most e.g. change in library opening hours. This month also featured topical content on three waters and the commonwealth games. We had success posting engaging content that isn't necessarily informative or useful but it is of interest to our audience.

Bottom 5 Poor Performing Posts

Date	Content	Reach	Likes
2022-06-29T21:00:12	Since our last CouncilMARK assessment in 2019/20, and in spite of growth pressures, we have managed to retain our BB rating .	407	0
2022-06-29T18:00:16	Council Meeting	420	2
2022-06-29T14:00:10	Finance/Performance Committee	438	1
2022-06-08T18:01:20	Council Deliberations	459	3
2022-06-08T13:59:14	Assets/Infrastructure Meeting	521	0

Rationale: Most of these are events. Facebook is trending away from being an event hosting platform and it is common for events to see low engagement. We need to investigate how we can better host events on our website. We also tend to see low engagement with our political content which will be negatively impacted by the Facebook algorithm and has a small interest audience.

Facebook insights Overview: (June 2022)











- Page reach 20,030 up 26.4%
- Page visits 2,860 up 102.5%
- Page New likes 76 up 145.2%

Summary: Overall Facebook performance was up in June. This is likely to be a result of the content being shaped around urgent public notice updates as the trend is consistent with last winter.

Te Whakawhitiwhiti / Communications

July 2022 Update

This report provides the Committee with an update on communications and media activity.

News Media	Council Website	Social Media
NEWSPAPER ARTICLES	TOTAL NEWS ITEMS	NEW FACEBOOK FOLLOWERS
		
7	10	17
PUBLIC NOTICES	NEW USERS	FACEBOOK FOLLOWERS
		
1	6,934	4,837
EDM (BULK EMAILS)	TOTAL (SESSION) VISITS	FACEBOOK REACH
		
3	12,346	12,448
LGOIMA		
REQUESTS TO DATE (2022)		
		
57		

News Media Activity

Newspapers

The table below outlines the media activity during July:

- Rangitikei Connect was published twice in the District Monitor and once in the Feilding-Rangitikei Herald in July.
- Council News published once each in community newsletters - Talk Up Taihape and Bulls Bull-it-inn.

Date	Newspaper	Heading and Topic
07/07/2022	Whanganui Chronicle	Rangitikei council confirms rate rise Average increase for residential property will be 6.39 percent.
07/07/2022	Manawatu Standard	Rates increase adds further pressure Rates across the Rangitikei will increase by an average of 6.39% after the district council adopted its Long Term Plan.
07/07/2022	Rangitikei District Monitor	Rangitikei District Council adopts annual plan for 2022/23 Future-proofing the district is the driving force of the 2022/23 annual plan formally adopted by the RDC on Thursday, 30 June.
14/07/2022	Rangitikei District Monitor	STAND FOR YOUR COMMUNITY Nominations open Friday 15th July 2022 Nominations close 12 noon Friday 12 August 2022
14/07/2022	Rangitikei District Monitor	Voting choices With local body elections taking place in October, the mayor and councillors of Rangitikei district have firmly put a stake in the ground.
14/07/2022	Rangitikei District Monitor	Election season opens- it's nomination time Nominations open tomorrow (Friday) for the 2022 local body elections.
28/07/2022	Rangitikei District Monitor	Reservoir project scores award Council's park & reserves manager Murray Phillips says the project is "a wonderful demonstration of what can be achieved when the community works together"

Public Notices

The list below outlines the public notices placed in the District Monitor:

Council also advertises in the Whanganui Chronicle and Feilding-Rangitikei Herald when required.

Date	Subject
28 July	Notice of Meeting - August

Electronic Direct Mail (EDM) Activity

The table below outlines the Council bulk email activity sent in during July;

- Community Database - **602 people**
- Te Hononga Database - **122 people**
- Staff Database - **188 people**.

Date	Article Heading	Opens
12 July	Rangitikei Connect_ Issue 48	265
14 July	2022 Local Government Election STAND	252
29 July	Rangitikei Connect_ Issue 49	43

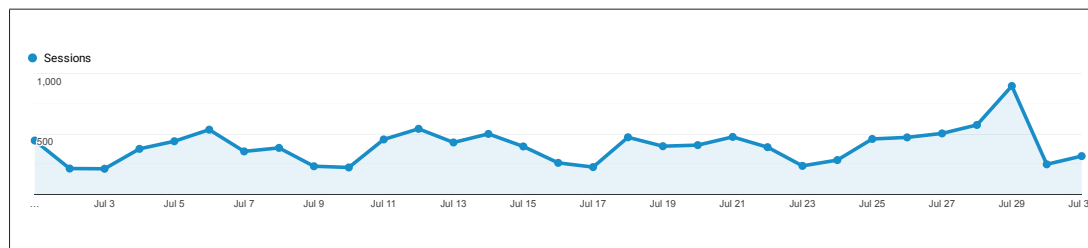
LGOIMA Requests

Requests under Local Government Official Information and Meetings Act (LGOIMA)

At the end of July, **57 requests** for official information have been received so far this year.

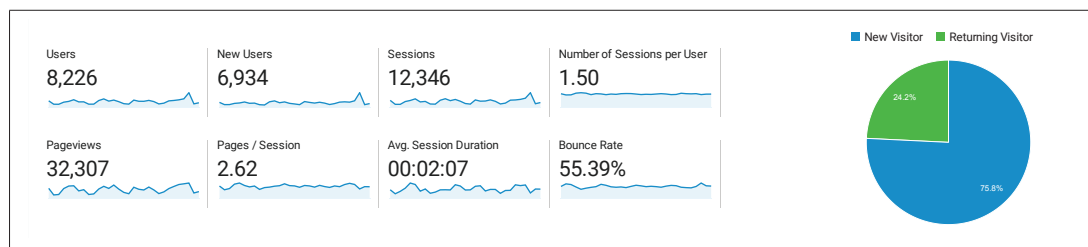
Website Statistics

The graph below outlines the website activity during July:



Activity on Council’s website for 1 - 31 July 2022:

In July **75.8%** of those who visited Council’s website were new visitors to the site.



Top 10 Council pages visited (July)

1. /home
2. /library
3. /services/rates/search
4. /council/careers/current-vacancies
5. /council/about/contact-us
6. /services/cemeteries/database
7. /services/rubbish-recycling/transfer-stations/marton-transfer-station
8. /council/publications/district-plan
9. /council/meetings
10. /council/meetings/council/council-meetings

News items

There were **10 News Items** posted to our home page.

Top 5 news items

Article Heading	Page views
Taihape Napier Road Closure	112
E tū. Stand this election. Nominations now open.	105
Council to respond to Three Waters submission	88
Dog Registrations Expiring Soon - New Registration Due 1 July	80
Development of Parks, Open-Spaces and Sporting Facilities Strategy Begins	61

Social Media Activity

The table below outlines Facebook activity during July:

Top 5 High Performing Posts

Date	Content	Reach	Likes
3 July	UPDATE Thursday UPDATE 8 July: Te Matapihi - Bulls Community Centre and Marton Library will be open...	6739	27
27 July	Thanks to those who turned up to our Business After 5 session in Bulls last night.	3050	71
16 July	Public submissions for the Water Services Entities Bill as part of the Three Waters Reform are now open.	2504	8
27 July	Good luck to our two local boxers Onyx Lye (far right) and Emile Richardson (second from the left) who are representing New Zealand and Rangit+kei at the Birmingham 2022 Commonwealth Games.	2350	87
11 July	Rangitīkei is growing. Come and join the team who help make this place home.	2,319	11

Rationale: The community engages with our Facebook page as if it is a noticeboard. This is reflected in the information they engage with the most e.g. road closures or water works.

Bottom 5 Poor Performing Posts

Date	Content	Reach	Likes
14 July	Candidate Info Session - Taihape	277	0
27 July	Earthquake Strengthening of Masonry Buildings	433	0
26 July	Haven't received your enrolment pack in the mail yet?	444	3
25 July	Nominations for elected members are open until Friday, 12 August.	486	5
27 July	Council Meeting	575	6

Rationale: Most of these are Council meetings. These have a low interest audience and the timing is also not ideal for high reach. Our users are most active in the evening. Similarly CouncilMARK is more of an internal measure or council to council measure that's not necessarily relevant for an external audience.

Facebook insights Overview: (July 2022)

- Page reach 12,448 down 39.8%
- Page visits 1,745 down 41.2%
- Page new likes 17 down 78.5%

Summary: Overall Facebook performance was up in July. This is likely to be a result of the content being shaped around urgent public notice updates as the trend is consistent with last winter.

9.2 Community Development Update - June and July 2022

Author: Jo Manuel, Manager Community Development

Authoriser: Gaylene Prince, Group Manager - Community Services

1. Reason for Report

1.1 This report covers the operational areas of economic, social, and cultural community well-being activities undertaken by the Community Development team during the months of June and July 2022, inclusive of the MOU – Partner Organisation Overview/Update.

2. District Promotion

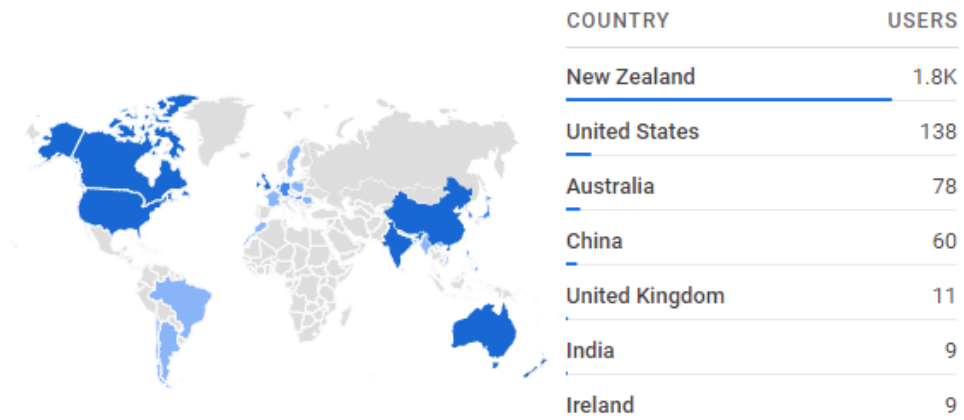
2.1 Visit Rangitikei Website

2.1.1 Users over 60 days.



2.1.2 Users by Country

Users ▾ by Country



2.2 Business After 5

- 2.2.1 A regular calendar of Business after 5 events is being established, these will be council facilitated and business hosted with one a month over a 3-month period in each main town.
- 2.2.2 The first took place on the 27th of July in Bulls hosted at La Bull with 26 people in attendance with positive feedback being received.

3. Youth / Rangatahi Development**3.1 Rangitikei Youth Council**

- 3.1.1 Youth Council have continued to meet monthly with the June meeting being held in the new Fire Station in Taihape.
- 3.1.2 During the months of June and July, Youth Council heard presentations from, Sports Whanganui and Welcoming Communities, and through these introductions, informal advisory group connections have been established to feed into each sector from a Youth perspective. Further connections from these presentations also include the Tauranga District Council and the Global Ambassadors programme, of which two of our councillors are particularly interested in.
- 3.1.3 Within the last meeting, a discussion developed on the Rangitikei Rail-hub progress, in response to a highlighted letter in the Mayor's June report. This sparked interest from Youth Councillors in why Central Government is now not in support of the initiative, despite the numerous sustainability goals it meets, the benefit it would be for many of the communities it would pass through, including ours, and the jobs it would create going forward.
- 3.1.4 Youth Council were also particularly interested in seeing that several Councils from around New Zealand had all joined together in signing the letter petitioned to Central Government. In response to this, Youth Council decided to put forward an invitation to other Youth Council's around New Zealand to meet, discuss matters such as the Rail-Hub, sustainability goals and mental health, creating a forum where a larger collective youth voice could be heard, moving through the process of making joint submissions to Central Government from a youth perspective, as leaders of the future. This initiative is supported by the Strategic Advisors for Youth and Councillor Gill Duncan.
- 3.1.5 A Te Tiriti O Waitangi workshop with the Iwi Liaison, Visit Rangitikei presentation and personal development workshops are set for future meetings.
- 3.1.6 Over the months of June and July, Youth Councillors attended both the Taihape Area School Careers Expo, and the Vocational Roadtrip expo in Marton, gathering valuable data and youth voice from a huge number of youth from both areas, to feed back into the Strategic Youth Framework, Council's Annual Planning and supporting Youth Council's existing workplan. Youth Council led their own activities with their peers moving through each event.



3.1.7 Youth Council will roll up their sleeves to assist with planting, in support of the Hautapu River Parks Planting day, and Tutaenui Stream Restoration Planting Project over the months of August and September.

3.1.8 Youth Council will lead a 'Meet the Candidates' event for local body elections. An informal meet and greet with Q&A, favourites and 'what would you do' round. The aim of this event is to have formal questions from a political view, as well as a fun, get to know each candidate, followed by a joint supper. This event will be lead by Youth Council, supported by Strategic Advisors for Youth.

3.2 Vocational Road Trip

3.2.1 Council received funding from Whanganui Partners to deliver a vocational road trip for Rangatahi in the Rangitikei. The idea behind this initiative is giving our youth a close up tour of various workplaces within our district. Last year various businesses were visited in Marton.

3.2.2 During June and July, Strategic Advisors led and facilitated two road trips (One in Taihape, one in Marton) to coincide with the Taihape Careers expo and a KiwiCanDo virtual Tour experience. This resulted in a bigger and better experience for our youth, in two different areas, working collaboratively with other organisations.

3.2.3 Taihape Area School Careers Expo showcased fabulous local careers and hosted many different education providers. Waiouru Army Camp, NZ Defence force, Fire and public services were a big interactive hit. The Strategic Advisor for Youth facilitated road-trips to Hautapu Pine and McDonalds, highlighting career paths and opportunities locally.

3.2.4 The Vocational Roadtrip Expo held in Marton had a special focus on the Arts, seeing the likes of the Hairdressing Academy, local Barbers, Lash and Nail Technicians, Audio Science and Podcast, Musicians, Artists, the Design School, AGChallenge, UCOL, Land Based Training, Ambo, Police, Civil Defence, Carpentry, Mahi Tahī, Virtual Workplace Tours, Property Brokers. The day also included four bus trip visits to local Hair Salons, Massage Therapy and Interior Design Stores.

ITEM 9.2



3.3 Bulls Youth Network

3.3.1 A one day per week Sports holiday programme kicked off on the 13th of July. This was facilitated by Sports Whanganui, delivered by Rangitikei Active and supported by Strategic Advisors for Youth, Bulls Development Trust and Nga Wairiki O Ngāti Apa, as a direct result of the Bulls Youth Network Hui held in the previous months.

3.3.2 The Sports Holiday Programme ran from 10am-12pm on the 13th of July and the 20th of July, with around 20 young Rangatahi attending each day. The programme had very positive feedback from rangatahi and the community as a great starting point going forward.



3.4 Taihape Lobby

3.4.1 Community agencies and service network collaborations with the local Iwi and Governmental Services are taking place for different services to be available through the Lobby space.

3.4.2 Hobby activities, skill classes, and life skills activities are being put together with the support of the Taihape community and schools.

3.4.3 A van has been sourced for youth interested in attending Forge Boxing in Marton. Based on interest, this could run each Thursday evening, from Taihape to Marton return. The Strategic Advisor for Youth is facilitating a co-pilot with the New Zealand Police to drive these vans, subsequently building networks and relationships with the Rangatahi attending Forge sessions and enhancing community perception of police.

4. Welcoming Communities

- 4.1 Welcoming Communities Rangitikei has now received formal accredited as a Stage 1- Committed Welcoming Community.
- 4.2 A stocktake report for the Rangitikei has been completed and attached for reference. This will also be sent to MBIE as part of the evidence of Rangitikei working towards accreditation as a Stage 2 – Established Welcoming Community.
- 4.3 An overview of the past 6 months activity for Welcoming Communities can be found in the attached copy of the mandatory six-monthly report submitted to MBIE on August 1.
- 4.4 The Multicultural Council for Rangitikei/Whanganui is hosting a Multicultural Feast & Festival will be held at Te Matapihi in Bulls on August 27.
- 4.5 Next Steps

What	When
Benchmark Stocktake findings against Welcoming Standards	August
Coordinate a hui/workshop with key stakeholders to identify and prioritise actions, set timelines for those actions, identify lead organisations who can commit to carrying out those actions.	Sept/Oct
Draft the Welcome Plan based on workshop outcomes	Oct/Nov
Seek feedback on draft Welcome Plan	Nov
Finalise Welcome Plan	December

5. Economic Development

- 5.1 Moving forward a monthly dashboard of Economic Development actions will be provided at Council meetings. This will commence at the August meeting.

5.2 Meeting/Events Attended

- Taihape Housing Steering Group (THSG) - board meetings.
- Door of Hope Rangitikei Charitable Trust (DOHR) – board meetings.
- Whanganui Community Foundation (WCF) – follow-up to DOHR grant application.
- DOHR, THSG and Habitat for Humanity NZ (HFH) – Heads of Agreement discussions.
- DOHR, HFH, WCF and RDC – informational meeting.
- Taihape Rural Health Centre Integrated Redevelopment – coordination meeting.
- District-wide Real Estate Agents – discussion concerning market developments.
- Regional Economic Development Coordination Group – ED coordination meeting.

- Abbeyfield House Palmerston North – informational visit and meeting with trustees/residents.
- Ngā Wairiki o Ngāti Apa – housing coordination meeting.
- Latitude Homes – social housing construction meeting.

5.3 Visit to Abbeyfield House

5.3.1 In June, the Taihape Community Development Trust sponsored a visit to Abbeyfield House in Palmerston North for interested Elected Members, Council staff and social housing organisation representatives to consider whether the development of an Abbeyfield House in Taihape would meet some of the housing needs of local seniors and the elderly.

5.3.2 Attendees toured the facility and met with several trustees, the office manager and two residents, who talked about the convenience, comfort, and safety that Abbeyfield House offers at an affordable price (linked to superannuation) for independent and mobile seniors who range in age from 60 into their 90s.

5.4 Affiliation Between Rangitikei Social Housing Organisations and Habitat for Humanity NZ

5.4.1 Heads of Agreement

Door of Hope Rangitikei Charitable Trust (DoHR)¹ and Habitat for Humanity NZ (HFH) have agreed to enter into a Heads of Agreement to collaborate in the provision of social housing and rent-to-buy and shared equity home ownership throughout the Rangitikei. The two parties intend to sign the agreement over the next few weeks.

5.4.2 DoHR/HFH Meeting

DOHR and HFH met at the end of the reporting period to begin discussions concerning the number and type of new houses that will be built and where, to identify land and develop the client profile of residents in Marton and Taihape who will occupy pilot housing developments and to structure the funding for the projects.

5.5 Housing Update with Council

5.5.1 In late July, His Worship the Mayor Andy Watson and Chief Executive Peter Beggs met with DOHR, Whanganui Community Foundation and HFH to receive an update from them concerning their developing collaboration in the provision of social housing and the promotion of alternative pathways to home ownership for low-income earners in the district.

5.6 Taihape Housing Open Day

5.5.1 The Taihape Housing Steering Group has announced plans to hold a housing “open day” meeting with the Taihape community on 30th August to talk about the progress it’s making toward the supply of social housing and rent-to-buy and shared equity home ownership, and to invite new members to join the organisation.

¹ Also representing the Taihape Housing Steering Group (THSG), which is a member of DoHR.

5.7 Bi-annual Real Estate Agents Meeting

5.7.1 In late June, 17 real estate agents from 6 agencies working in the Rangitikei attended a Council-sponsored meeting to discuss the changes they see in the local housing market

5.7.2 They observed that:

- a) Residential sale prices are holding up well, with minor falls in the Rangitikei compared with our neighbours (Palmerston North -10% and Feilding -6%), and the prices in Bulls and Marton are now comparable. However, sales volume has reduced substantially. Houses are taking longer to sell, averaging 39 days vs. 24 days at the end of 2021, and offers are now mostly conditional, with buyers needing to sell their existing home first before being able to go unconditional.
- b) Lifestyle property prices remain stronger than any other sales category. However, rental prices are now static and beginning to drop due to the rising cost of commuting, making it increasingly attractive for renters who work out of the district to rent in Palmerston North, Feilding or Whanganui. Bucking this trend is a major shortage of rental accommodation in Taihape, with a high demand from locally based employees.
- c) There is a need for more diversity in the homes being built in developments in Marton and Bulls. Agents said increased diversity in housing developments creates more interesting, attractive, and sustainable communities. They made four key points:
 - (i) Different sized homes are needed, particularly two bedrooms for retirees and young couples just getting into the housing market.
 - (ii) Homes should be offered for sale at differing price points to create a mix of low, medium, and high-cost dwellings and residents.
 - (iii) Developments should not offer houses built exclusively on concrete slabs, but also include those that are piled, which will allow for relocatable and tiny homes.
 - (iv) More diversity can be achieved through covenants put in place by the developer and supported by Council development agreements.

5.8 Earthquake Strengthening of Masonry Buildings in the District

5.8.1 On 19th August, the Economic Development team will sponsor a presentation from 9:00 a.m. – 12:30 p.m. at Te Matapihi Hall in Bulls by the director of a leading national seismic engineering firm that strengthens earthquake-prone masonry buildings and a property investor/developer who is earthquake strengthening a historic church in Dunedin, while converting it to apartments. The public is invited to the event, which was originally planned for last year and had to be postponed due to Covid-19.

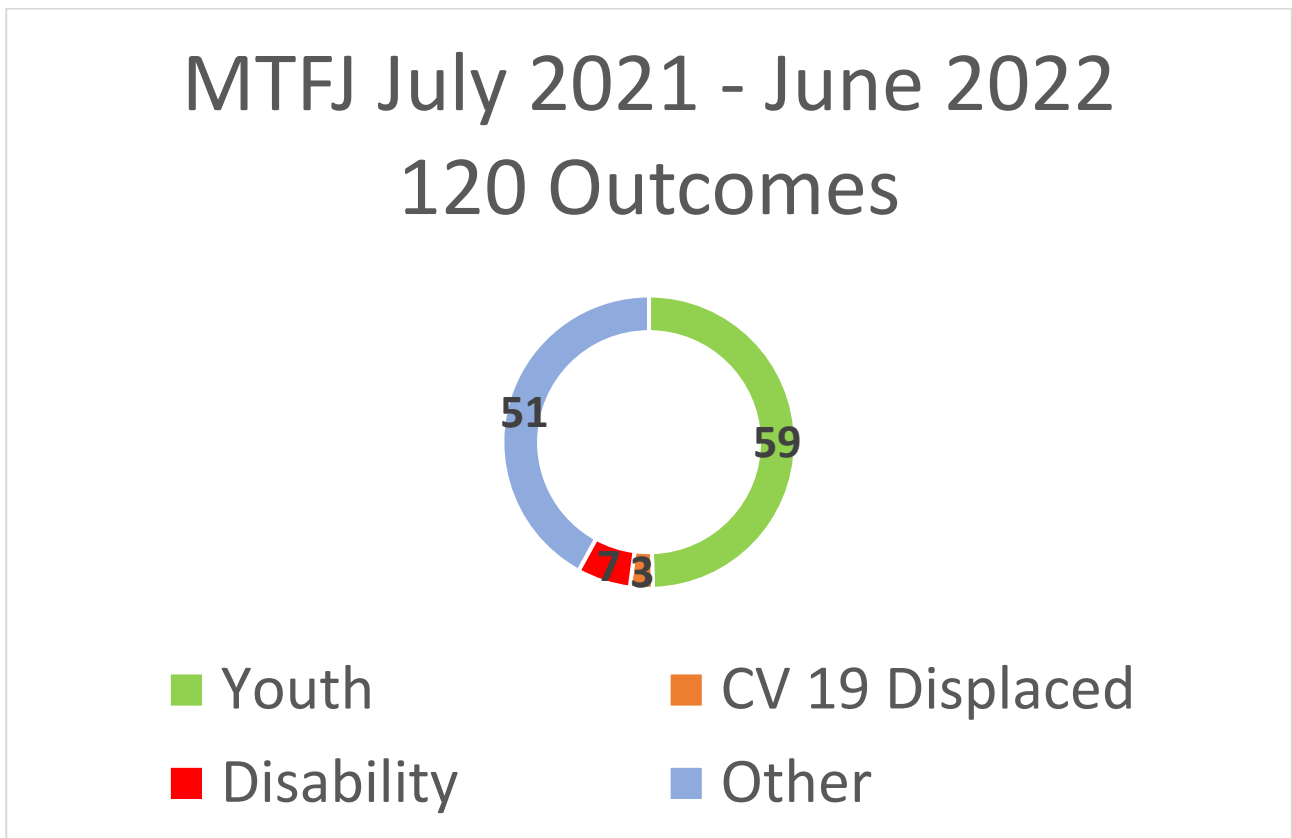
5.8.2 Keynote speakers Rd. Dmytro Dizhur, Director of Dizhur Consulting and Mr. Roger Wilkinson will be joined by Johan Cullis, Group Manager, Regulatory Department, RDC, and Bryan Jacobsen, Senior Building Inspector, RDC, in a panel discussion of

Council’s role to regulate earthquake strengthening and innovative techniques that can be used by building owners to lower the cost of doing so.

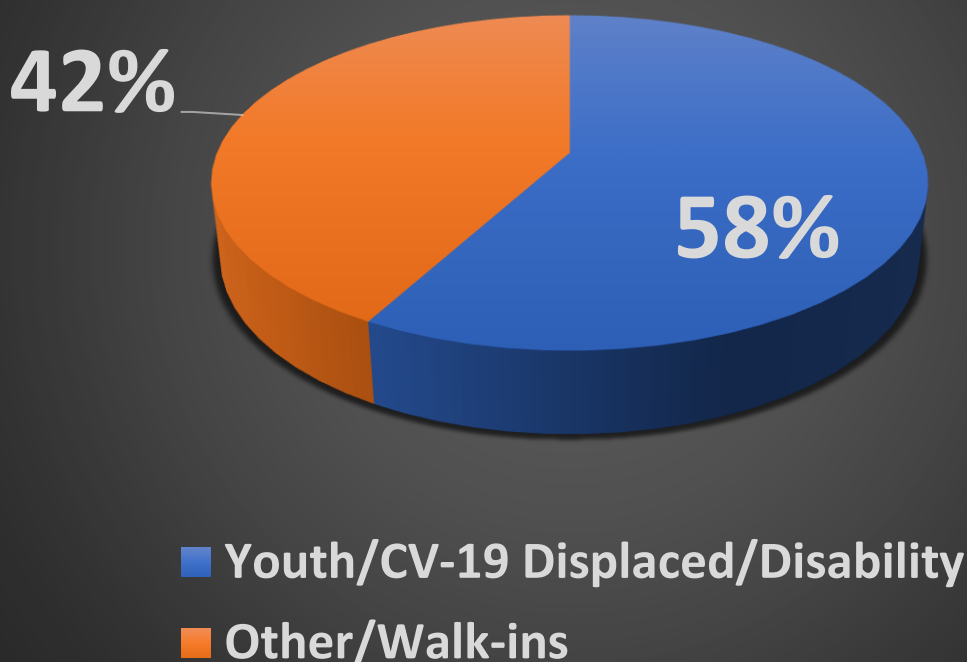
6. Mahi Tahi – Employment Programme

6.1 2021/22 Results

- 6.1.1 During the last year (July 2021 – 30 June 2022) Mahi Tahi filled a total of 120 jobs, 59 of which were youth, 7 were disabled, 3 were Covid-19 displaced and 51 were older persons.
- 6.1.2 This was 240% of the 2021/2022 annual target of 50 sustainable jobs (defined as 30 days of employment, working 30 hours/week).
- 6.1.3 It is particularly notable that of the 59 youth who were placed into part-time and full-time work more than 70% are still working - some on their 3rd job and one is on his 4th.



MTFJ July 2021 - June 2022 120 Outcomes



6.2 Change in Mahi Tahi's Scope

6.2.1 In 2022/2023, the Ministry of Social Development (MSD) has changed the scope of Mahi Tahi² to sustainable employment for:

- NEETs (not in employment, education, or training)
- Those clearly identified as at risk of becoming a NEET
- Disabled youth
- Other youth aged 16–24
- People of any age who are disadvantaged in the labour market who are not able to readily access MSD products and services.

6.2.2 A Sustainable Employment Outcome now means that a person is placed into full-time (30+ hours a week) paid work because of a Council (Mayors Task Force for Jobs) action or initiative under the Mahi Tahi Programme.

6.3 June & July Results

6.3.1 The Mahi Tahi Programme placed 16 youth and older persons in employment in June and 11 NEETs (10 youth and 1 older person) in sustainable employment in July.

² In 2021/2022 Mahi Tahi targeted youth, Covid-19 displaced workers, the disabled and others.

6.3.2 The 11 clients placed into jobs in July represents 92% of the 2022/2023 first milestone target of 12 Sustainable Employment Outcomes.

6.3.3 During the reporting period job placements were made in the following sectors: services (beauty salon, handyman repairs, automotive repairs, tyres, photography, cleaning, health, traffic control), retail (clothing store, petrol filling station), agriculture, administration, and hospitality (café, restaurant).

Attachments:

1. **Welcoming Communities - Six Monthly (Jan - Jun 22) Reporting** [↓](#)
2. **Welcoming Communities - Stocktake** [↓](#)

Recommendation

That the report 'Community Development Update – June and July 2022' be received.

Welcoming Communities Six-monthly Reporting Template Report January to June 2022

Note: please provide your completed six-monthly report by **Monday 1 August 2022**

As you know Allen + Clarke are conducting a national evaluation, the information in your report will offer useful insight into some of the welcoming activities in your region. Are you happy with us sharing this report with Allen +Clarke?

X Yes No

Region:	<i>Manawatū-Whanganui (Horizons Regional Council)</i>
Council:	<i>Rangitikei District Council</i>
Name:	<i>Rhianna Flaherty</i>
Role:	<i>Welcoming Communities Officer</i>
Date:	<i>1 August 2022</i>
Period covered:	<i>Six months from January to June 2022</i>
(1) Planning and implementing activities	
<i>Briefly describe any activities you did to support newcomers or implement your Welcoming Communities Plan. This could include:</i>	
<ul style="list-style-type: none"> • <i>Implementing other Welcoming Plan activities</i> • <i>Establishment of relevant groups</i> • <i>Activities that support other Welcoming Community stakeholders</i> 	
<ul style="list-style-type: none"> • Hired and brought on-board a new Welcoming Communities Officer. Rhianna Flaherty has taken the role over from Aly Thompson. She started at the beginning of April 2022. • Establishment of a Welcoming Communities Advisory Board. First meeting was in March, and meetings with the Advisory Board were held monthly. • Completion of Stage 1 accreditation in May, work now beginning on Stage 2. • Completed the stocktake report. This is being received by the relevant council committees at the beginning of August. • Working closely with the Youth team at RDC to develop a Youth programme/advisory group associated with Welcoming Communities. Have been discussing the possibility of a Global Ambassadors youth program. • Working with Visit Rangitikei to co-lead upcoming initiatives/events (currently planning a photo competition to be launched during Welcome Week in September) • Working closely with the Multicultural Council for Rangitikei/Whanganui to support new events in the Rangitikei district. They will be hosting a multicultural festival in Bulls at the end of August, and plan to attend other events throughout the year. 	
(2) Stakeholder engagement	
<i>Briefly describe any engagement you had with Welcoming Communities stakeholders. This could include:</i>	

<ul style="list-style-type: none"> • <i>Involvement and engagement with tangata whenua</i> • <i>Welcoming Communities networking and attendance at stakeholder events</i> • <i>Meeting with stakeholders to progress your Welcoming Communities Plan.</i>
<ul style="list-style-type: none"> • A newcomer’s survey was made available from Jan-July 2022. There were 61 respondents, of which 49 were newcomers or former newcomers to the district. • A school survey regarding newcomer students was conducted, both online and in person. This included 8 schools in the Rangitikei, focusing on High schools. • Public events: Hosted throughout May across several towns (Marton, Bulls, Hunterville, Taihape). These included workshops, drop-in sessions, and business-after-5 events. These were advertised to the receiving community and turn-out was low. • Youth: An informational presentation was given to the Rangitikei Youth Council, as well as a workshop held with Pasifika students at Rangitikei District College. Planned workshops with other newcomer students had to be postponed due to Covid-related student absences. • Efforts to connect with tangata whenua have been made and will continue, guided by the RDC Strategic Advisor – Mana Whenua / Iwi / Māori. Rangitikei Welcoming Communities reports directly to Te Roopuu Ahi Kaa at Council but aspires to more direct communication with local iwi. • In-person interviews & presentations have been done with representatives from the following groups/areas: <ul style="list-style-type: none"> * Community Law (Whanganui based, but visit Marton & Taihape monthly) * Multicultural Council of Rangitikei/Whanganui * River City Filipino Club (Whanganui based, but have connections with workers in Rangitikei) * Community Trusts * Local Rotary & RSA clubs * Libraries * Employers with significant numbers of newcomer employees * Schools (surveys and student workshop) * Real Estate agents * Church leaders * Police * Ministry of Pacific Peoples, Ministry of Education * Rangitikei District Council * Rangitikei Youth Council
<p>(3) Understanding community needs</p> <p><i>Briefly describe any work you have done to understand newcomers’ needs, including learning from successful or unsuccessful activities. This could include:</i></p> <ul style="list-style-type: none"> • <i>Stocktakes</i> • <i>Formal needs assessments</i> • <i>Post-activity reflections or debriefs about how the programme is meeting newcomer needs</i> • <i>Other activities that seek perspectives from newcomers</i>
<ul style="list-style-type: none"> • Completion of the initial stocktake report for Rangitikei has been the priority over the past 6 months. A copy of the draft stocktake report (yet to be formally received by Council’s Policy & Planning Committee and Te Roopuu Ahi Kaa until early August) has been included with this report.

<p>(4) Knowledge sharing activities</p> <p><i>Briefly describe any ways in which you have shared your experiences, knowledge, good practice or lessons learned regarding Welcoming Communities . This could include:</i></p> <ul style="list-style-type: none"> • Knowledge sharing with other Welcoming Communities sites • Knowledge sharing with your council elected members or other staff • Changes you have made as a result of learning from others
<ul style="list-style-type: none"> • Meet regularly with the Welcoming Communities Coordinator from Whanganui to exchange ideas and learning. • Discussed Global Ambassadors program with Welcoming Communities Coordinator from Tauranga • Working closely with the Youth and Destination Management teams within Council on future joint initiatives. Currently this includes preliminary work on a Youth advisory group for Whanganui, and a photo competition to launch during Welcome Week
<p>(5) Outcomes</p> <p><i>Briefly describe what happened as a result of any completed or significant activities and engagement. These could be expected and unexpected outcomes. If possible, include evidence to support these outcomes. Outcomes could include:</i></p> <ul style="list-style-type: none"> • Significant milestones/achievements • Lessons learnt from Welcoming Communities implementation activity • Any outcomes that appear in your pathway to change • Any impact observed or reported by newcomers or stakeholders • Any media coverage or photos of Welcoming Communities in your region or comments from participants
<ul style="list-style-type: none"> • Completed Stage 1 Accreditation in May. • Stocktake report completed in July.
<p>(more on the next page)</p>

Summary of expenditure under the Funding Agreement 2021/22	
<i>Please fill in the table below:</i>	
Seed Funding – \$50,000 plus GST	
Itemise what it was spent on	Amount \$
Wages 1 (Aly)	\$32,463.75
Kiwisaver 1 (Aly)	\$796.84
Holiday Pay 1 (Aly)	\$2,124.90
Wages 2 (Rhianna)	\$7,377.50
Kiwisaver 2 (Rhianna)	\$221.33
Holiday Pay 2 (Rhianna)	\$590.20
Catering budget	\$3,600.00
Advertising budget	\$1,500.00
Venue hire (Te Poho o Tuariki)	\$480.00
Koha	\$1,500.00
Cultural consultant fees	\$900.00
Total expenditure to date 2021/22:	\$51,554.51
INZ Funding	\$50,000.00
RDC Funding	\$1,554.51
Balance remaining (if relevant):	-
<i>Note: if this money has not been spent in full please provide information on how you intend to spend it in the next six months.</i>	
Activity for the next six months	
<i>Under this heading, provide a high-level list of key deliverables or milestones and their approximate dates over the next six months. Bullet point notes can be used. This could include implementing specific Welcoming Plan activities and any other programme-related activities.</i>	
<ul style="list-style-type: none"> • Stocktake report to be received by Council’s Policy & Planning Committee and Te Roopuu Ahi Kaa in early August • Benchmark the stocktake findings against the Welcoming Standard. (August) • Coordinate a hui/workshop with key stakeholders to identify and prioritise actions, set timelines for those actions, identify lead organisations who can commit to carrying out those actions. (Sept/Oct) • Draft the Welcome Plan based on workshop outcomes (Oct/Nov) • Seek feedback on draft Welcome Plan (Nov) • Finalise Welcome Plan (end of December) 	

<p>Issues, risks and challenges</p> <p><i>Under this heading note any issues, risks or challenges arising or expected to arise and how you have or intend to manage them.</i></p>
<ul style="list-style-type: none">• Lack of engagement/capacity from tangata whenua > continue to connect with the RDC Strategic advisor-Iwi, particularly on specific activities requested by newcomers (marae visits, education sessions).• Lack of response/engagement from outreach communication to key stakeholders > follow up with phone calls and offer 1-to-1 meetings; paid advertising to increase visibility of public information. Publicise newcomer events and use them as an engagement opportunity.• Lack of capacity/engagement from advisory group members (attendance at meetings has declined, two members have resigned due to other commitments) > Begin recruiting more members, reduce the frequency of meetings from monthly to quarterly. Consider refocusing as a “working group” rather than an “advisory group” to ensure the focus is on actionable initiatives.• Cultural etiquette and customs > seeking guidance from cultural leaders to gain knowledge and understanding

Appendix

As an appendix, you have the option to attach evaluation plans, case studies, media and images. The development of these items will support accreditation.

ITEM 9.2

ATTACHMENT 1

Welcoming Communities Rangitīkei

Stocktake report July 2022



29 July 2022

Compiled by Rhianna Flaherty & Aly Thompson, Welcoming Communities Officers

Contact: WelcomingCommunities@rangitikei.govt.nz

Stocktake Report 2022

1

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Executive summary

The purpose of this stocktake process was to identify what supports and challenges exist for newcomers to the Rangitikei at present. It was also an opportunity to identify avenues for actions to be taken to improve outcomes for newcomer populations and the community overall. As of 2018, roughly 12% of the population of Rangitikei was born outside of NZ. This is a significant number of people who have been newcomers at some stage in their life.

The Welcoming Communities programme is coordinated by Immigration New Zealand, as is aimed at supporting positive outcomes for recent migrants, former refugees and international students. In Rangitikei we have also considered the experiences of New Zealand residents who have moved to the Rangitikei in the past 5 years.

The stocktake process involved newcomer & school surveys, public engagement events, and most critically, direct conversations with newcomers, their employers, community organisations & leaders, and service providers. While individual experiences vary widely, common trends have emerged. Newcomers often found support through informal networks of neighbours, employers, family members, and existing cultural communities. Most have come to the district for work and enjoy the rural lifestyle and community. Many are challenged by difficulties finding appropriate, clear, and up-to-date information about essential services and recreational opportunities, particularly regarding housing and health care.

The information gathered during the stocktake process will be used to benchmark the community and council against the Welcoming Communities Standard and to inform the goals and actions of the Welcoming Plan. This plan will be drafted with further consultation with newcomers, community organisations, and tangata whenua. It is expected to be completed in December 2022.

1. Introduction

This report compiles information gathered by Rangitikei District Council's Welcoming Communities Officers from January through July 2022.

The purpose of this information gathering exercise, the "stocktake", was to gain an understanding of newcomer experiences in Rangitikei District, with specific reference to the eight elements of the Welcoming Communities Standard. From these insights we can assess what is currently working well for newcomers and identify opportunities for growth.

The information presented in this report is treated as indicative of the situation in our communities, however it is acknowledged that individual experiences are diverse and that the information may not be consistent with every individual experience. While this information will guide the development of a Welcoming Plan for Rangitikei, should new information come to light at any stage it will be included for consideration.

The Welcoming Plan will be developed by the Welcoming Communities Officer, with input from the Welcoming Communities Rangitikei advisory group, Mana Whenua, and other stakeholders.

This report has been prepared, in part, by the previous Welcoming Communities Officer Aly Thompson. Any questions or discussion for this report can be directed to the current Welcoming Communities Officer, Rhianna Flaherty.

2. About Welcoming Communities

Welcoming Communities is a programme coordinated by Immigration New Zealand that “puts the welcome mat out to newcomers: recent migrants, former refugees and international students.” Rangitikei District Council was successful in applying to join the Welcoming Communities programme in July 2021.

The programme is based on the recognition that communities that make newcomers feel welcome are likely to enjoy better social outcomes, and stronger economic growth. A Welcoming Communities Standard was developed which identifies eight outcome areas for Councils participating in the programme. These are:

1. Inclusive Leadership
2. Welcoming Communications
3. Equitable Access
4. Connected and Inclusive Communities
5. Economic Development, Business and Employment
6. Civic Engagement and Participation
7. Welcoming Public Spaces
8. Culture and Identity

Definitions of each outcome area are included in *Appendix A*. Each Council prepares a Welcoming Plan that sets out the community’s planned activities, that seek to deliver on the eight outcomes.

Councils can also apply for formal accreditation as a Welcoming Community. Accreditation has the following four stages:

- Stage 1 — a Committed Welcoming Community
- Stage 2 — an Established Welcoming Community
- Stage 3 — an Advanced Welcoming Community
- Stage 4 — an Excelling Welcoming Community

Rangitikei Welcoming Communities achieved Stage 1 accreditation in May 2022.

More information about Welcoming Communities, the Welcoming Communities Standard, and accreditation can be found on Immigration New Zealand’s website.

<https://www.immigration.govt.nz/about-us/what-we-do/welcoming-communities>

3. Rangitikei newcomer population statistics

Newcomers is used in the Welcoming Communities programme to describe migrants, refugees or former refugees, and international students who have lived in New Zealand for less than five years. In Rangitikei, we often include in people who have moved to Rangitikei from other parts of New Zealand as well as from other countries when we talk about newcomers. When we talk about former newcomers, we mean anyone who has moved to Rangitikei from somewhere else in New Zealand or outside New Zealand at any point in their life.

2018 Census data

The total population in Rangitikei District in 2018 was 15,027. Of that population, ethnicities were recorded as follows: 79.20% European, 26.20% Māori, 5.60% Pasifika, 2.10% Asian, 0.30% Middle

Eastern, Latin American or African, 1.50% Other (respondents could choose more than one ethnicity).

3,501 people in Rangitikei had lived in New Zealand for less than five years. 2,299 people lived elsewhere in New Zealand one year prior to the Census, and 195 people lived overseas.

The languages spoken in Rangitikei, in addition to English, and the number of speakers were recorded as follows: Samoan 451, Northern Chinese, Yue or Sinitic not further defined 45, Hindi 30, French 120, Tagalog 45, German 75, Spanish 60, Afrikaans 45, Tongan 15, Other 255.

The following table shows countries of birth for those born outside New Zealand, and where those people live in the Rangitikei District, as of 2018.

Category	Bulls (%)	Marton North	Marton Rural	Marton South	Mokai Patea	Otairi	Parewanui	Taihape	Turakina	Rangitikei
Australia	1.3	1.6	1.5	1.6	0.5	1.2	1.8	1.9	1.7	1.5%
Pacific Islands	4.5	5.1	0.9	7.2	1.1	0.2	0.4	0.4	0	2.9%
UK & IE	4.5	6.1	4.3	3.7	3.4	4.8	3.5	3	2.4	4.2%
Europe ex. UK & IE	0.9	1.2	0.9	0.7	1.1	0.7	1.1	0.7	0.5	0.9%
N.America	0.5	0.4	0.3	0.7	0.4	0.5	0	0.7	0.5	0.5%
Asia	1.9	1.6	0.6	1.5	0.5	1.7	0.7	3.2	1	1.5%
MEA	1.3	0.8	0.9	0.3	0.5	0.5	1.8	0.4	0.2	0.7%
Other	0.2	0	0	0	0	0.7	0.4	0	0	0.1%
Total	15.1	16.8	9.4	15.7	7.5	10.3	9.7	10.3	6.3	12.3%

Anecdotal information

The following information is a compilation of shared knowledge within Rangitikei District Council's community development team and anecdotal information we have learned by engaging with the community throughout the stocktake process.

Most of the Pasifika population in Rangitikei are from Samoa, and a smaller number are from Tonga and the Cook Islands.

Our Asian communities include a significant number of Filipino, along with people of Chinese, Korean and Indian origin or descent. There are a handful of people of Asian ethnicities from other countries.

There are a significant number of people from South Africa in Rangitikei, particularly in Marton. The Latin American population is mostly people from Argentina and Chile.

Prior to Covid-19, a handful of Ni-Vanuatu people came to Rangitikei each year as seasonal workers based in Mangaweka.

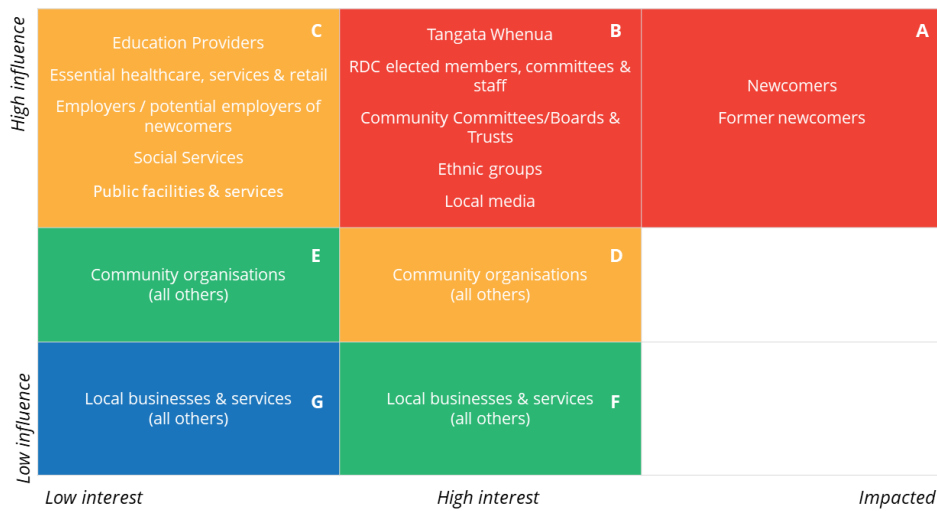
4. Welcoming Communities stakeholder groups

A stakeholder engagement exercise was undertaken to identify key stakeholders according to their anticipated interest in the Welcoming Communities programme and its outcomes, whether they would be impacted by the programme and its outcomes, and the degree to which they may be expected to influence the outcomes of the programme.

The following matrix was compiled:

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This matrix was used to guide the prioritisation of stakeholder groups for the stocktake process.

5. Stocktake methods

Information gathering was undertaken in a variety of ways for different stakeholder groups, including:

- Interviews with employers of newcomers
- Interviews with newcomer community leaders & service providers
- Surveys of newcomers or former newcomers, and schools
- Community engagement events both in person and online
- Independent research
- Workshops with high school students

A full list of community engagement events is provided in *Appendix B*.

The questions included in the surveys for newcomers or former newcomers, and schools are included in *Appendix C*.

The questions included in surveys and interviews with schools are included in *Appendix D*.

6. Snapshot of Rangitikei

Covid-19 has impacted the number of newcomers over the past two-three years, with borders closed and employers unable to bring in new migrant workers. For migrant workers already in New Zealand prior to changes at our border, some have been separated from their families for extended periods of time. This is applicable across New Zealand and not just Rangitikei District. Employers of migrant workers report the significant emotional burden this has placed on their employees.

A number of migrant workers in Rangitikei District will become eligible for permanent residency within the next year. Once they have permanent residency, some of these individuals plan to apply for their spouses and families to join them in New Zealand. This could result in an increase in newcomers in Rangitikei from outside New Zealand over the next two-three years, particularly in the townships of Taihape and Marton, and on a smaller scale Hunterville.

The arrival of international newcomers could create further demand on housing in the district, as migrant workers who have thus far been housed by employers in shared accommodation seek housing suitable for their whole family. This could also increase ethnic diversity within our schools and require a period of adjustment and learning within our school communities.

In addition to a potential increase in international newcomers, a number of NZDF personnel and families are being relocated to RNZAF Base Ohakea following operational developments. This could further increase housing demand.

There were no identified active ethnic or cultural groups for newcomers in the Rangitikei, with the exception of several Samoan churches. Ethnic and cultural groups serving newcomers exist in Whanganui and Palmerston North, and many residents of Rangitikei travel to those towns to connect with people of their ethnicity or culture. Rangitikei is served by the Multicultural Council of Rangitikei and Whanganui, but this organisation has had limited engagement in Rangitikei in the past few years and are therefore in a stage of regenerating their network within Rangitikei.

Rangitikei is well served by sports, hobbies and special interest groups and clubs. There are more than 200 such organisations according to Council's internal records, in addition to more than 30 spiritual or religious organisations. However, many of these organisations are arguably more relevant to our older residents and there are fewer local opportunities for young people outside of their school environment.

Supporting Organisations

There are organisations providing support to newcomers, either directly or incidentally through education or other services. Some of these organisations are based in the district, while others travel to the Rangitikei periodically from larger urban centres. These organisations include (in no particular order):

- Ruapehu REAP
- Community Law (Whanganui based, but visit Marton & Taihape monthly)
- Multicultural Council of Rangitikei/Whanganui
- River City Filipino Club (Whanganui based, but have connections with workers in Rangitikei)
- UCOL
- Community Trusts
- Libraries
- Schools
- Real Estate agents
- Churches
- Ministry of Pacific Peoples, Ministry of Education
- Rangitikei District Council

7. Stocktake findings

The following is a summary of findings from our combined research. All information is anecdotal, unless otherwise stated.

Reasons for moving to Rangitikei

Results from the survey of newcomers and former newcomers supports anecdotal indications that most newcomers come to Rangitikei for employment opportunities or to accompany their family or spouse who has come for employment. Other reasons for moving to Rangitikei included cheaper housing and more affordability in general, a change of lifestyle or to escape the city, the location in proximity to other major towns, or to be closer to family.

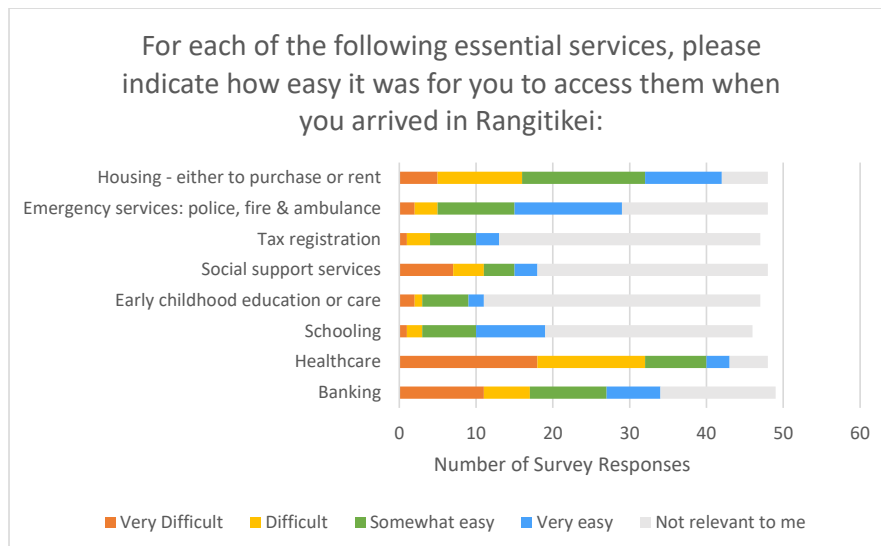
This is supported by information passed on from employers, that their migrant workers moved here specifically for a job opportunity. Most people already have a job before they move here, and many are actively recruited from outside New Zealand.

Of the people who responded to our survey, most stated that they plan to stay in Rangitikei long term, either because they are bound by their work or because they have settled here and like it. Those who stated that they didn't intend to stay cited reasons that indicated negative individual experiences.

Access to information and essential services

In the Welcoming Communities survey, we asked respondents whether they felt well-informed about the area when they arrived in Rangitikei. 35% respondents answered no, 48% answered somewhat, and 8% answered yes. We also asked survey respondents what services they continue to have difficulty accessing in their daily life. Of the most common free-text answers, 18 mentioned healthcare, doctors or GPs, 10 mentioned banking, 10 mentioned rubbish, recycling or water quality¹.

The following graph shows responses to how easy it was for newcomers to access specific services.



¹ 49 respondents were included in these statistics. See Appendix E for information on survey data analysis.

Arriving in Rangitikei: common challenges

In conversations with employers, newcomers and through our survey responses, a prominent challenge facing newcomers is housing. This isn't exclusive to newcomers and indeed is a challenge for our whole Rangitikei population. Newcomers face high rents, with some reports of feelings of landlords exploiting them. For some the responsibility of sending significant portions of their income back to their origin country leaves them unable to save for a mortgage deposit, and therefore they are dependent on rental accommodation which is in low supply.

Additionally, newcomers may not know what maintenance concerns to be aware of with New Zealand housing (including preventing dampness, mould, and the possible presence of asbestos) when purchasing or renting homes.

Another key challenge, also not unique to newcomers, is accessing healthcare. GP clinics in Rangitikei townships are few and extremely limited in their capacity to take new patients. In Bulls and Marton a number of residents report being forced to travel to Whanganui or Palmerston North for primary healthcare.

Other challenges that were stated in our survey results included finding information about Council services such as rubbish collection, familiarising with the area and meeting people. Several people commented on the lack of banks, shopping and restaurants or takeaways. Lack of public transport within the district was mentioned by a number of survey respondents, as well as the limited services connecting Rangitikei to other towns.

Respondents also mentioned homesickness, culture shock, and adjusting to their new environment as challenges when they arrived.

Arriving in Rangitikei: what has helped newcomers settle in

In the Welcoming Communities survey, we asked respondents what helped them to settle into life here. The most common answers included family, friends, neighbours and joining local community groups. Several commented that local Facebook groups were also useful. It should be noted that many of these respondents came to Rangitikei from other parts of New Zealand or other English-speaking countries.

Employers also contribute significantly to helping many newcomers settle in, whether through formal pastoral care programs or through support with social gatherings and accessing services. For Samoan newcomers there is a well-established Samoan community that supports new arrivals.

In the past, Marton Rotary have run bus tours of the district for newcomers. These were mentioned in several interviews as a helpful service when settling in.

Daily life in Rangitikei

Survey responses and interviews supported the view that most individuals in local communities are generally open to and friendly towards newcomers. Survey respondents and interviewees listed a wide range of activities that newcomers are interested in. These included sports & fitness, arts & crafts, church, family-friendly activities, and outdoor pursuits.

However, survey respondents overwhelmingly felt that finding information on activities and clubs was difficult. Many suggested that a central website or list of activities and clubs would make it easier to engage with community life.

There are not many newcomer-specific cultural events regularly happening in the district. One that is held regularly is Samoan Independence Day celebration, which is open to the whole community.

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Additionally, this year the Multicultural Council is organising a multicultural event to take place in Bulls at the end of August 2022.

As a rural district, having a valid driver's license is important for daily activities. Most newcomers with foreign licenses have to go to Palmerston North in order to have them converted to a New Zealand license.

Regarding civic engagement, some Samoan representatives have expressed a desire for a more structured body to represent their community to Council and the wider community. Survey respondents mostly felt that they had either a very good, or at least some understanding of New Zealand systems of government, but that it was a challenge to find local Council information.

Employment and employer support

Work was the most cited reason in the Welcoming Communities survey for moving to the Rangitikei. Industries that employ a significant number of newcomers to the Rangitikei include farming, meat processing, commercial beekeeping, and food growers. There are also migrants who are self-employed or working in the retail and hospitality sectors, as is the case in many other parts of New Zealand.

The employers we spoke to are those who employ migrant or RSE workers, and/or actively recruit employees from offshore. Some work with third party organisations to recruit their staff. Many farmers work with company The Regions to recruit staff, in particular from the Philippines.

ANZCO has recruited workers from Samoa for a number of years, although this has stopped due to the Covid-19 pandemic. In this time, they are instead recruiting workers from the Cook Islands.

The commercial beekeeping industry demands workers with specialised qualifications. Many workers in this industry come from the Philippines, Chile or Argentina, all of which have universities that are highly regarded in this field. Some also come from Serbia.

Filipino workers are common in Rangitikei dairy farming, many of whom have gained specialised experience working on large industrial farms in the Middle East.

Some employment opportunities are seasonal. Not all migrant workers have employment opportunities in the off-season, although some employers try to support them to find work.

Most of the employers we interviewed provide pastoral care and additional support to their migrant workers. Most provide housing and some assist with expenses associated with moving to New Zealand, such as paying for the airfare which can be paid back over the first weeks of employment. Those employees who are recruited through third-party organisations also receive support from that organisation, including employment relations and immigration advice.

Additional support includes providing transport at weekends for shopping and recreation, education about ways of life in New Zealand, tutoring to improve English language, support to access community events and activities.

Support for young people

Young people are an important cohort of our newcomer groups. We spoke to several high schools to understand what support they receive in the school community and what they wish for as newcomers. We included migrant students, international students, and students whose parents were migrants in our newcomer definition for young people. In addition, we surveyed a handful of primary schools. The questions we addressed with schools are listed in Appendix D.

High schools report between a "handful" and up to 10% of their students come from a migrant background. In some primary schools the proportion is significantly higher. Based on our conversations we estimate there are at least 40-60 newcomer high school students across Rangitikei and Palmerston North, where some students travel to. Larger schools have dedicated staff for Pasifika student groups and their families and international departments who undertake broad pastoral care for those students. Smaller schools don't have dedicated resources but by nature of their size they are able to apply a case-by-case approach and support individual students' needs accordingly. There is a focus across all schools to engage with families and involve them in the school community. Schools actively try to reduce barriers sport and extra-curricular activities. International students are encouraged to participate, some are less likely to participate in certain sports due to what is common in their home country. Support to students and their families is provided as needed, and some schools have funding available if the family has financial limitations. Most schools hold some kind of celebration during language weeks throughout the year, these often involve food, performance, cultural dress or activities organised by the students. Some schools don't yet have regular events but plan to in the future. Some schools incorporate cultural elements into other regular school events such as open days.

A workshop was held with Rangitikei College Pasifika students, where the group shared their experiences. These students identified that learning English and general challenges around being the "new kid" were common. They also identified that family obligations sometimes made participating in extracurricular activities more difficult to schedule, and that some felt passed over for opportunities to represent their school at events. They discussed that strong family values and cultural connections were assets that made them resilient, and that sports and the arts were good ways to connect with the wider community and make friends.

Covid-related absences have meant workshops with other newcomer students have had to be postponed, but we hope to complete these before the end of the year.

Participants at the Rangitikei College workshop and at a presentation to the Youth Council demonstrated enthusiasm for youth representation within the Welcoming Communities programme. The Welcoming Communities Officer is actively engaging with the Strategic Advisors for Youth within Council to create a suitable arrangement.

Related to education, the Ministry for Education offers the Talanoa Ako programme in Rangitikei. This program provides information for Pasifika parents regarding NCEA and the schooling system.

Māori engagement

Further work needs to be done to identify where the plans and goals of local iwi are aligned with those of newcomers, and what initiatives are feasible to support.

Several newcomer representatives and groups expressed a desire to engage more with tikanga Māori and to learn local history. Marae visits, newcomer powhiri, and iwi involvement in citizenship ceremonies were mentioned as opportunities to connect newcomers with Māori that had been undertaken in the past but that have been paused recently, potentially due to uncertainties from Covid. Te Reo Māori and traditional skills such as weaving were also suggested as areas where some newcomers would like to learn more.

Currently, Rarotongan workers at ANZCO are being accommodated in the hostel at Te Poho o Tu Ariki, through an agreement with Ngati Apa Nga Wairiki.

The Welcoming Communities survey identified that most newcomers felt strongly that they either knew very little or knew quite a lot about Te Tiriti o Waitangi and its importance, with very few in the middle ground and a fairly even split between the levels of understanding. This suggests that there is an opportunity for further education in this area.

8. Opportunities for our Welcoming Plan

These opportunities are derived from the information gathered in this stocktake and are organised according to the eight elements of the Welcoming Communities Standard. They are listed in no particular order and do not represent an exhaustive list of opportunities. Many opportunities could have a positive impact on more than one element but are listed under the more relevant element.

These opportunities and others will be assessed according to impact and feasibility during the process of creating the Welcoming Plan. Ideally, most Welcoming Plan initiatives will be community driven with Council acting as a facilitator and supporter where needed.

1. Inclusive Leadership

- 1.1. Work more closely with local iwi to identify opportunities for mutual benefit
- 1.2. Identify opportunities to increase cultural competencies within Council
- 1.3. Encourage more newcomer membership on Advisory Board
- 1.4. Include a Youth advisory group or position within the Welcoming Communities programme

2. Welcoming Communications

- 2.1. Welcome packs tailored to newcomer needs
- 2.2. Facilitate a structured welcoming network
- 2.3. Identify available translation services
- 2.4. Review Council communication channels to ensure newcomers are being reached

3. Equitable Access

- 3.1. Clubs & activities information and contact list
- 3.2. Organise educational outreach sessions in Rangitikei with Community Law Whanganui for newcomers and wider community.

4. Connected and Inclusive Communities

- 4.1. Connect with local clubs, sports and community groups to encourage newcomer membership
- 4.2. Collaborate with schools on supporting newcomer students

5. Economic Development, Business and Employment

- 5.1. Collaborate with businesses who already employ migrant workers to develop a set of resources that can be adopted by new businesses looking to hire migrant workers. This could also support employers to become accredited under the new Accredited Employer Work Visa scheme.

6. Civic Engagement and Participation

- 6.1. Connect newcomers with information on elections, voting, and running for office.
- 6.2. Create register of volunteer opportunities that can be shared with newcomers

7. Welcoming Public Spaces

- 7.1. Promote multicultural representation in public art
- 7.2. Support positive interactions between newcomers and police and other public officials at events
- 7.3. Provide information to newcomer groups on suitable venues for sport or cultural events

8. Culture and Identity

- 8.1. Support the Multicultural Council in public events throughout Rangitikei
- 8.2. Encourage and support local cultural groups to organise events
- 8.3. Encourage events organised by the receiving community to incorporate aspects of cultural group representation

Appendix A: Welcoming Communities Standard Outcome Areas

Under each of these outcome areas there are further, more specific, sub-outcomes. Please refer to the Welcoming Communities Standard for more information.

1. *Inclusive Leadership*

Local government, tangata whenua and other community leaders work together to create, advocate for and continue to foster a welcoming and inclusive community. They lead a shared plan to increase connections between newcomers and existing residents.

2. *Welcoming Communications*

People of all cultures and backgrounds feel included, listened to and well informed through a range of ways that take into account their different communication needs.

3. *Equitable Access*

Opportunities to access services and activities and to participate in the community are available to all, including newcomers.

4. *Connected and Inclusive Communities*

People feel safe in their identity and that they are connected with and belong in the community. There are high levels of trust and understanding between members of the receiving community and newcomers.

5. *Economic Development, Business and Employment*

Communities maximise and harness the economic development opportunities that newcomers can offer. Councils work with business associations to promote the contribution that newcomer business owners and skilled migrants make to the region's economy.

6. *Civic Engagement and Participation*

Newcomers feel welcome to fully participate in the community. Newcomers are active in all forms of civic participation.

7. *Welcoming Public Spaces*

Newcomers and receiving communities feel welcome in and comfortable using public spaces.

8. *Culture and Identity*

There is a shared sense of pride in being part of a culturally rich and vibrant community. People feel their culture is respected and valued by other members of the community. There are opportunities to learn about each other's cultures.

Appendix B: Community Engagement Events

Community workshops: Welcoming Communications, Connected & Inclusive Communities, Equitable Access

- Hunterville 28 April
- Taihape 11 May
- Mangaweka 18 May
- Marton & Bulls 31 May

Drop-in sessions: Welcoming Public Spaces

- Hunterville 7 May
- Bulls 14 May
- Marton 14 May (cancelled due to weather)
- Taihape 21 May
- Online 21 May

Business after 5: Economic Development, Business & Employment

- Bulls 10 May
- Marton 17 May
- Taihape 25 May

Online focus group: Culture & Identity 19 May

Online focus group: Civic Engagement & Participation 24 May

Appendix C: Newcomer or former newcomer survey

Unless otherwise stated, answer fields were free-text.

Welcoming Communities Survey Rangitikei

Hi there! Welcome to this survey for recent or former newcomers to the Rangitikei district.

The information collected in this survey will be used to inform a Welcoming Plan for Rangitikei: a document prepared by Council, owned by the community, that sets out intended actions as a community, over a set period, to become an accredited Welcoming Community.

The survey should take approximately 15-20 minutes to complete. All questions are entirely voluntary. You can choose to answer only questions that are relevant to you, and skip others.

If you have questions at any time about this survey you can contact the Welcoming Communities team WelcomingCommunities@rangitikei.govt.nz / 027 307 0244.

Thank you in advance for taking the time to provide your valuable insights for this important work!

Note: The data collected through this survey will only be viewed by the Welcoming Communities Officers. Key findings and results from the survey will be presented in a report which will be publicly available. No personally identified information will be included in that report.

Please return your completed survey to one of our Council offices.

Let's get started. Will you tell us a little about yourself?

What is your age group?

- Under 16
- 16-24
- 25-34
- 35-44
- 45-44
- 55-64
- 65+

What is your ethnicity?

Which nationality do you identify with?

How long have you lived in New Zealand?

How long have you lived in Rangitikei?

What was the main reason you originally moved to Rangitikei?

Which town in Rangitikei do you live in?

Do you and your family plan on staying in the Rangitikei? Why or why not?

Arriving in Rangitikei

When answering these questions in this section, think about your first few months, up to a year, of living in Rangitikei.

When you arrived in Rangitikei what challenges, if any, did you face with settling into life here?

When you arrived in Rangitikei what helped you to settle into life here?

When you arrived in Rangitikei, did you feel well-informed about the area?

- Yes
- No

Somewhat

For each of the following essential services, please indicate how easy it was for you to access them when you arrived in Rangitikei

Banking	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Healthcare	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Schooling	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Early childhood education or care	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Social support services	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Tax registration	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Emergency services: police, fire & ambulance	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me
Housing – either to purchase or rent	Very difficult	Difficult	Somewhat easy	Very easy	Not relevant to me

If you answered difficult, or very difficult, for any of the options, what would have helped you access those essential services?

When you arrived in Rangitikei, how easy or difficult was it for you to find information about the services provided by Rangitikei District Council?

Very difficult Very easy
 1 2 3 4 5

If you answered 1 or 2, what would have helped you access information from Rangitikei District Council?

Daily life in Rangitikei

When answering these questions in this section, think about your daily life now in the Rangitikei

How long have you lived in Rangitikei?

Less than one year

1-2 years

3-5 years

- 6-10 years
- 11 years or more

What services, if any, do you have difficulty accessing in Rangitikei?
 Do you feel able to access and receive healthcare in a way that is culturally appropriate for you? If not, what would improve this?
 If you have children, do you feel that they receive education in a way that is culturally appropriate? If not, what would improve this?
 How easy or difficult is it for you to find out information about activities taking place in Rangitikei, such as sports, social and spiritual activities?

Very difficult					Very easy
1	2	3	4	5	

If you answered 1 or 2, what would help you find information about these things?
 What activities, such as social, sports or spiritual, do you enjoy participating in?
 Do you participate in any of those activities in your town or elsewhere in Rangitikei already?

- Yes
- No
- Somewhat
- Not relevant to me

Do you feel welcome to use public spaces in Rangitikei, such as parks, sports grounds and community facilities?

- Yes
- No
- Somewhat
- Not relevant to me

How would you like to see your culture represented in our public spaces, such as parks, sports grounds and community facilities?
 How easy or difficult do you find it to connect and interact with people from different cultural or ethnic communities?

Very difficult					Very easy
1	2	3	4	5	

What makes it easy or difficult for you to connect and interact with people from different cultural or ethnic communities?
 How can Rangitikei District Council create opportunities for different cultural or ethnic communities to interact?

Business and employment in Rangitikei

When answering these questions in this section, think about your business or employment situation

Which of the following best describes you? If relevant, you can select more than one option

- Permanent employee
- Seasonal employee
- Temporary employee

- Casual employee
- Currently seeking employment
- Business owner
- Self employed
- Other

Do you feel confident finding information about employment opportunities in Rangitikei?

- Yes
- No
- Somewhat
- Not relevant to me

If you are an employee, what support, if any, has been provided by your employer to help you settle into Rangitikei?

Do you feel you have access to leadership opportunities in your workplace?

- Yes
- No
- Somewhat
- Not relevant to me

Do you feel that cultural diversity is valued in your workplace?

- Yes
- No
- Somewhat
- Not relevant to me

How would you like to see cultural diversity recognised and celebrated in your workplace?

If you are a business owner, what challenges, if any, did you face when setting up your business?

If you are a business owner, what would have helped you in setting up your business?

Belonging in Rangitikei

When answering these questions, think about what gives you a sense of belonging where you live.

What does it mean to you to feel connected and included in your community?

Do you feel safe and supported to express and celebrate your culture in Rangitikei, outside of your ethnic community?

- Yes
- No
- Somewhat
- Not sure
- Not relevant to me

Why do you feel safe and supported, or not, to express and celebrate your culture in Rangitikei, outside of your ethnic community? What would help to improve this?

How would you like to see cultural diversity celebrated in Rangitikei? for example events, festivals, visual art

What do you think we can do, as a community, to increase everyone's understanding and appreciation of different cultures?

Civic participation in New Zealand

This section is about New Zealand's electoral system and voting in local and central government elections. There is information about this at <https://elections.nz/> and you can find out if you are eligible to vote at <https://vote.nz/>

How easy or difficult do you find it to access information about how to participate in New Zealand's election processes?

How well would you rate your understanding of the following?

New Zealand's system of government	Not at all	Very little	A little	Very well
Te Tiriti o Waitangi (The Treaty of Waitangi) and its importance in New Zealand's governance	Not at all	Very little	A little	Very well
The election process for Members of Parliament and the Prime Minister	Not at all	Very little	A little	Very well
New Zealand's local government system, and Rangitikei District Council's role	Not at all	Very little	A little	Very well
The election process for Rangitikei District Councillors and the Mayor	Not at all	Very little	A little	Very well

What would help you increase your understanding of any of those things listed above, and support you with your civic participation?

Last question! Would you share your contact details?

We might have further questions about your survey responses that will help us get ideas for our Welcoming Plan. We'll also be holding focus groups about specific topics, and we'd like to invite you to them. This is entirely voluntary.

Your name

Your email address

Your phone number

Thank you for taking the time to complete this survey! Your insights will help us make Rangitikei more welcoming for newcomers in the future. Visit our website to see our upcoming public meetings and further opportunities to be involved in the Welcoming Communities programme in Rangitikei: <https://www.Rangitikei.govt.nz/district/welcoming-communities>

Appendix D: School Survey

Questions in italics were only included for high schools. Most responses were collected during interview conversations.

What proportion of your roll are migrant students?

Where are your migrant students from? - please list the countries

What programmes or initiatives does your school have in place to support migrant students, if any?

For your culturally & linguistically diverse students, are you aware of and making use of the ESOL funding from the Ministry of Education? If so how?

Does your school you provide ESOL support for other culturally & linguistically diverse students who aren't eligible for Ministry of Education funding?

What student leadership opportunities specifically for migrants students, if any?

How do you ensure accessibility of sports, other extra curricular activities, and support services for migrant students?

Does your school take active steps to celebrate diversity among students? If so, how?

What cultural celebrations are held at your school on a regular basis, if any?

Does your school's official values reference diversity in any way? If so, how?

What elements of your school curriculum explore different cultures, if any?

Does your school have any dedicated cultural spaces, such as prayer rooms or other gathering spaces?

How does your school promote or ensure diversity in your governance and leadership teams?

How does your school communicate with parents of your student body?

Do you have any communication challenges with parents for whom English is a second language? If so, how do you approach those challenges?

Does your school uniform policy reference cultural jewellery or clothing items?

How does your school manage bullying?

Is there a separate process to manage any bullying that may be racially motivated?

Have any of these questions prompted you to consider new ideas for how to improve the experiences of your migrant students within your school?

How can we, as a Council, support you or collaborate with you to bring those ideas to fruition?

Appendix E: Welcoming Communities survey response summary

The Welcoming Communities survey was open and advertised from January to early July 2022. There were 60 respondents to the survey. For analysis the respondents were divided into 5 cohorts based on their self-identified nationality and length of time they have lived in the Rangitikei district.

Cohort	Description	Number of respondents
A	Migrant newcomers Nationality outside of New Zealand (may be dual citizens raised overseas). Residing in Rangitikei for 5 years or less.	13
B	Migrant former newcomers Nationality outside of New Zealand (may be dual citizens raised overseas). Residing in Rangitikei for 6+ years.	2
C	Kiwi newcomers Nationality identified as New Zealand. Residing in Rangitikei for 5 years or less.	34
E	Receiving Community members (includes Kiwi former newcomers) Nationality identified as New Zealand. Residing in Rangitikei for 6+ years.	9
O	Out of District respondents Do not reside in the Rangitikei district.	2

For the purposes of the Rangitikei Welcoming Communities programme, cohorts A & B are considered migrant newcomers, cohort C are considered Kiwi newcomers, cohort E are not considered newcomers but rather part of the “receiving community”, and cohort O responses are excluded as they are not Rangitikei residents.

The Welcoming Communities programmes in New Zealand are designed to target cohorts A & B. However, there seems to be significant overlap in the needs and experiences of these cohorts with cohort C. In general, cohort E has been excluded from the newcomer feedback analyses, as it is difficult to justify their experiences as Kiwis moving to the district 6+ years ago as “newcomer” experiences that are relevant now. That is not to say that former Kiwi newcomers did not have meaningful feedback, simply that they should more appropriately be considered as part of the receiving community now.

Cohorts A & B (Migrant Newcomers)

Age Group	Number	Town	Number	Nationality	Number
16-24	1	Bulls	3	Australian	2
25-34	2	Huntermville	4	British	3
35-44	5	Marton	4	British & NZ	1
45-54	3	Not		Dutch & NZ	1
55-64	3	specified	1	English	1
65+	1	Taihape	3	Filipino	3
				Indian	1
				North American	2
				North American + NZ	1

Cohort C (Kiwi Newcomers)

Age group	Number	Town	Number
16-24	2	Bulls	3
25-34	6	Huntermville	1
35-44	7	Marton	23
45-54	6	Taihape	6
55-64	9	Utiku	1
65+	4		

Cohort E (Receiving Community)

Age group	Number	Town	Number
25-34	1	Huntermville	2
35-44	1	Marton	6
55-64	2	Taihape	1
65+	5		

9.3 MoU Partner Organisations Update - August 2022**Author: Gaylene Prince, Group Manager - Community Services****Authoriser: Gaylene Prince, Group Manager - Community Services****1. Context**

- 1.1 This report is to provide an update to the Policy Planning Committee on the MoU (Memorandum of Understanding) Partner Organisations, and to hear from the Partners with respect to their workplans.
- 1.2 Attached is the March quarterly report from the Taihape Community Development Trust (Attachment 1).
- 1.3 Also attached is the Workplan 2021-22 from the Bulls and District Community Development Trust (Attachment 2).
- 1.4 Representatives from both MoU Partners will be in attendance to speak to their reports.

Attachments:

1. **Taihape Community Development Trust - March Quarterly Report** [↓](#)
2. **Bulls and District Community Development Trust - Workplan 2021-22** [↓](#)

Recommendation

That the report 'MoU Partner Organisations Update – August 2022' be received.

TAIHAPE COMMUNITY DEVELOPMENT TRUST – MōU WELL-BEING WORKPLAN & REPORT

Well-being	Output/Outcome	Specific Activity, Purpose and Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>SOCIAL WELL-BEING</p> <p>Create opportunities for the Taihape Community to connect, build a sense of belonging and pride and have a say in issues that matter to them.</p>	<p>1: One Annual Event</p> <p>Output: Deliver one event that creates social connectivity through attendance, volunteering and attracts visitors.</p> <p><i># Visitors being any attendee from out of town</i></p> <p>This event will not be eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> Name of event. Gumboot Country Day January 29 Saturday 2022 Targeted audience, number of attendees (both local and visitor) number of volunteers, to raise profile of town or district. Targeted audience includes locals and regional visitors. We have previously estimated 1800 attendees and are anticipating to increase that to 2500 due to the events growing profile and additional activities on the day. What other community groups are involved? Local sports clubs – netball, rugby, Boot throwing association, Wood Chopping, Horse jumping displays, interactive activities on the day, Local business groups – at home and shop owners. Local service providers – Police, Fire Service, RDC, St Johns Ambulance, Mokai Patea Services. Regional business groups – Mobile (travelling) businesses, shop owners. Desired well-being impact. 	<ul style="list-style-type: none"> Number and brief description of Stalls/Event participants/Event activities Numbers reached through Social Media, new followers (any other data analytics) Economic data (from Council) <p><i>Quarter 3 Update</i> <i>As reported in the December update to the Committee, the annual Gumboot Country Show scheduled for 29/1/22 had to be cancelled due to the uncertainties associated with COVID and the restrictions under the traffic light system. (Note: This project is a collaboration with the Taihape A&P Society)</i></p> <p><i>Council staff and the Trust Co-ordinator have committed to work</i></p>	<ul style="list-style-type: none"> Approximate number and demographic (if applicable) of attendees (separated by local and visitor if possible) Feedback from attendees, stall holders, volunteers, social media, local businesses and ward councillors. 	<p>Has any short medium or long-term impact been achieved?</p> <p>Nothing to report.</p>	<p>What improvements can be made for next time?</p> <p>Variances (timing, budget, results)</p>

		<p>There will be Economic// /wellbeing impacts through the Shop Local campaign and through an increase in both local and visitor attendance. TCDT anticipate significant social and cultural wellbeing impacts by creating an event that brings the community together, welcoming visitors. Ensuring the continuation of this event will develop and celebrate a more inclusive and ethnically diverse culture.</p> <ul style="list-style-type: none"> How will you measure success? <p>TCDT will measure success through attendance numbers and numbers of event participants (partners and stall holders) and through feedback sought.</p>	<p><i>together to identify an alternative deliverable.</i></p>			
	<p>2: Community Newsletters & Social Media</p> <p>Output: Produce a Monthly newsletter and regular social media posts that inform and connect the community.</p> <p>Output: Complete one annual survey seeking satisfaction levels and improvements to the Newsletter and Social Media Platforms</p>	<ul style="list-style-type: none"> What's the purpose of the Newsletter? Talk Up Taihape is printed vehicle to keep the Taihape community connected both with social activities and business offers. How many printed copies, how often and to what target audience? A monthly production of 1230 copies What is the targeted content (events, Community activities, advertise businesses/groups)? Local clubs, services, events, public notices, advertisements, 	<ul style="list-style-type: none"> Numbers reached through Social Media, new followers (any other data analytics) Number of QR code click throughs <p><i>Quarter 3 Update The Trust continue to receive positive verbal feedback for the newsletter. Numbers produced fluctuate but typically 1,230 plus are printed and hand delivered to mail-boxes.</i></p> <p><i>Urban and rural newsletter deliveries cover the area from Taihape to</i></p>	<p>Feedback from readers, advertisers, community groups, businesses, new residents and ward councillors.</p> <p>Nil</p>	<p>Has any short medium or long-term impact been achieved?</p> <p><u>Update</u> The Trust utilised the Talk Up Taihape for 2 lots of Surveys for the Shared Accommodation/Group home.</p> <p>Monthly emails and phone calls with a few sports groups are ongoing.</p>	<p>What can be done better next time? Summary of the survey</p> <p>Variations (timing, budget, results)</p>

	<p>These activities are not eligible for additional financial funding from Council</p>	<p>Council announcements, local writeups and our sponsors.</p> <ul style="list-style-type: none"> How will you measure success? <p>TCDT measure the success of the publication by the number of click throughs to our website/QR code/anecdotal feedback form, businesses/clubs</p>	<p><i>Mangaweka and include RD No's 1 – 4). Monthly content reminders are sent to all clubs, service groups and Council. The newsletter contains 3 pages of information about RDC projects in and around Taihape. This includes the page for the Mayoral Update.</i></p> <p><i>The Co-ordinator has been actively encouraging sports groups provide newsletter content and Trust is keen for these groups to make better use of this service to promote their activities.</i></p>			
	<p>3: Assist Council with Community Engagement</p> <p>Outcome: Ensure that the Taihape community are aware of Council's matters of interest, consultations, and ways in which to engage.</p>	<ul style="list-style-type: none"> What avenues/activities will be used to engage the Taihape Community? <p>TCDT will use its online and printed platforms to inform the Taihape Community of Councils announcements and consultations.</p> <ul style="list-style-type: none"> How will you measure your reach (attendee numbers and meetings/ submissions made to Council)? <p>TCDT understands that as appropriate Council will inform the Trust on the number of Taihape submissions to consultation.</p> <ul style="list-style-type: none"> How will you measure success? <p>TCDT in return will monitor attendance of any TCDT organised events held to promote Council activities/consultation.</p>	<ul style="list-style-type: none"> What were the specific Consultations? How many Taihape residents made submissions for each? <p><i>Quarter 3 Update Housing</i> <i>In conjunction with Council, monthly housing meetings have been hosted. The meetings have been informative and recently included presentations from Habitat for Humanity, Community Housing Aotearoa and MSD.</i></p> <p><i>Talk Up Taihape has helped with the distribution of Council's accommodation needs survey for seniors shared accommodation</i></p>	<p>Feedback from community, ward councillors and council staff</p>	<p>Has any short medium or long-term impact been achieved?</p> <p><u>Update</u> As an affiliate of the Door of Hope the Taihape Housing Steering Group will be a beneficiary of the Heads of Agreement that's being negotiated.</p> <p>The Trust sponsored the visit to Abbeyfield in Palmerston North for Councillors, Door of Hope, and staff.</p>	<p>What improvements can be made for next time?</p> <p>Variances (timing, budget, results)</p>

			<p><i>and a visit to Ohakune to look at recently constructed social housing units is also planned.</i></p> <p><u>Destination Management</u> <i>Support has been given with engagement related to the Draft Destination Management Plan.</i></p> <p><u>Spatial Plan</u> <i>The Trust has helped advertise Council's work on the spatial plan for the District.</i></p>		<p>A public meeting on Taihape Housing is organised for 7.00pm, Tue 30th of Aug 2022 at Taihape REAP to share and to obtain more support locally.</p> <p>Continued support from the trust with the Destination Management Plan and Spatial Plan.</p>	
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Well-being	Output/Outcome	Specific Activity, Purpose and Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>ENVIRONMENTAL WELL-BEING</p> <p>Create opportunities for the Taihape Community to connect with and enhance our natural world</p>	<p>1. Natural World Connection/Enhancement</p> <p>Output: Undertake or support one event or activity that connects members of the Taihape community with, and/or enhances, the natural world. ie: track clean up, pest control, community garden, overnight bush/park camping event, upgrade to natural area/reserve, regenerative planting.</p>	<ul style="list-style-type: none"> What is the activity or event? Who are you going to partner with to deliver? Who is the targeted audience? Who are anticipated participants? What is the desired well-being impact? <i>How will you measure success?</i> <p>This outcome is still in development with relevant groups in Taihape</p>	<ul style="list-style-type: none"> How many people (and who) were involved in the project? What extra resources (including financial) was raised to complete the project <p>Quarter 3 Update <i>This quarter the Trust's role has been one of support. Contact details for local environment groups are being collated. Once completed the Trust is looking to bring these groups together to share information and facilitate collaboration.</i></p>	<ul style="list-style-type: none"> Feedback from participants, partners, community, and ward councillors. 	<p>Has any short medium or long-term impact been achieved?</p> <p><u>Update</u> The Trust is still in the supportive role and contact details are still being collated.</p>	<p>What improvements can be made for next time?</p> <p>Variances (timing, budget, results)</p>

This activity may be eligible for additional financial funding from Council.					
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Well-being	Output/Outcome	Specific Activity, Purpose and Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>CULTURAL WELL-BEING</p> <p>Create an inclusive town that celebrates diversity and the heritage and culture of all its people</p>	<p>1: Welcoming Communities Programme</p> <p>Output: Working with Council’s Community Development Team to develop and deliver a Welcoming Communities output:</p> <p>Examples: *New Residents Tour *New Residents Network</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<p>To be developed with Council’s Community Development Team</p> <p><i>How will you measure success?</i></p> <p>This outcome is still in development with Councils Community Development Team</p>	<ul style="list-style-type: none"> How many new residents have participated, where have they come from? How many existing residents and/or organisations have participated <p>Quarter 3 Update <i>The Trust Co-ordinator has liaised with the Welcoming Communities Officer. However, Covid has limited wider engagement on the programme. Working with Council staff will be a focus for the remainder of the year to assist with reaching out local ethnic and other communities.</i></p> <p><i>Independently, the Trust Co-ordinator has made contact with a Whanganui/Rangitikei multi-cultural group who may be able to assist with engagement events.</i></p>	<p>Feedback from new residents, community, and ward councillors</p>	<p>Has any short medium or long term impact been achieved?</p> <p><u>Update</u> Ongoing communication and support to the Welcoming Communities Officer to develop a residents’ network.</p> <p>A meeting was held in June with members of The Multi-Cultural Council of Whanganui/Rangitikei to collaborate and support the trust, as well as they sharing with a few businesses what they are about and provide.</p>	<p>What improvements can be made for next time?</p> <p>Variances (timing, budget, results)</p>

	<p>2. Welcome Packs</p> <p>Output: Working with Council’s Economic Development Team compile and distribute Welcome Packs to Schools, Information Centre/Library, Real Estate Agents, Council’s Main Customer Service office in Marton.</p> <p>Council will supply TCDT with Welcome Pack Folders and some content. This activity is not eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> What information is contained within ie business, clubs, Council information, recreational info, service clubs, schools? <p>Each pack contains a Welcome letter from the Mayor and TCDT, Brochures with information, things to do and places to visit, doggy bag (note from council).</p> <ul style="list-style-type: none"> Who do you plan to disperse the packs to? <p>Our packs will be dispersed to Schools, Real Estate Agents (purchased/rentals), Information Centre/Library, Local Business owners with rentals and Councils main customer service office in Marton. TCDT estimates 30 to 40 new resident households per year</p> <ul style="list-style-type: none"> How will you measure success? <p>By meeting with new residents and seeking feedback on usefulness of the information contained in the packs, and if it has contributed in any way to making them feel welcome.</p>	<ul style="list-style-type: none"> To who and how many have been dispersed within the community. Number of QR click throughs Number of transfer station coupons. <p><i>Quarter 3 Update</i> <i>Planned monthly catch ups have been held with real estate agents, health service organisations, the Police and other agencies to identify numbers and track new residents.</i></p> <p><i>Generally, 5 to 6 new resident packs are distributed per month. However, recently there was a request for 48.</i></p> <p><i>In light of the Welcoming Communities Programme the content of the Welcome Pack may need to be reviewed and revised.</i></p>	<p>Feed back from businesses, clubs and new residents</p>	<p>Has any short medium or long term impact been achieved?</p> <p><u>Update</u> The Trust continues to maintain monthly contact with real estate agents, health services, Police, and other agencies to identify the number of sales within Taihape and to also track new residents.</p> <p>We are currently waiting on the new folders.</p>	<p>What improvements can be made for next time?</p> <p>Variations (timing, budget, results)</p>
	<p>3. Puanga Matariki Celebration or other cultural celebration (Māori or non-Māori)</p> <p>Output: Working with iwi/hapu and community create or support an event</p>	<ul style="list-style-type: none"> Name of event/activity <p>Festival of Cultural Food Celebration</p> <ul style="list-style-type: none"> Targeted audience, number of attendees or participants (both local and visitor) targeted number of volunteers, to target locals and/or raise profile of town or district 	<ul style="list-style-type: none"> Name and brief description event activities Who (iwi/hapu/groups) were involved? Number of participants (if exact number known) 	<ul style="list-style-type: none"> TCDT’s involvement and responsibilities. Approximate number and demographic (if applicable) of attendees (separated by local and visitor if possible) 	<p>Has any short medium or long term impact been achieved?</p>	<p>What improvements can be made for next time?</p> <p>Variations (timing, budget, results)</p>

	<p>or activity that celebrates Puanga Matariki or other cultural celebration (Māori or non-Māori)</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<p>Our target audience will be those attending the Spring Fling including residents of all ethnicities and visitors.</p> <ul style="list-style-type: none"> What other community groups are involved? <p>We will work with the different ethnic communities of Taihape and the Whanganui/Rangitikei Multi Cultural Society.</p> <ul style="list-style-type: none"> Desired well-being impact. TCDT is anticipating this to be an opportunity to connect with each other, build relationships with other cultures and continue to grow a sense of belonging within the community. How will you measure success? <p>TCDT will measure success through attendance numbers and numbers of event participants (partners and stall holders) and through feedback sought.</p>	<p>Quarter 3 Update <i>The Trust is undertaking preliminary planning for the 2022 Spring Fling and looking to connect with the Mult Cultural Society Whanganui-Rangitikei (see note above under 1. Welcoming Communities).</i></p> <p><i>The Trust is looking at supporting the holding of the Taihape annual community Xmas dinner in July during Matariki. The 2021 Xmas event was cancelled due to Covid 2.</i></p>	<ul style="list-style-type: none"> Feedback from attendees, partners, volunteers, community, local businesses and ward councillors. 	<p><u>Update</u> Spring Fling is well under way and is planned for Sat, 24th of Sept 2022 to be held in the Outback. The trust is collaborating with the Multicultural Council of Whanganui/Rangitikei to be part of this event.</p>	
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Well-being	Output/Outcome	Specific Activity, Purpose and Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
ECONOMIC WELL-BEING	1: Support one annual Shop Local Rangitikei campaign/event	<ul style="list-style-type: none"> Describe the campaign or activity. What is the desired impact? How will you measure success? 	<ul style="list-style-type: none"> Number of participants (separated by local and visitor if possible) Number and brief description of 	Feedback from businesses, shoppers	Has any short medium or long term impact been achieved?	What improvements can be made for next time?

ITEM 9.3 ATTACHMENT 1

<p>Support opportunities to create economic prosperity in benefit of the Taihape Community</p>	<p>Output: Working with Council's Economic Development Team develop and deliver a shop local campaign or event.</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<p>This outcome is still in development with Councils Economic Development Team</p>	<p>participating businesses</p> <ul style="list-style-type: none"> • Numbers reached through Social Media, new followers (any other data analytics) • Economic data (from Council) <p>Quarter 3 Update <u>Business Event</u> <i>Assisting Council to engage with the Taihape businesses will be a focus over coming months. Trustees and the Trust Co-ordinator will work with the Strategic Advisor - District Promotions on a possible event to begin building relationships with the local business community.</i></p> <p><u>Plaque Project</u> <i>The Trust have embarked on a Plaque Project to tell the stories of local people (who have passed) who have had success nationally/internationally. Plaques will be on display in different shops and will educate visitors about the rich history of Taihape people and places. Inclusion of relevant information on the Taihape town visitor map may also be explored with Info Centre staff.</i></p>		<p><u>Business Events</u> The Trust continues to assist the council to engage with business owners.</p> <p>In December 2021 the trust put on a late-night Xmas shopping for the businesses.</p> <p>In April 2022 the trust worked with business owners and put on an Easter Hunt for the children along with a prize draw.</p> <p>The Plaque Project is ready to be launched on the 22nd of August. Time is to be confirmed. The Mayor and Northern Ward Councillors will be notified.</p>	<p>Variances (timing, budget, results)</p>
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***BULLS & DISTRICT COMMUNITY TRUST
WELL-BEING WORKPLAN & REPORTING FRAMEWORK***

Well-being	Output/Outcome	Specific Activity, Purpose & Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>SOCIAL WELL-BEING</p> <p>Create opportunities for the Bulls Community to connect, build a sense of belonging and pride and have a say in issues that matter to them.</p>	<p>1: One Annual Event</p> <p>Output: Deliver one event that creates social connectivity through attendance, volunteering and attracts visitors.</p> <p><i># Visitors being any attendee from out of town</i></p> <p>This event will not be eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> Name of event. Targeted audience, number of attendees (both local and visitor) number of volunteers, to raise profile of town or district. What other community groups are involved? Desired well-being impact. <i>How will you measure success?</i> <p>Rhythm in Bulls Targeted audience includes locals and visitors. We have previously estimated 350 number of attendees and anticipate increasing that to 450 due to the events growing profile and additional activities on the day.</p> <p>Other community groups that will be involved in planning and on the day: Aotea Maori Wardens Bulls Rugby Club Ohakea Airforce Parewahawaha Marae</p> <p>There will be Economic wellbeing impacts through the Shop Local campaign and</p>	<ul style="list-style-type: none"> Number and brief description of Stalls/Event participants/Event activities Numbers reached through Social Media, new followers (any other data analytics) Economic data (from Council) <p>March update: Due to covid restrictions the event was unable to proceed.</p> <p>December Update: Discussion on COVID Red light impact on events and consideration of a final date to call the event as going ahead or not.</p> <p>Scheduled for March 2022</p>	<ul style="list-style-type: none"> Approximate number and demographic (if applicable) of attendees (separated by local and visitor if possible) N/A Feedback from attendees, stall holders, volunteers, social media, local businesses and ward councillors. N/A 	<p>Has any short medium or long-term impact been achieved?</p> <p>N/A</p>	<p>What improvements can be made for next time?</p> <p>Variances (timing, budget, results)</p> <p>Due to covid restrictions, cancelling the event was out of our control. The event has been successful in the past, with the 2022 event planned to try and avoid clashing with other events around the district / region.</p>

ITEM 9.3 ATTACHMENT 2

		<p>through an increase in both local and visitor attendance.</p> <p>BDCT anticipate significant social and cultural wellbeing impacts by creating an event that brings the community together, welcoming visitors with a celebration of our inclusive and ethnically diverse culture.</p>				
	<p>2: Community Newsletters & Social Media</p> <p>Output: Produce a Monthly newsletter and regular social media posts that inform and connect the community.</p> <p>Output: Complete one annual survey seeking satisfaction levels and improvements to the Newsletter and Social Media Platforms</p> <p>These activities are not eligible for additional financial funding from Council</p>	<ul style="list-style-type: none"> What's the purpose of the Newsletter? How many printed copies, how often and to what target audience? What is the targeted content (events, Community activities, advertise businesses/groups)? How will you measure success? <p>The purpose of the Bulls Bull-it-inn is to produce printed to keep the Bulls and wider community connected both with social activities and updates from local community groups.</p> <p>Showcased in each monthly production of 1400 printed copies are local clubs, services, and events from local groups, as well as district wide.</p> <p>BDCT measure the success of the publication by the number of click through Facebook and feedback from businesses/clubs/general public.</p>	<ul style="list-style-type: none"> Numbers reached through Social Media, new followers (any other data analytics) Number of QR code click throughs <p>June Update: Business as usual. The Bullitinn highlights any new business that has opened / or works within Bulls "Introduce-a-bull" along with a #shoplocal section where we will highlight any changes to business ownership / hours etc.</p> <p>March: Business as usual. Elderly community members rely on written communication and updates.</p> <p>Newsletters are reportedly being well supported by the community. Provided to the community in both printed and electronic version.</p>	<p>Feedback from readers, advertisers, community groups, businesses, new residents and ward councillors.</p> <p>Feedback from readers include: they have noticed the energy put into the publication, the layout is great and the content caters to everyone in the town.</p>	<p>Has any short medium or long-term impact been achieved?</p> <p>To continue to provide current up to date news, events, programmes and relevant information to our readers.</p>	<p>What can be done better next time?</p> <p>Continue engagement with local and regional advertisers to ensure we are accessing information early enough to share with our community.</p> <p>Summary of the survey</p> <p>Planned for September</p> <p>Variances (timing, budget, results)</p>

			<p>Reminders are sent to Council for inclusion of any public information.</p> <p>No further support required by Council.</p> <p>December: Business as usual, still very well supported and appreciated by the community.</p>			
	<p>3: Assist Council with Community Engagement</p> <p>Outcome: Ensure that the Bulls community are aware of Council’s matters of interest, consultations, and ways in which to engage.</p>	<ul style="list-style-type: none"> What avenues/activities will be used to engage the Bulls Community? How will you measure your reach (attendee numbers and meetings/ submissions made to Council)? How will you measure success? <p>BDCT will use its online and printed platforms to inform the Bulls and wider community of Councils announcements and consultations.</p> <p>BDCT understand that as appropriate Council will inform the Trust on the numbers of Bulls submissions to consultation.</p> <p>BDCT will continue to monitor attendance of any of their organised events held to promote Council activities/consultation.</p>	<ul style="list-style-type: none"> What were the specific Consultations? How many Bulls residents made submissions for each? <p>Trust has informed the community of the following via the Bullitinn and social media:</p> <p>June:</p> <ul style="list-style-type: none"> Closure of facilities due to low staff Rangitikei Arts Showcase Click and Collect Notice of planned water shutdown Road closure notices (Scotts Ferry) Welcoming communities’ new residents survey Election year notice <p>May:</p> <ul style="list-style-type: none"> Notice of old Bus station closure and 	<p>Feedback from community, ward councillors and council staff</p> <p>Community have commented that by having the information shared via several sources means that they are more likely to see the updates / information.</p>	<p>Has any short medium or long-term impact been achieved?</p>	<p>What improvements can be made for next time?</p> <p>Regular meetings or liaison with correct council staff will ensure that we are providing information in a timely manner and get a wider audience.</p> <p>Variances (timing, budget, results)</p>

ITEM 9.3 ATTACHMENT 2

			<p>opening of new Bus lane</p> <ul style="list-style-type: none"> • Welcoming communities' upcoming events • Urgent repair to damaged water mains • Events Sponsorship Scheme • 2022/23 Annual Plan consultation <p>April:</p> <ul style="list-style-type: none"> • Road closure notice • Township water supply shutdown • Street light replacement notice • Re-opening of Te Matapihi to the public • Welcoming communities upcoming events <p>March:</p> <ul style="list-style-type: none"> • Pae Tawhiti Spatial plan consultation • Improved telecommunications notice <p>Feb:</p> <ul style="list-style-type: none"> • Bulls Reservoir consultation • Closure of Te Matapihi to the public • Rangitikei Youth Council applications • Welcoming Communities 			
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			<ul style="list-style-type: none"> • Click & Collect service at District Libraries • Better Digital Futures for Seniors <p>Jan:</p> <ul style="list-style-type: none"> • Story time at Te Matapihi <p>Trust has informed the community of the following Dec:</p> <ul style="list-style-type: none"> • Easter Trading Consultation • Temporary Road Closures • Waste Transfer hours during Christmas period <p>Nov:</p> <ul style="list-style-type: none"> • Bulls Bus Lane <p>October:</p> <ul style="list-style-type: none"> • Better Digital Futures for Seniors • Representation Review <p>September</p> <ul style="list-style-type: none"> • Creative Communities Scheme • Destination Management Plan • COVID impact – Waste transfer stations <p>July</p> <ul style="list-style-type: none"> • Annual Residents Survey • Event Sponsorship Scheme 			
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Well-being	Output/Outcome	Specific Activity, Purpose & Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>ENVIRONMENTAL WELL-BEING</p> <p>Create opportunities for the Bulls Community to connect with and enhance our natural world</p>	<p>1. Bulls River Group</p> <p>Output: To participate in the Bulls River User Group</p> <p>Output: Undertake one upgrade of the river reserve, walking/driving track or picnic area.</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> Who are the other participants in the group and what is the purpose of the group, how often do you meet? <p>Upgrade:</p> <ul style="list-style-type: none"> What is the upgrade project? Who are anticipated participants? What is the desired well-being impact? How will you measure success? <p>This outcome is still in development with the Bulls River Group.</p>	<ul style="list-style-type: none"> How many Bulls River Group Meetings were held, who attended? <p>Upgrade:</p> <ul style="list-style-type: none"> How many people were involved in the project? What extra resources (including financial) was raised to complete the project <p>June Update: We have had an overwhelming response from staff at Ohakea wanting to assist in this area. Due to restrictions and Defence Force work schedules over the past few months, our first meeting is planned for August.</p> <p>Department of Corrections continue to maintain the grass area when weather and schedules allow.</p> <p>March: Trust is developing new group. Council have forwarded contact details for Trust to investigate.</p> <p>December Notes: Key stakeholders being Ohakea personal are under restricted with interacting</p>	<ul style="list-style-type: none"> Feedback from the Bulls River Group on participation of the BCDT. <p>Upgrade:</p> <ul style="list-style-type: none"> Feedback from community, user group members, and ward councillors. <p>N/A</p>	<p>Has any short medium or long-term impact been achieved?</p> <p>N/A</p>	<p>What improvements can be made for next time?</p> <p>N/A</p> <p>Variations (timing, budget, results)</p> <p>N/A</p>

			<p>with non-based personal. There for this project is on hold.</p> <p>September: Trust is continuing to work with community and key stakeholders on development of riverside walking track</p>			
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Well-being	Output/Outcome	Specific Activity, Purpose & Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt
<p>CULTURAL WELL-BEING</p> <p>Create an inclusive town that celebrates diversity and the heritage and culture of all its people</p>	<p>1: Welcoming Communities Programme</p> <p>Output: Working with Council’s Community Development Team to develop and deliver a Welcoming Communities output:</p> <p>Examples: *New Residents Tour *New Residents Network</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<p>To be developed with Council’s Community Development Team</p> <p><i>How will you measure success?</i></p> <p>This outcome is still in development with Councils Community Development Team</p>	<ul style="list-style-type: none"> How many new residents have participated, where have they come from? How many existing residents and/or organisations have participated <p>June Update: Trust have shared Welcoming Communities information via social media and the Bullitinn to advise of community meetings and options to provide feedback online. We were unaware that Aly Thompson was leaving her role, and will now arrange to meet with Rhianna Flaherty.</p>	<p>Feedback from new residents, community, and ward councillors</p> <p>Nil</p>	<p>Has any short medium or long term impact been achieved?</p> <p>Ongoing</p>	<p>What improvements can be made for next time?</p> <p>Meet new Welcoming Communities Co-Ordinator and collaborate on how we can assist them in their role in Bulls.</p> <p>Variances (timing, budget, results)</p>

			<p><u>March update:</u> Aly Thompson has made contact. Trust have shared Welcoming Communities information via email and social media to seek volunteers.</p> <p><u>December update:</u> Nardia noted that Aly Thompson has started and is developing the plan for Welcoming Communities delivery.</p> <p><u>September Update:</u> Trust is awaiting appointment of Councils Welcoming Communities Co-ordinator</p>			
	<p>2. Welcome Packs</p> <p>Output: Working with Council’s Economic Development Team compile and distribute Welcome Packs to Schools, Information Centre/Library, Real Estate Agents, Council’s Main Customer Service office in Marton.</p> <p>Council will supply BDCT with Welcome Pack Folders and some content. This activity is not eligible for</p>	<ul style="list-style-type: none"> What information is contained within ie business, clubs, Council information, recreational info, service clubs, schools? Who do you plan to disperse the packs to? <i>How will you measure success?</i> <p>BDCT estimate 20 to 30 new residents to Bulls per year.</p> <p>Our packs will be dispersed to Real Estate Agents, Schools, Ohakea Airforce, Bulls Medical Centre, Information Centre/Library for distribution to new residents and locums to Bulls.</p>	<ul style="list-style-type: none"> To who and how many have been dispersed within the community. Number of QR click throughs Number of transfer station coupons. <p><u>June Update:</u> 6x packs have been provided to a new agency working in Bulls. More Defence staff are planned to relocate to the area in the coming months, we anticipate our outgoings to double.</p> <p><u>March update:</u></p>	<p>Feed back from businesses, clubs and new residents</p> <p>The inclusion of an A-Z directory in Bulls has been suggested.</p>	<p>Has any short medium or long term impact been achieved?</p> <p>Providing new residents an insight of what there is to see and do in Bulls, and opportunities to meet new people by attending groups.</p>	<p>What improvements can be made for next time?</p> <p>The inclusion of updated resources that are provided by businesses. This is an ongoing conversation with business owners.</p> <p>Variances (timing, budget, results)</p>

	<p>additional financial funding from Council.</p>	<p>Each pack contains: Welcome letter from the Mayor and Chief Executive Welcome letter from BDCT Recent copies of the Bullitinn Merchandise from local businesses Map and guide for Bulls and Rangitikei Information on things to do, see, eat in Bulls</p>	<p>7x packs have been delivered to Ohakea personnel to distribute to newcomers relocating to the air base.</p> <p>10x packs have been delivered to local real estate agent to distribute to new home buyers.</p> <p>These continue to be supplied. Exact numbers were not available at the time.</p> <p>December Update: Co-ordinator about to put a further 13 together for Ohakea and Local Real Estate Agent. Bonnie to check with school supply of packs in new year.</p>			
	<p>3. Puanga Matariki or other cultural celebration (Māori or non-Māori)</p> <p>Output: Working with iwi/hapu and community create or support an event or activity that celebrates Puanga Matariki or other cultural celebration (Māori or non-Māori)</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> Name of event/activity Targeted audience, number of attendees or participants (both local and visitor) targeted number of volunteers, to target locals and/or raise profile of town or district What other community groups are involved? Desired well-being impact. How will you measure success? <p>Matariki Concert Collaboration with Bulls and Clifton Schools and Parewahawaha Marae.</p>	<ul style="list-style-type: none"> Name and brief description event activities Who (iwi/hapu/ groups) were involved? Number of participants (if exact number known) <p>June Update: The Matariki concert was held on the 22nd June, with Bulls school kapa haka group performing. Due to overwhelming winter sickness and covid, Clifton school was unable to perform on the night.</p>	<ul style="list-style-type: none"> BDCT’s involvement and responsibilities. To provide the facilities and advertise the event on behalf of the schools. Approximate number and demographic (if applicable) of attendees (separated by local and visitor if possible) 110 Attendees from Bulls and the wider community. 	<p>Has any short medium or long term impact been achieved?</p> <p>Sense of belonging for the performers, showing pride in their performances to their school and wider community.</p>	<p>What improvements can be made for next time?</p> <p>Increasing our activities, such as a focus on Samoan Language week.</p> <p>Variances (timing, budget, results)</p> <p>N/A</p>

ITEM 9.3 ATTACHMENT 2

		<p>Our target audience are parents, caregivers, grandparents as well as local residents of all ethnicities, and visitors.</p> <p>BDCT is anticipating this to be an opportunity for the community to connect with each other, build relationships with other cultures and continue to grow a sense of belonging within the community.</p>	<p>March Update: Scheduled for June, location to be confirmed once confirmed by schools and other partners.</p> <p>Scheduled for 2022</p> <p>December Update: Still on schedule.</p>	<ul style="list-style-type: none"> Feedback from attendees, partners, volunteers, community, local businesses and ward councillors. <p>This event is always well supported by the community.</p>		
Well-being	Output/Outcome	Specific Activity, Purpose & Target Results (Projected)	Quantitative Results Data (Actual)	Qualitative Results Data (Actual)	Impact	Lessons Learnt

<p>ECONOMIC WELL-BEING</p> <p>Support opportunities to create economic prosperity in benefit of the Bulls Community</p>	<p>1: Support one annual Shop Local Rangitikei campaign/event</p> <p>Output: Working with Council's Economic Development Team develop and deliver a shop local campaign or event.</p> <p>This activity may be eligible for additional financial funding from Council.</p>	<ul style="list-style-type: none"> Describe the campaign or activity. What is the desired impact? How will you measure success? This outcome is still in development with Councils Economic Development Team 	<ul style="list-style-type: none"> Number of participants (separated by local and visitor if possible) Number and brief description of participating businesses Numbers reached through Social Media, new followers (any other data analytics) Economic data (from Council) <p>June Update: Campaign completed in October. Further shop local campaigns and late-night shopping planned for Spring and Summer.</p> <p>March Update: Campaign completed in October.</p> <p>December Update: Event well received by businesses.</p> <p>Shop Local Campaign scheduled for October.</p> <p>Shop Local Facebook page shared on trust Facebook page.</p>	<p>Feedback from businesses shoppers</p> <p>Feedback from retailers requesting that Council support future events further with increased social media advertising of the event over several pages and to advertise the winner of promotion.</p>	<p>Has any short medium or long term impact been achieved?</p> <p>Increase of locals shopping and supporting our retailers.</p>	<p>What improvements can be made for next time?</p> <p>Planning to be done earlier so more advertising of the event can be done, such as including in the news paper, local newsletter, more social media posts by RDC and Trust.</p> <p>Variances (timing, budget, results)</p> <p>N/A</p>
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9.4 Regional Sport Facility Plan - 2021/22**Author: Gaylene Prince, Group Manager - Community Services****1. Reason for Report**

- 1.1 Mr Brad Cassidy (Sport Manawatu) and Mr Aiden O'Connor (Sport Whanganui) will speak to the attached report at the meeting.

Attachments:

1. **Manawatu-Whanganui Regional Sport Facility Plan 2021-2022 Annual Report** [↓](#)

Recommendation

That the report 'Regional Sport Facility Plan – 2021/22' be received.

Manawatū-Whanganui Regional Sport Facility Plan

2021-2022 Annual Report

Rangitikei District Council



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EXECUTIVE SUMMARY

Sport Manawātū is a charitable trust that was established in 1987 and has grown from small beginnings to become a substantial provider of services and events benefiting the sporting and active recreation interests of the Manawātū, Horowhenua and Tararua communities. In more recent times, this has extended to the Ruapehu, Rangitikei and Whanganui Districts through our leadership and coordination of the Regional Sport Facilities Plan (RSFP). Sport Manawātū have a long and proud history of supporting and delivering on local Council outcomes. Our headquarters is located at Sports House in Palmerston North, in addition we have satellite offices based in Feilding and Dannevirke.

This report outlines the range of activities which relate to Spaces and Places provision in our rohe during the past 12-months, with a particular focus on our achievements Sport coordinating the Manawātū-Whanganui Regional Sport Facility Plan.

KEY HIGHLIGHTS

Key highlights over the last 12-months include:

- Advice from Sport Manawātū to the Rangitikei District Council on its applications to the National Lotteries Fund for the amenities building at Memorial Park Taihape which assisted in securing a sizable grant of \$374k
- Advice from Sport Manawātū to the National Lotteries panel secured a grant to the Hunterville Community Pool of \$85k for upgrades
- Coordinating the Steering groups assessment of a Regional Gymsports Facility proposal based in Palmerston North
- Providing feedback and advice on Councils Open Spaces and Sports Facilities strategy with the lead consultant
- Community engagement with the Taihape Squash club to discuss their facility proposal
- Completed an evaluation of the 2018 RSFP identifying recommendations
- Commenced the process of reviewing the 2018 RSFP document, including Rangitikei District representation on the Project Working Group
- Development of a MoE/Schools framework to guide potential facility partnerships
- Data updates into the Sport NZ Facilities Planning Tool
- Steering group and proponent workshops on the online Sport NZ Hub Guide

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GENERAL**Play, Active Recreation and Sport on the lives of residents**

Our vision and passion for our community is at the heart of who we are as an organisation. Sport Manawātū was established in 1987 and has grown from humble beginnings to being a trusted community influencer and provider of services across our district and region. Recent worldwide events and issues have created an unprecedented time of change with huge political and economic uncertainty and increasing levels of economic inequity and deprivation.

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More than ever we must look up and out, to see the changes occurring around us and the possibilities they offer for action, learning, and improvement. Grounded in community development, we believe we can do anything, but we cannot do everything, so meaningful partnerships and collaborations are vital to achieve our purpose and vision, this includes developing stronger connections with hāpori Māori. As we continue to adapt to an ever-changing environment our work needs to create impact and support for the communities that we serve so that everyone can be active for life.

The value of play, active recreation, and sport

We believe play, active recreation, and sport contributes to vibrant and stimulating communities and that there are several key individual and group benefits for our communities through taking part in play, active recreation (including active transport), and sport activities.

These benefits include the following:

Health and Wellbeing – participation in physical activity provides opportunities to make new friends, have fun, relax, reduce stress, confidence, improve, as well as increasing the hauora of people regardless of ages or stage of maturity and development.

Education – through participation we learn life skills around working in a team, leadership and communication skills, perseverance, commitment, and humility.

Building stronger communities – authentic relationships help to break down barriers and can build a greater sense of achievement and connectivity among communities.

Environmental impacts – play, active recreation, and sport activities increase our connection to places and spaces on different levels, including spiritually, socially, emotionally, and physically.

What we Know

- Physical activity connects people and delivers significant physical, mental health and wellbeing, socio-cultural, environmental, and economic benefits.
- Local authorities are major providers of our sport and recreation facilities, parks, and reserves. Without this support, much of what happens in our sector would not be possible.
- All communities deserve access to opportunities to participate and be physically active.
- A focus on having the right places and spaces is essential, while it is also important that existing facilities have sufficient investment in renewals and improvements to meet current and future needs.
- It is critical that population growth is matched by investment that delivers equitable opportunities to meet demand. It is essential that investment is sufficient to meet the new demand for facilities that will be required.

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The Future of Play, Active Recreation and Sport

The impacts of Covid-19 over the last 2-years have accelerated the need for our sector to consider the future state of play, action recreation and sport to position itself for the next 20 years and beyond. Over the last year work has been underway with the sector to better understand the challenges and create a more active future through a system that does things differently and better.

Emerging themes from this work paint a picture of a system that is:

- genuine in giving meaningful effect to Te Tiriti o Waitangi as our founding document
- bi-culturally values based, inclusive, equitable, fair, multi-cultural, gender neutral/gender free, caring
- able to provide a strong sense of identity and belonging
- safe, affordable, universally accessible, cooperative, developed through co-design
- collaborative, with solutions developed through a high trust model with clear roles
- explore new partnerships, innovative funding streams, shared decision-making, and continuous learning to adapt to changing needs, situations, and insights driven
- caring and protective of the unique natural environment (mountains, lakes, seas, native bush, fauna, and flora) where people can be active and contribute to environmental sustainability through safeguarding natural resources (air, water, land).

Inclusive leadership is required to progress partnerships with our existing partners, such as with Iwi, City and District Councils, funders, and local stakeholders, as well as Sport NZ and other organisations to help address these emerging themes.

REGIONAL SPORT FACILITY PLAN (RSFP)

In 2018, Sport Manawātū in partnership with Ihi Aotearoa (Sport New Zealand), and Sport Whanganui, the seven territorial authorities spanning our Horizons regional catchment commissioned the development of the first RSFP. The RSFP helps to serve as a high-level strategic framework, providing direction on what should be done and crucially, what shouldn't be done for sport and recreation facility planning across the Manawātū -Whanganui catchments. The RSFP focuses thinking at a network wide sport facilities level with emphasis on national, regional, sub- regional, district and local assets.

The RSFP integrates a planning framework for developing facilities ensuring proposals were appropriately scaled and located to meet the needs at a local, sub-regional and regional level demand. The RSFP includes a stocktake of assets to help stakeholders identify gaps in provision and outlines a decision-making process to improve strategic decision making and ensure greater collaboration regarding facility planning to help determine regional priorities.

The RSFP has been a collaborative plan covering two Regional Sport Trust (RST) boundaries, with Sport Manawātū funded through a coordinator role to provide regional leadership, guidance, and direction on facility projects of regional, district and local level significance. This approach has considered the costs to the stakeholders of developing the plan, and their proximity to existing infrastructure of regional, district and local importance. While cross boundary collaboration has existed since the RSFP inception, coordination, adoption of the decision-making process across the seven territorial authorities has been challenging.

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RSFP purpose

The purpose of the RSFP was to:

- enable better decision making about sport facilities, spaces, and places.
- provide rationale for investment into priority facility projects to renew, replace and replenish facilities so they are future-proofed, fit for purpose and well-used.
- foster local collaboration between private providers, community, and schools to ensure planning and development is coordinated and aligned.
- support better use of facilities, spaces, and places through the provision of great sporting opportunities.



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Planning Principals

A list of planning principles has been in place to help guide decisions. They include:

- **Sustainability**
- **Multi Use**
- **Accessibility**
- **Partnerships / Collaboration**
- **Adaptability / Functionality**
- **Community Return on Investment**
- **Avoid Overprovision / Duplication**
- **Appropriate Maintenance**

RSFP Implementation

An agreed Implementation Plan MoU has also been in place which outlines expectations of the representatives and their key responsibilities. In addition, the MoU has served as a visible tool for capturing projects identified with Council long term plans, including other facility projects once identified. The MoU document ensures we can assess progress against the RSFP key actions and recommendations. The steering group have assisted with assessments of regional projects i.e. Gymsports, also benefitted through the platform by sharing intelligence on district projects, discussing key learnings, and addressing challenges when they arise i.e. addressing competing facility projects and determining their level of priority. The steering group connects quarterly to discuss projects, with the MoU is reviewed on an annual basis.

Regional Sport Facility Plan Steering Group function and value

The RSFP Steering Group comprising CEO representatives from each of the territorial authorities was established to review facility proposals and make recommendations on future provision. The role and functions of the Steering Group is to:

- Provide leadership and guidance to Sport Manawātū in implementation of the Plan.
- Review and prioritise Plan recommendations and priority actions.
- Promote the Plan within the Region and through key stakeholder organisations.
- Monitor, review and provide regular updates on the progress in implementation of the Plan.
- Review and recommend key regional facilities projects based on application of the key principles, assessment, and prioritisation criteria.

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- Facilitate communication with each of the executive groups from the organisations they represent.



Sport NZ have also contributed to steering group meetings, providing national updates, and sharing key learnings from projects occurring around the country. Steering group representatives receive additional benefits which are outlined in a Memorandum of Understanding. This includes access to Sport NZ funding (by application) for planning work including feasibility studies for priority projects (regional level only).

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Local Impact

Sport Manawātū believes it has continued to fulfil its responsibilities and demonstrated its value in delivering the implementation plan that has been agreed by the RSFP steering group. Sport Manawātū is in a unique position to oversee a number of regional and sub-regional projects, share valuable learnings that are benefiting the sector in the long-term and, crucially, playing our part in making sure every Council dollar including third party funding is invested wisely for maximum return in benefits to the community.

We have attempted to lead a 'one region' approach to facility planning and decision making, ensuring that projects were assessed and agreed by the steering group. This has involved coordinating quarterly steering group meetings including biennial funders' network forums, collaborating with Council officers involved with localised facility projects, and supporting proponent groups through the RSFP decision making process.

This year alone, and in line with the Implementation Plan MoU, Sport Manawātū has progressed the following work programmes:

- Provided advice, guidance and evidence gathering for the development of feasibility assessments and business case reports to guide the successful execution of the decision-making framework. This included consultation with Council staff, National Sport organisations, Regional Sport organisations, Clubs, and funders in relation to the Gymsports proposal.
- Acted as a conduit between our Territorial Authorities and Sport New Zealand Spaces and Places team, specifically in support of funding proposals.
- Advocated with funders and investors for facilities that reflect the principles of the Plan.
- Arranged peer reviews for facility development concepts i.e. feasibility assessments, detailed business case and design concepts that are related to identified priority projects (Pahiatua Community Swimming Pool).
- Share knowledge including resources specific to sports spaces and places which have included regular updates to the steering group representatives.
- Facilitate discussions with user groups and gather evidence on behalf of Territorial Authorities where a conflict of interest may arise (Regional covered bowls centre feasibility assessment and stakeholder consultation).
- Leading the review of the Manawātū Whanganui Regional Sport Facility Plan to ensure it remains relevant and in line with sporting and demographic trends.
- Coordinated two RSFP steering group meetings to discuss district, local priorities
- Led an evaluation of the RSFP to determine RSFP understanding and use for decision makers, steering group members and proponent groups alike.
- Developed a tool to capture club data improve understanding of facility utilisation and demand across Council assets. The tool is now in place with Palmerston North City Council integrating the survey as part of a review into local demand of city-based assets.
- Sport Manawātū driving discussions with Councils to understand its views on how the sector can respond to climate change challenges, and

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- A focus on the nature of sustainability and long-term resourcing of facility developments including disposals/divestment.
- Identified opportunities for Council, Education and Community partnerships which align with the principles of the Plan and address sports facility needs across our rohe i.e. Coley Street school covered court development in Foxton.



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We strongly believe that the RSFP has enabled us to support and influence key decisions for Councils and the sector, notably the reestablishment of the Bowls detailed feasibility assessment of a covered facility. We have also coordinated several stakeholder meetings involving National Sport Organisations ensuring projects can be assessed and aligned to national facility strategies. This includes Bowls and Gymnastics.

Regional Funding network

Two Regional Funders network meetings were held during the annual period. These have been a valuable platform for funders to understand our regional and district level priorities and vice versa. The meetings were previously held in person however Covid disrupted how we engaged and restricted the number of network meetings we had targeted with some funders non-committal to scheduled dates. Of concern was the covid lockdowns and the impact on class 4 income. We have been able to establish new connections with funders, in particular the Department of Internal Affairs.

The network meetings have improved our steering group knowledge and understanding on the number of requests funders receive for facility upgrades and/or developments. This is crucial for Councils as these requests often compete against LTP priorities, so the sharing of intelligence enables us to determine priorities. Funders now use the coordinator role as being the eyes and ears on the ground, and they will often consult with us to determine investment decisions. This has increased collaboration between Sport Manawātū and the Funders, and improved strategic alignment in support of agreed spaces and places projects across our rohe.

RSFP evaluation and review

The evaluation concentrated on how the RSFP was used by key organisations to guide decision making rather than the outcomes achieved (e.g., a sports facility was successfully built by following the RSFP). We received a reasonable response from decision makers (elected members), RSFP steering group members, and proponents. The evaluation was implemented through an inquiry process, where successive information gathering builds upon previous insights. The prime questions asked in this brief evaluation were what's working and what's not working? The methods used to gather insights differed depending on context and the information required. Generally, this reflected limited resources available to gather the information, the busy and distributed nature of the stakeholders (spanning multiple regions), and the disruptive influence of COVID-19 during the evaluation period.

The evaluation highlighted several key findings to take into the future review and crucially areas for further improvement. The key findings included:

- Uneven adoption of the RSFP from groups
- Evidence of improved collaboration among partners
- Promotion of the RSFP is on a case-by-case basis with discussions with TAs receiving mixed responses.
- Diverse utilisation of the plan from stakeholders
- There was insufficient information to assess diversity and accessibility of facilities

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- Engagement with and partnerships with Iwi and Manawhenua needs to be implemented



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In addition, further thought is required to revise the name of the RSFP to reflect the geographical status of the seven Councils involved. The current name and its context as a 'regional plan' does not resonate with all stakeholders, particularly our smaller rural Councils that lie outside of the Manawātū and Whanganui boundaries. Aptly named Te Pae Māhutonga (a planning and implementation guide for well-being policy), draws directly upon the model developed by Mason Durie which references the Southern Cross constellation. The stars of the cross, and the pointers, are an analogy to guide our thinking at both a strategic and operational level.

RSFP Review

The steering group started mahi in June on the review of the RSFP. A project brief is near completion with information from the evaluation, and feedback from steering group representatives integrated into the project requirements. There will also be an expectation that Councils commit investment into the review costs with the amount determined based on district population. A closed procurement process will start before 31 July 2022 with a consultant hopefully appointed no later than October 2022. The review is expected to be completed by 30 June 2023.

Key deliverables of the review

The key deliverables we are setting out to achieve, working with key stakeholders and proponent groups throughout the project are:

- To enhance the investment decision-making framework and improve guidance to assist with developing and enhancing our facility network to meet the needs and aspirations of mana whenua and our communities, enabling an increase in participation, quality experiences and the variety of culturally distinctive pathways in physical activity.
- Refresh the high-level Plan principles, key work stages, and decision-making framework ensuring it guides the planning (including repurposing and rationalisation of existing) of quality sport and recreation spaces and places across the region; to achieve a complimentary network of well utilized, multi-use, sustainable, fit for purpose facilities to reduce barriers to physical activity participation. Document review and background research.
- Consultation with a broad cross section of the sector and stakeholders via workshops and individual partner meetings and additional data gathering, as necessary.
- It is hoped that the review will lead to a better understanding of key Council facilities and their role in the regional network of sports facilities.
- The strategy must continue to provide leadership and guidance to key stakeholders so that they can determine and agree a structure for supporting future facility developments.
- Updated endorsed Plan by June 2023.
- Improved awareness and understanding of the Plan by stakeholders, funders, and proponent groups
- Improvements to the Plan particularly around the process to guide the prioritisation of new spaces and places facilities across the network.

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There will be a strong focus on our smaller district Councils and articulating the value of the Plans 'Principles' and the 'investment decision-making process' and how the Plan could be implemented at a level below regional-level facilities; particularly to add value in a manner that is sustainable for smaller Councils (i.e., not reliant on RST for implementation).

Investigating shared leadership and coordination roles for Sport Manawatū and Sport Whanganui and a desire for the two organisations to work collaboratively based on district areas and our geographical proximity to deliver a 'one region approach to facility planning.' This also includes clarifying the respective roles of the RST, council, and other stakeholders in the implementation of the revised Plan. A proposed change to the leadership of Spaces and Places provision for the Rangitikei District Council moving forward will involve Sport Whanganui becoming the primary point of contact, who will work in collaboration with Sport Manawatū.



everyone active.
kia mātātoa tātou.



9.5 Community Services

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Authoriser: Gaylene Prince, Group Manager - Community Services

1. Reason for Report

- 1.1 This report covers the operational areas of Library and Information Hub services undertaken during the months of June and July 2022.

2. Te Matapihi

- 2.1 Te Matapihi continues to get positive feedback from visitors to the facility. Booking numbers for June and July were 26 and 29 respectively. We are continuing to get bookings from the Whanganui DHB for regular vaccination clinics. Some of the other bookings included a regional art exhibition which was a collaboration between Rangitikei, Manawatu and Palmerston North City Councils, business using the spaces for trainings and off-site meetings, and community events. We also hosted a Digital Marketing Seminar for small businesses which was well attended by business owners from the Southern part of the district.

3. Libraries

- 3.1 The implementation of the new RFID checkout units across the District is now complete and the use of these is growing.
- 3.2 Our libraries have had to reduce services over June and July because of the effects of COVID on staff with illness and the requirement to isolate with all three sites having to revert to click and collect on a number of occasions.
- 3.3 Book issues have dropped due to reduced access, however this has seen an increase of around 46% in the use of our eResources (both eBooks and eMagazines) in the six-month period from January to the end of June on the same period last year.
- 3.4 Holiday programmes on site have recommenced and were delivered without too much interruption due to staff illness. All three libraries held events that were well attended during the July school holidays. We had a couple of very good events with quite high attendance numbers in Bulls and Taihape.
- 3.5 The Marton Library held a thank you morning tea for our volunteers in June. This was organised by Lynda Hunter our Community Engagement Co-ordinator.
- 3.6 At the end of June the fixed term contracts funded by the New Zealand Libraries Partnership Fund for both Rashmi Natarajan our Digital Co-ordinator and Lynda Hunter our Community Engagement Librarian ended. During their time with us they held multiple events, connected with many members of our communities, both users and non-users and enriched our services to the communities. Some of the programmes they ran included: code clubs, digital stepping up classes, internet banking tutorials, smartphone essentials, digital drop-in sessions and online safety. They also helped many people to obtain their vaccine passes – when we had hundred of residents needing assistance in a very short timeframe. The funding of these positions has enabled us to

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deliver services and programmes have been very much appreciated by those who participated, and has helped to raise levels of digital engagement in the district.

- 3.7 We have been successful in applying to the New Zealand Libraries Partnership Programme for a further one-off grant of \$30,000 plus a further \$10,000 in the way of a hardship grant. This money is going to be used to fund a part time fixed term position to continue some of the work started with the Community and Digital Engagement positions. This will ensure we can continue to grow our engagement and programme delivery across the District.

Recommendation

That the report 'Libraries and Information Centres – June/July 2022' be received.

10 Next Meeting

The next Committee meeting is scheduled for Thursday, 08 December 2022.

11 Meeting Closed